

Agenda item D1

2022 Municipal Enforcement Annual Report

The Town of Canmore Municipal Enforcement Department serves the community to enhance the quality of life by engaging with residents and visitors to contribute to a safe and livable community. The department strives to provide a high level of customer service and responsiveness, while being visible and approachable during proactive patrols and participating in community engagement opportunities.

2022 Highlights

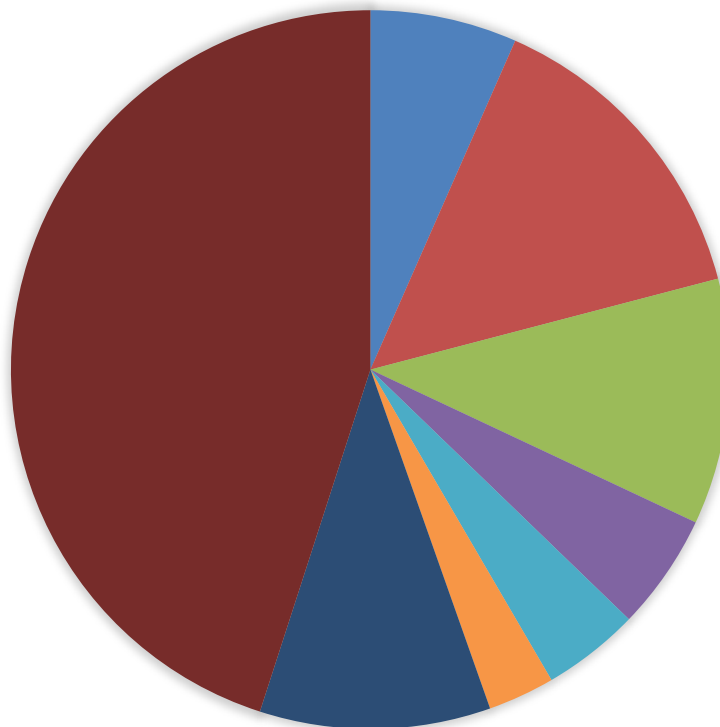
- Peace Officers participated in several community engagement activities including the Quarry Lake Clean Up, bike education and safety with young children at the Roundhouse Daycare and the Canmore Recreation Centre, Trunk or Treat Halloween event, leading crosswalk safety with students at École Notre-Dame des Monts, pathway safety day which saw Peace Officers hand out over 50 bike bells, the Royal LePage Christmas Food Drive, the CP holiday train and rail safety week.
- Peace Officers conducted “Operation Fruit Bearer” in the months of August and September due to increased bear activity in the Cougar Creek neighbourhood. Peace Officers proactively identified 97 residential properties that had fruit-bearing vegetation and provided information to property owners about the requirements under the wildlife attractants sections in the Community Standards Bylaw (which was passed on August 16, 2022) and the fruit tree replacement program. All property owners or renters complied with removing fruit from trees and in six circumstances the property owners chose to remove the trees completely.
- The Province updated the Peace Officer Program Policy and Procedures Manual as well as the Authorization to Employ Peace Officers applications. After submitting updated policies and procedures to remain compliant with these changes, all Town of Canmore Peace Officers were issued new appointments after completing the provincially required physical testing and training.

Investigations

Investigations are opened when community concerns are reported to the Municipal Enforcement department by phone, email or in person to a Peace Officer. Peace Officers also conduct proactive investigations of infractions they encounter while in the performance of their day-to-day duties. 78% of the investigations (957) were reactive and 22% (277) were proactive.

The total number of investigations for 2022 was 1,234, compared to 1,018 in 2021. This represents a 21% increase in total investigations in 2022 from the previous year.

2022 INVESTIGATIONS BY CATEGORY



- Clearing of Sidewalks (77)
- Domestic Animal Control (167)
- Other (129)
- Parks and Trees (61)
- Taxi (51)
- Waste and Recyclables (35)
- Wildlife Attractants (121)
- Parking, Traffic and Road Use (525)

- “Other” investigations included: assisting other agencies and the following bylaw investigations; business registry, cannabis, camping, community standards, fire, hunting and trapping, noise, and water.

- In addition to the investigations highlighted above, the department handled 267 lost and found calls for service.
- Thirty five domestic animals were impounded with 23 being returned to their owners. 12 domestic animals were surrendered to the Bow Valley SPCA, including six puppies that were found abandoned in an underground parking lot at a local commercial business.

Warnings and Tickets

2022 Warning and Tickets

Bylaw/Provincial Statute	Warnings	Tickets
Animal Control Bylaw	94	105
Animal Protection Act	0	0
Business Registry Bylaw	12	2
Camping Bylaw	102	43
Community Standards Bylaw	75	15
Fire Bylaw	2	1
Gaming, Liquor and Cannabis Act	5	18
Hunting & Trapping	0	0
Land Use Bylaw	0	0
Parks Bylaw	4	3
Petty Trespass Act	0	1
Taxi Bylaw	1	2
Traffic and Road Use Bylaw	280	656
Traffic Safety Act	8	17
Tree Protection Bylaw	5	2
Recyclables & Waste Bylaw	4	5
TOTAL	592	870

- The total number of warnings and tickets issued in 2022 was 1,462, compared to 2,056 in 2021. The decrease of 28%, is primarily related to the enforcement of paid parking moving from Municipal Enforcement to the Paid Parking officers in 2022. Paid parking enforcement stats will be reported in the upcoming paid parking report.
- Peace Officers focused a significant amount of time during the summer months conducting early morning camping patrols.

- Dog off leash enforcement shifted in the fall from education (warnings) to primarily enforcement (tickets) when justified. Of the 105 tickets issued under the animal control bylaw, 73 were issued for “dog at large”.