

#### SUMMARY:

The Town of Canmore owns and operates two indoor recreation facilities. The Canmore Recreation Centre (CRC) opened in 1983, when the fulltime resident population was approximately 3,745 and has since undergone four major renovations. Elevation Place (EP) opened in April 2013, when the fulltime resident population was approximately 12,750.

Both facilities are well-utilized by the community and visitors to the area. With upcoming community expansion primarily attributed to the Smith Creek and Three Sisters Mountain Village Area Structure Plans approved in October 2023, projections indicate the full build-out of Canmore may reach up to 38,000 fulltime residents within 20 years. Canmore is also a significant draw for visitors, (an additional 10,000 or more people during peak visitation), many of whom use these facilities. A Recreation Facility Feasibility Study is the first step in assessing the future need for Town indoor recreation facilities; outdoor amenities are not being assessed.

The Town of Canmore (Town) is issuing this Request for Proposal (RFP) to select a qualified consultant to prepare a Recreation Facility Feasibility Study to assist the Town in updating the off-site levy (Town of Canmore's by-law 2020-27). This work will require the Consultant to conduct a preliminary recreation facility needs assessment, define long-term needs, options and provide a feasibility analysis.

REFERENCE NUMBER:	CAP 7377
CLOSING DATE:	MARCH 13, 2025
CLOSING TIME:	14:00:00 Mountain Time Zone
DATE ISSUED:	FEBRUARY 14, 2025
NOTE:	RESPONSES WILL NOT BE OPENED PUBLICLY



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# 1.0 INSTRUCTIONS FOR RESPONDING TO THIS REQUEST FOR PROPOSALS

- 1.1.1 Closing Date and Time: Proposals must be received not later than 14:00:00 hours Mountain Time Zone (Canmore local time) on Thursday, March 13, 2025.
- **1.1.2** Responses are to be delivered to:

Proponents shall submit their proposal to the Town of Canmore by email to the attention of Amy Bernard at <a href="mailto:amy.bernard@canmore.ca">amy.bernard@canmore.ca</a>. The proposal document is to be in PDF format only (.pdf) and all components shall be formatted and combined into one file that is attached to the email submission. Responses by facsimile will not be accepted.

#### 1.1.3 RFP Contact Person:

For clarification or additional information, Proponents shall **only** contact the person listed below.

Amy Bernard, Facility Project Manager

Email – amy.bernard@canmore.ca

See Section 2.0, item 2.6 below for additional information for Questions and Clarifications.

- **1.1.4** The Town of Canmore may in its sole discretion disqualify responses that do not meet the formatting and other criteria set out in Section 4.0 of this RFP.
- **1.1.5** Responses must be in English.
- **1.1.6** Pricing submissions shall be stated in Canadian dollars with Goods and Services Tax (GST) extra.
- 1.1.7 Each Proponent is solely responsible for ensuring that its response is received at the specified address (physical address or email address) by the specified closing date and time. Strict adherence to the closing date and time will be maintained, and unless the deadline date is extended by issue of Addendum, all responses received after this time and date will be returned unopened.
- **1.1.8** This Request for Proposals is not a tender and the Town of Canmore does not intend for the laws of competitive bidding to apply.

**END OF SECTION 1.0** 



#### 2.0 GENERAL CONDITIONS OF RESPONSE

#### 2.1 PURPOSE OF THE REQUEST FOR PROPOSAL (RFP)

The Town of Canmore (Town) is issuing this Request for Proposal (RFP) to select a qualified consultant to prepare a Recreation Facility Feasibility Study to assist the Town in updating the offsite levy (Town of Canmore's by-law 2020-27). This work will require the Consultant to conduct a preliminary recreation facility needs assessment, define long-term needs, options and provide a feasibility analysis.

The Town of Canmore reserves the right to modify the terms or cancel the RFP process at any time.

#### 2.2 SUBMISSION OF RESPONSE TO THE RFP

- **2.2.1** By submitting a response to this RFP, each Proponent accepts its terms and conditions. In addition, by submitting its response each Proponent waives all claims, rights, demands and the benefit of any provisions of any statute, rule of law or regulation that might adversely affect the rights of the Town of Canmore under this RFP.
- 2.2.2 Each Proponent shall make full disclosure of any actual or potential conflict of interest arising from any existing business or personal relationships with any of the following (each, a "Conflicted Person"): (i) any employee of the Town of Canmore; (ii) any member of the Town of Canmore Town Council (councillor); (iii) any board or committee member; (iv) any family member of any such employee, councillor or board/committee member; or (v) any business entity controlled by or otherwise not at arm's length to any one or more of any such employee, councillor, board/committee member or family member.

Without limiting the foregoing, details should be provided of any direct or indirect pecuniary interest of any Conflicted Person in the supply of the services contemplated by this RFP.

Disclosure of any such actual or potential conflict of interest shall be made in writing with the Proponent's response.

- 2.2.3 This RFP and any contracts subsequently entered as a result hereof shall be governed by the laws of the Province of Alberta and the laws of Canada applicable therein. The courts of the Province of Alberta shall have exclusive jurisdiction over this RFP and any contracts entered into as a result hereof.
- 2.2.4 Proposal documents must be completed in accordance with the requirements of the Request for Proposal documents and no amendment or change to proposals will be accepted after the closing date and time.
- **2.2.5** All documents submitted by Proponents in response to this RFP are to remain the property of the Town of Canmore.
- **2.2.6** Proposals shall be irrevocable for sixty (60) days following the closing of the RFP and the proposals shall be retained by the Town of Canmore.
- 2.2.7 Proposals shall be signed by an authorized signatory of the Proponent using the Signature and Waiver Sheet in Section 5.0. If the Proponent is an incorporated company, the corporate seal of the Proponent shall be affixed or a certified true copy of a resolution of the corporation naming the person(s) in question as authorized to sign agreements on behalf of the corporation shall be attached to the proposal. Proponents who are sole proprietorships or partners shall sign their RFP response in such a way as to irrevocably bind the Proponent in an authorized manner.



#### 2.3 NO COMMITMENT

2.3.1 No commitment on the part of the Town of Canmore shall exist under this RFP unless and until the Proponent receives official written confirmation from the Town of Canmore that it has been selected to complete the work.

#### 2.4 LIMITATION OF LIABILITY

2.4.1 The Town of Canmore will have no liability to any person or entity for any damages, including, without limitation, direct, indirect, special or punitive damages, arising out of or otherwise relating to this RFP, the Proponent's participation in this RFP process or the Town of Canmore's acts or omissions in connection with the conduct of this RFP process. This limitation applies to all possible claims by a Proponent, whether arising in contract, tort, equity, or otherwise, including, without limitation, any claim for a breach by the Town of Canmore of a duty of fairness or relating to a failure by the Town of Canmore to comply with the terms set forth in this RFP.

#### 2.5 ACCEPTANCE OR REJECTION

- **2.5.1** The Town of Canmore reserves the right to reject any or all responses. Without limiting the generality of the foregoing, the Town of Canmore may reject any response which it deems:
  - a) is incomplete, obscure, irregular, unrealistic or noncompliant;
  - b) has erasures, ambiguities, inconsistency or corrections; or
  - c) fails to complete, or provide any information required by, any provision of this RFP.

Further, a response may be rejected on the basis of the Town of Canmore's understanding of the Proponent's past record of work, its general reputation, its financial capabilities, the completion schedule or a failure to comply with any applicable law.

The purpose of the Town of Canmore is to obtain the most suitable responses to the Project and to further the interests of the Town of Canmore and what it wishes to accomplish in carrying out the Project. Therefore, the Town of Canmore has the right to waive any irregularity or insufficiency or noncompliance in any response submitted and to accept the response or responses which it deems most favourable to its interests or to reject all responses and cancel the RFP.

In addition to any rights identified elsewhere in this RFP, the Town of Canmore reserves the right to:

- a) reject any and all responses;
- b) add, delete or change the terms of this RFP at any time prior to the specified closing date and time;
- c) during the evaluation period, seek clarification of any Proponent's response, including consequential amendments, or any additional information from any Proponent:
- d) accept or reject, in whole or in part, any response without giving any reason;
- e) have any documents submitted by the Proponent reviewed and evaluated by any party, including independent Consultants;
- f) cancel the RFP process without penalty at any time for any reason; and
- g) negotiate and enter into an agreement with any Proponent notwithstanding any noncompliance by the Proponent's response with any requirement of this RFP.



The Town of Canmore is the sole and final judge with respect to the selection of any Successful Proponent as a result of this RFP process.

All Proponents submitting a response to this RFP will be advised of the results of the RFP process by email or regular mail. Please allow at least three weeks for responses to be evaluated by the Town of Canmore.

#### 2.6 QUESTIONS AND CLARIFICATIONS

- **2.6.1** Procedural or technical questions shall be submitted in writing and should include references to a specific section and item number.
- **2.6.2** Dependent upon their nature, comments or answers will be returned via email or through an addendum should the information be applicable to all Proponents.
- 2.6.3 Amendments to this RFP will be valid and effective only if confirmed by written addenda. Addenda may be issued during the proposal response period. All addenda become part of the agreement and receipt must be confirmed in the Proponents proposal submission.
- **2.6.4** Any addenda documents will be issued by the same method that this RFP was issued.
- **2.6.5** It is the Proponent's responsibility to clarify the interpretation of any item of this RFP within the question and addenda issue period and prior to the stated closing date and time by contacting the Town of Canmore's designate (as above).

#### 2.7 DISCREPANCIES IN NUMBERS

- **2.7.1** In the event of a numerical discrepancy or error in a Proposal, the written number will prevail.
- **2.7.2** In the event of pricing extension errors, the unit price will apply.

## 2.8 CONFIDENTIALITY AND FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

- 2.8.1 All information including, without limitation, any technology of a proprietary or novel nature which is disclosed to a Proponent by the Town of Canmore or a third party as a representative of the Town of Canmore (which information, in addition to the confidentiality requirements hereunder, will be kept confidential by the Proponent in accordance with the terms of its disclosure by such third party) or which is otherwise obtained by the Proponent in connection with this RFP process. other than that which is common knowledge or within the public domain, is the confidential property of the Town of Canmore and must not be disclosed by the Proponent, except to duly authorized representatives of the Town of Canmore. Such confidential information or property is not to be employed other than in connection with responding to this RFP unless otherwise duly authorized by the Town of Canmore in writing. These confidentiality provisions will remain binding obligations on each Proponent following the conclusion of this RFP process until the Town of Canmore reasonably determines that such confidential information referred to herein has become part of the public domain (other than by disclosure or use prohibited herein) and releases the Proponent from its confidentiality obligation. This requirement does not prohibit any Proponent from complying with an order to provide information or data issued by a court or other authority with proper jurisdiction or to act to correct or report a situation which the Proponent may reasonably believe to endanger the safety or welfare of the public.
- 2.8.2 The Proponent acknowledges that any information or documents provided by it to the Town of Canmore may be released pursuant to the provisions of the *Freedom of Information and Protection of Privacy Act*. This acknowledgement shall not be construed as a waiver of any right



to object to the release of any information or documents.

- 2.8.3 The Town of Canmore acknowledges that a Proponent's response may contain information in the nature of a Proponent's trade secrets or commercial, financial, labour relations, scientific or technical information of or about a Proponent. The Town of Canmore agrees that portions of responses to this RFP which are provided in confidence will be protected from disclosure to the extent permitted by law. The Town of Canmore is bound by the *Freedom of Information and Protection of Privacy Act* (Alberta), as amended from time to time, and all documents submitted to the Town of Canmore will be subject thereto. Each Proponent must identify appropriate parts of its response or other documents submitted to the Town of Canmore as confidential and specify what harm could reasonably be expected from its disclosure; however, the Town of Canmore may not be able to ensure that such parts will not be protected from access.
- 2.8.4 Proponents are advised that the Town of Canmore will, as necessary, be disclosing the responses on a confidential basis to its employees and advisors who have a need to know in connection with this RFP process for, among other things, the purpose of evaluating and participating in the evaluation of the responses. It is the responsibility of each Proponent to ensure that all personal information provided to the Town of Canmore with respect to the Proponent's personnel and their experience is supplied with the informed consent of such individuals and in accordance with applicable law. By submitting any personal information each Proponent represents and warrants that it has obtained the informed consent of the individuals who are the subject of such information to its collection, use and disclosure for purposes of this RFP response. Also, such individuals are agreeing to the use of such information as part of the RFP evaluation process, for any audit of the procurement process and for contract management and performance purposes.
- 2.8.5 Proponents in custody or control of records provided to the Proponent by the Town of Canmore records shall abide by the privacy and non-disclosure provisions of the *Freedom of Information and Protection of Privacy Act* respecting these records as if this act applied directly to the Proponent, and shall generally assist the Town in its own compliance with the *Freedom of Information and Protection of Privacy Act* respecting records provided to the Proponent.

#### 2.9 COST OF PREPARATION

- **2.9.1** Any cost incurred by the Proponent in the preparation of its response to this RFP shall be borne solely by the Proponent.
- **2.9.2** Up to three Proponents may be selected as shortlisted candidates and invited to participate in an interview. The Town of Canmore will not pay for the time required or travel expenses incurred to participate in the interview.

#### 2.10 OWNERSHIP OF SUBMISSIONS

- **2.10.1** All responses submitted to the Town of Canmore become the property of the Town of Canmore and shall not be returned. They will be received and held in confidence by the Town of Canmore, subject to the provisions of the *Freedom of Information and Protection of Privacy Act*.
- **2.10.2** Unsuccessful Proponent submissions will be kept as record for the procurement process until two years after the date of decision for the RFP award.

#### 2.11 CLARIFICATION FROM PROPONENTS

**2.11.1** The Town of Canmore reserves the right to seek from any/all Proponents any further clarification it may require on responses submitted pursuant to this RFP.

### Request for Proposal – Recreation Facility Feasibility Study

**Reference Number: CAP 7377** 



#### 2.12 PROPONENT PERFORMACE

2.12.1 The selected Proponent may be evaluated throughout the course of service delivery in connection with any specific work or projects undertaken because of any agreement entered into between any Proponent and the Town of Canmore. The Town of Canmore may also conduct periodic reviews/assessments of any selected Proponent, taking into consideration, in addition to specific work related to the project undertaken by the Proponent, ongoing Proponent staff qualifications, experience, training, and staff changes. Any evaluation/assessment will be shared with the Proponent, with the goal of immediate and permanent resolution where concerns have been raised. The Town of Canmore reserves the right to remove from the roster any selected Proponent who has been qualified by this RFP process by way of written notice if, in the sole discretion of the Town of Canmore, based on any on-going or specific evaluation or assessment of the Proponent or its performance of any work, it is deemed to be in the Town of Canmore's best interests.

#### 2.13 LENGTH OF AGREEMENT

- **2.13.1** The Town intends to have the results of the feasibility study completed within eight months of the work being awarded, however, the term of the agreement will be project based.
- **2.13.2** The Town reserves the right to extend the above-noted timelines to complete any work in progress.
- **2.13.3** Additional award periods will generally be based on mutual agreement between The Town and the Successful Proponent. The Town reserves the right to negotiate changes to existing agreements for the work to reflect current conditions at the time of extension or renewal.

#### 2.14 FORM OF CONTRACT

**2.14.1** The Town of Canmore will be issuing a Consultant Service Agreement with Letter of Award to the Successful Proponent to deliver the work described within this RFP.

#### 2.15 SERVICES TERMS AND CONDITIONS

- **2.15.1** Final agreements with the successful Proponent may consist of any number of the following documents, including all amendments thereto:
  - Request for Proposal
  - Addenda
  - Letter to Successful Proponent
  - Statement of Scope
  - Technical & Fee Proposal
  - Letter of Award
  - Consultant Service Agreement

The Consulting Service Agreement sets out the terms and conditions of consulting services to the Town of Canmore. Any inconsistent of conflicting provisions contained within the documents forming the Agreement shall be resolved in the following order:



- Consulting Service Agreement
- Letter of Award
- Statement of Scope
- Technical & Fee Proposal
- Addenda
- Request for Proposal

#### 2.16 STAFF CHANGES

**2.16.1** Staff changes by the successful Proponents will require written approval from The Town prior to any such change, which approval The Town may withhold in its sole discretion. The qualifications and experience of the proposed staff change must be equivalent to or better than the staff proposed in the proposal received. The Town reserves the right, in addition, and without prejudice to any other right or remedy, to immediately terminate the Agreement as a result of the failure by the Successful Proponent to provide the staff proposed.

#### 2.17 NON-ASSIGNMENT

2.17.1 The Successful Proponent will be expected to deliver the work. Neither the contract nor any rights or obligations to perform the work under the contract will be assignable by the Successful Proponent without the prior written consent of the Town of Canmore. The granting of such consent shall be within the sole and unfettered discretion of the Town of Canmore, and based on the terms of this consent may not relieve the Successful Proponent of liability to perform the work. Proponents who anticipate requesting to assign some or all of the contract must notify the Town as part of their responses to this RFP.

#### 2.18 DEPOSITS

**2.18.1** The Town of Canmore will not consider the payment of a deposit to the Successful Proponent for the scope of work in this RFP. Include a payment schedule indicating the percentages and milestones as an attachment to the proposal if applicable.

#### 2.19 TERMS OF PAYMENT

**2.19.1** Invoices will be paid within 28 days from the approval date of the invoice.

#### 2.20 INSURANCE AND WORKERS' COMPENSATION BOARD REQUIREMENTS

**2.20.1** Mandatory Eligibility Requirements

As a mandatory eligibility requirement for response to this RFP:

(a) The Successful Proponent shall carry at all times during the performance of the work General Liability/ Umbrella Liability Insurance with a limit of not less than THREE MILLION DOLLARS (\$3,000,000) inclusive per occurrence for bodily injury (including death) and damage to property including loss of use thereof. Such insurance shall at a minimum include coverage of broad form property damage, contractual liability, cross liability, completed operations and product liability, and such other types of insurance as would be carried by a prudent person performing such contract work and as the Town of Canmore may from time to time require.



- (b) The Successful Proponent shall carry at all times during the performance of the work Automobile Liability Insurance for owned and non-owned automobiles with a limit of not less than THREE MILLION DOLLARS (\$3,000,000) inclusive per occurrence.
- (c) The Successful Proponent shall at all relevant times carry Workers Compensation Board coverage of either of Alberta or of another AWCBC board that will extend the required amount of coverage to cover the employee outside of their home province. Proponents shall submit their WCB number together with a letter from the appropriate department indicating there are no outstanding fees, fines, claims or debts due on the Successful Proponent's account to the Town of Canmore prior to the commencement of the work.
- (d) Successful Proponents from outside the Province of Alberta will be required to possess a valid Certificate of Recognition (COR) or a valid Temporary Letter of Certification (TLC) for a standard COR, or a COR Equivalency Letter (COREL) for out of province Contractors, as issued by the Alberta Construction Safety Association (ACSA) or another certifying partner authorized by the Alberta Ministry of Labour to issue CORs, TLCs or CORELs. The COR, TLC or COREL must be relevant to the work. Possession of a Certificate of Recognition other than a standard COR, TCL or COREL, such as a Small Employer Certificate of Recognition (SECOR) is not acceptable.

#### 2.20.2 Responsibilities of Successful Proponent

- (a) The Successful Proponent shall supply insurance coverage and pay all costs and expenses, including premiums relating to the insurance coverage requirements as set out herein, and shall supply the Town of Canmore with a certificate of insurance for all policies on an annual basis. Such policies will include a statement that the coverage shall not be terminated without a prior 30-day written notice to the Town of Canmore.
- (b) The Successful Proponent or their insurer will notify the Town of Canmore at least thirty (30) days prior to any change in insurer, any cancellation of the insurance policy, or any substantial change in the policy or coverage that would materially alter the coverage provided by the Successful Proponent to the Town of Canmore.
- (c) The Successful Proponent shall provide a certificate of insurance for the above-required insurance to the Town of Canmore within five (5) days of notification of award or prior to commencing the work, whichever is sooner.

#### 2.21 INDEMNIFICATION

- 2.21.1 The Successful Proponent agrees to indemnify and save harmless the Town of Canmore, its councillors, officers, agents, representatives, and employees, against all suits or claims, requests, legal action and liability regardless of the nature and expenses sustained from injuries or death or any damages or loss to property as a result of the usage of premises or in the execution of the Successful Proponent functions arising from this contract except to the extent of the Town of Canmore's gross negligence.
- **2.21.2** At no time will the Town of Canmore be responsible for any injury sustained by the Successful Proponent, their employees or any person on the Town of Canmore's premises, nor will the Town of Canmore be responsible for any loss, including loss of profits or damage caused to the goods of the Successful Proponent, their employees or any other person, including damage to vehicles



and their contents, while these goods are on the Town of Canmore's premises or site.

**2.21.3** The Town of Canmore shall not be liable for any incidental, indirect, special or consequential damages or any loss of use, revenue or profit of the Successful Proponent arising out of or in any way related to this RFP or subsequent contract.

#### 2.22 INFORMATION SECURITY STANDARDS

2.22.1 Successful Proponents that provide information technology or web-related services to the Town of Canmore as part of their work on the Project shall be required to comply with the Town of Canmore's Information Security Standards as updated from time to time. These standards may overlap with and are additional to the functional and requirements of the specific Project. The Town of Canmore may require Proponents to demonstrate compliance with these standards as part of the Town's review and evaluation of proposals, quotations and qualifications. If not appended hereto, it is the Proponent's responsibility to request the Information Security Standards and access their ability to comply as part of responding to this request.

#### 2.23 CANADIAN FREE TRADE AGREEMENT

**2.23.1** This RFP and corresponding purchases are subject to *Chapter Five – Government Procurement of* the Agreement. The name of the Successful Proponent and the value of the award will be posted on the Alberta Purchasing Connection.

#### 2.24 DEBRIEFING

2.24.1 The Town of Canmore will offer a debrief to unsuccessful Proponents on request.

**END OF SECTION 2.0** 

Reference Number: CAP 7377



#### 3.0 PROJECT OVERVIEW AND SCOPE

#### 3.1 RFP DEFINITIONS

Owner the Town of Canmore

Project Recreation Facility Feasibility Study

Proponent a firm, individual or company who or which intends to

submit or submits a Proposal pursuant to this RFP.

Proposal a submission to the Town of Canmore in response to

this RFP.

Successful Proponent a firm, individual or company with whom the Town of

Canmore may decide to initially discuss contract arrangements based upon acceptance of the

Proponent's Proposal.

Consultant Service Provider the Successful Proponent to whom the Town of

Canmore issues a letter or award and extends a

consulting service agreement

#### 3.2 PROJECT DESCRIPTION/DESCRIPTION OF NEED

The Town of Canmore owns and operates two indoor recreation facilities. The Canmore Recreation Centre (CRC) opened in 1983, when the full-time resident population was approximately 3,745 and has since undergone four major renovations summarized below.

Year	Population	Renovation Purpose
1987	4,304	Pool addition built
2006	12,039	Second indoor ice arena added
2015	13,077	Pool converted to gymnastics gym and indoor walking path
2018-2022	13,992	Major deep retrofit

Elevation Place (EP) opened in April 2013, when the full-time resident population was approximately 12,750 (census numbers from 2011 and 2014).

Both facilities are well-utilized by the community and visitors to the area. With upcoming community expansion primarily attributed to the Smith Creek and Three Sisters Mountain Village Area Structure Plans approved in October 2023, projections indicate the full build-out of Canmore may reach up to 38,000 fulltime residents within 20 years. Canmore is also a significant draw for visitors, (an additional 10,000 or more people during peak visitation), many of whom use these facilities. This Recreation Facility Feasibility Study is the first step in assessing the future need for Town indoor recreation facilities; outdoor amenities are not being assessed.

The Recreation Master Plan (RMP) was completed in 2016 and ranked an indoor walking/running track as the highest among all desired indoor amenities identified in the plan. The second highest priority was split between an indoor multi-purpose fieldhouse, fitness/wellness centre, and indoor playground. All these amenities could be co-located within one facility if enough developable land was available. Other indoor amenities could also be considered, such as youth space, gymnasium spaces, indoor courts. However, appropriate land for this type of large facility will likely be difficult to find. Multiple smaller facilities may be more achievable. Also given spatial constraints within the community, co-locating these



with other potential needs should be considered, such as policing, public works operations, fire and rescue services, transit facilities, and affordable housing. Land may be made available within the Three Sisters area, which may dictate the location of the project.

Amendments to the Municipal Government Act (MGA), 2015-2017 included changes to Section 616, allowing municipalities to collect off-site levies to cover all or part of the capital cost of new or expanded recreation facilities that are used primarily by members of the public to participate in recreational activities conducted at the facilities. To do so, a cost estimate must be determined.

#### 3.2.1 PROJECT SITE

**3.2.2** The townsite of Canmore, Alberta is located approximately 90 km west of Calgary, Alberta, along the Trans Canaday Highway (HWY 1).

#### 3.3 SCOPE OVERVIEW/SCOPE OF SERVICES

#### 3.3.1 GENERAL SCOPE OF WORK

Recreation Facilities have significant impacts, such as high initial capital cost, ongoing operating costs, and resource implications to multiple other departments. As such, these initial planning steps are critical to effectively rationalize the project in the context of many other factors. If the information gathered justifies the concept, then this project can proceed to implementation. This would be a separate capital project that includes design and construction assuming the project is located on municipally owned lands (and if not available or possible, land acquisition would also be required).

In 2016 the Town drafted a report titled the State of Recreation followed by the most recent Recreation Master Plan, also published in 2016 by the consulting team comprised of RC Strategies, PERC, Dialog, Health Systems Group (HSG) and Planvision Consulting Ltd. The Recreation Facility Feasibility Study will comprise several steps outlined in the Recreation Master Plan to determine the feasibility of a new facility (facilities) in Canmore.

- 1. Identification of Preliminary Needs
  - Does the project comply with the Goals and Service Outcome?
  - Does the resource service regional residents?
  - Have any of the feasibility plannings thresholds/triggers been met?
- 2. Needs Assessment to address the following:
  - Resource provision in the market area
  - Demographics and growth
  - Trends
  - Public Consultation
- 3. Feasibility Analysis
  - Impacts on existing resources (e.g. Recreation, Facilities, Public Works, HR, IT, Finance, Engineering Transportation Plan)
  - Capital and operating financial implications or resource provision
  - Business plan
  - Recommended course of action
  - Co-location of other programs/services/partners
- 4. Initial Constructability Analysis

Explore impacts of resource development including options for:

- Primary and secondary components
- Potential sites
- Expansion (if existing) or building new



- Concept design, including drawing(s)
- Initial capital cost

#### 3.3.2 DUTIES, RESPONSIBILITIES AND DELIVERABLES OF THE CONSULTANT

The successful Proponent will lead internal engagement with Town key interest groups, including engaging with neighbouring towns and municipal districts (e.g. Banff, Bighorn, Mînî Thnî). Two workshops will be expected with Town interest groups as well as the elected members of Council. One final presentation to Council is also requested, to be conducted during a public town meeting however questions from the public will not be accepted at this meeting.

The successful candidate will determine the need for a new facility due to population growth versus the existing population and perceived gaps in existing indoor recreation facility opportunities.

Consideration of retrofit/additions to existing buildings versus new builds.

- Consideration of co-location of amenities and multiple sites versus single recreation specific facility
- Consultation neighbouring towns and Municipal Districts (Banff, MD of Bighorn, possibly Lake Louise)
- Exploration of different facility development and operating models (ownership, staffing, operating)
- Analyze current facility usage trends (provided by Recreation department).
- Pre-concept design (e.g. 1 page with a few details)

#### 3.3.3 OPTIONS OR EXTENSIONS

There are no identified options for additional work. Should the Town decide to proceed with a design stage and construction, a separate procurement would occur.

#### 3.3.4 SERVICES NOT INCLUDED

The following scopes of work are not included nor expected from the successful Proponent:

- Public consultation
- Land acquisition
- Researching reallocation of other user groups services to provide more recreation services (e.g. library, artsPlace, museum, etc.)
- Co-location of services (e.g. policing, public works operations, fire and rescue services, transit facilities, affordable housing)
- Maintenance to existing facilities
- Outdoor amenities
- Facility development stages, such as:
  - Detailed design of project
  - o Detailed business planning
  - o Fundraising
  - Construction
  - Facility access business planning (pricing models)



#### 3.4 ANTICIPATED PROJECT SCHEDULE

#### 3.4.1

Milestone Event	Date
RFP Issued	February 14, 2025
Site Visit to Canmore	N/A
Deadline for Questions	February 27, 2025
Last Day for Issue of Addenda	March 3, 2025
RFP Closing Date and Time	March 13 at 2:00 PM MT
Contract Award (Anticipated)	April 11, 2025

The RFP timetable is tentative only and may be changed by the Town at any time.

**END OF SECTION 3.0** 

Reference Number: CAP 7377



#### 4.0 RESPONSE REQUIREMENTS AND EVALUATION CRITERIA

#### 4.1 FORMAT AND OUTLINE OF RESPONSES

Electronic RFP responses are to be on 8.5" x 11" size pages in PDF (.pdf) format only and all components shall be formatted and combined into one file that is inserted into the email submission.

Responses to each section shall be marked with the corresponding letter and number (e.g. A1, A2, etc.).

#### 4.2 PROPOSAL SUBMISSION REQUIREMENTS

Proponents are requested to submit a proposal containing the following:

- A. Mandatory Requirements:
  - A1 Signed signature and waiver sheet.
  - A2 Signed addendum (addenda) if applicable.
  - A3 Insurance Requirements: Provide evidence from your insurance company confirming your ability to secure insurance as described in Section 2.20.
  - A4 WCB Requirements: Provide evidence of WCB coverage as described in Section 2.20.

#### B. Letter of Introduction – 1 page maximum

B1 Provide a brief description of your business (including sub-consultants) and your relevant experience and describe why you want to work with the Town of Canmore.

#### C. Strategic Thinking and Planning Approach – 2 pages maximum

- C1 Describe your overall understanding of the project, detailing your objectives, approach and strategy, highlighting the unique challenges associated with delivering similar Recreation Facility Feasibility Studies. Two (2) pages maximum.
- C2 Provide a project schedule showing the key tasks and deliverables. Include any review periods required by the Town of Canmore, and potential additional meetings that may be required.
- C3 Provide a summary of plausible project risks and mitigation plans. One (1) page maximum.

#### D. Relevant Previous Experience - 20 page maximum

- Provide an introduction to your team, including sub-consultants, and explain why they are well suited for the role. Include an organization chart.
- D2 Provide resumes for each staff proposed on the project. Highlight previous project experience the team has collaborated on. Include estimates of the percentage of involvement each team member will have.
- D3 Provide a summary of three to five relevant projects that your business has completed or has ongoing (within the past two years). For each project, please provide:
  - A description of the work completed by your team;
  - List of people who worked on the project (only the team members proposed on this RFP)
  - A description of challenges encountered, solutions implemented and what made the project successful
  - A description of the relevance to this RFP
  - Budget



- Key dates
- Client reference and contact information

#### E. Local Knowledge – 1 page maximum

Provide a summary displaying your firms' knowledge of and connection to the Town of Canmore, the unique challenges our community faces and the value we place on recreation opportunities.

#### F. Price Proposal

- F1 Include price to complete the work as outlined on the provided bid form.
- F2 Complete Appendix B, Hourly Rates for all Team members.
- F3 Include a list of common change orders seen with this type of study and cost associated.

#### 4.3 EVALUATION PROCESS

Selection of the Successful Proponent pursuant to this RFP will be made on the basis of the Proponent's written response and other factors germane to the Town of Canmore. The responses shall be evaluated based on the matrix shown below.

Evaluation Criteria	Evaluation
A. Mandatory Requirements	Pass / Fail
B. Letter of Introduction	10%
C. Strategic Thinking and Planning Approach	35%
D. Relevant Previous Experience	25%
E. Local Knowledge	5%
F. Price Proposal	25%

**4.3.1** A submission will first be reviewed for compliance with the mandatory requirements of this RFP as listed above. A submission not complying with the criteria may be considered non-compliant and not receive further consideration.

#### 4.4 PROPONENT SHORTLIST

- **4.4.1** The Town reserves the right to shortlist and interview up to three (3) Proponents based on the evaluation of submissions for the criteria outlined in section 4.3 above, prior to finalizing the evaluation and selection of the successful Proponent. The Town of Canmore reserves the right to shortlist any number of Proponents.
- **4.4.2** Proponents are not guaranteed any paid assignment because of being shortlisted via this RFP. Shortlisted Proponents may be required to undergo an interview prior to final selection of the Successful Proponent.

#### 4.5 CONFIDENTIALITY OF EVALUATION

**4.5.1** Evaluation scores and rankings are confidential, and apart from identifying the top-ranked Proponent, no details of the submission, score or ranking of any Proponent will be released to



any Proponent.

#### 4.6 RFP SCHEDULE

The following schedule has been established for this RFP:

Milestone Event	Date
RFP Issued (Town website/APC and/or MERX)	February 14, 2025
Last day to submit questions to Town of Canmore	February 27, 2025
Last day for Town of Canmore to issue final addendum	March 3, 2025
RFP closing date	March 13, 2025
RFP evaluation, including interviews	Up to April 3, 2025
Letter of award to be issued to Successful Proponent	April 7, 2025
Anticipated Contract Award	April 11, 2025

**END OF SECTION 4.0** 



#### 5.0 SIGNATURE, ACKNOWLEDGMENT AND WAIVER SHEET

- 1. By signing below, the Proponent hereby acknowledges and agrees as follows:
  - (a) Prior to submitting its response to this RFP, the Proponent has obtained from the Town of Canmore and thoroughly reviewed the entirety of the RFP including all addendums hereto and documents incorporated by reference into this RFP.
  - (b) The Proponent has thoroughly reviewed, understands and agrees to be bound by all terms and conditions of this RFP including those in all addendums hereto and documents incorporated by reference into this RFP, unless otherwise waived by the Town of Canmore in its sole discretion and confirmed in writing. The Proponent hereby waives any rights or claims that it was not aware of any document incorporated by reference into this RFP.
  - (c) The Proponent's representative signing below has the full authority to represent the Proponent in all matters relating to the RFP and bind the Proponent to the terms and conditions of this RFP.



Name of Business Entity		
Name of Business Entity		
Complete Address:		
Complete Address.		
Phone	Mobile Phone	
Filone	Mobile Priorie	
Fax	Email	
Website		
Proponent Signature	Affix Corporate Seal:	
,		
Title		
i riue		
Printed Name		
Date		
Date		

#### **Notes to Signatories:**

Incorporated Proponents should affix a corporate seal to the signature sheet. If an incorporated Proponent does not a corporate seal, the Town of Canmore reserves the right to request documentation confirming corporate signing authority in the form of a director's resolution, evidence of current registered officers, or other corporate record.

Unincorporated Proponents must submit proposals signed by individual or legal entity with capacity to execute legal documents and bind the Proponent. The Town of Canmore reserves the right to request documentation confirming individual identities and authority of the signatory to represent the Proponent.



#### 6.0 APPENDIX A - PROPOSED FIXED PRICE FORM

Date:
I/we,
(Company Name)
of
(Business Address)
I/we have carefully examined all documents prepared for this contract; and hereby offer to furnish all labour, materials, and services for the proper execution and completion of the entire scope of work for <b>Recreation</b> Facility Feasibility Study including all addenda thereto which are acknowledged hereinafter for the above project for the fixed price indicated as follows:
Total proposed fixed price excluding GST:
CAD Dollars (\$)
I/we acknowledge receipt of the following Addenda and have included for the requirements thereof in my/our RFP response:  Addendum # to
(Signature)

Town of CANMORE

#### 7.0 APPENDIX B - HOURLY RATES

Date:	
I/we,	
(Company Name)	
of	
(Business Address)	
Provide proposed hourly rates excluding GST:	
Position Title	Rate Per Hour (in CAD \$)
I/we acknowledge receipt of the following Addenda and have included my/our RFP response:  Addendum # to	for the requirements thereof in
(Signature)	

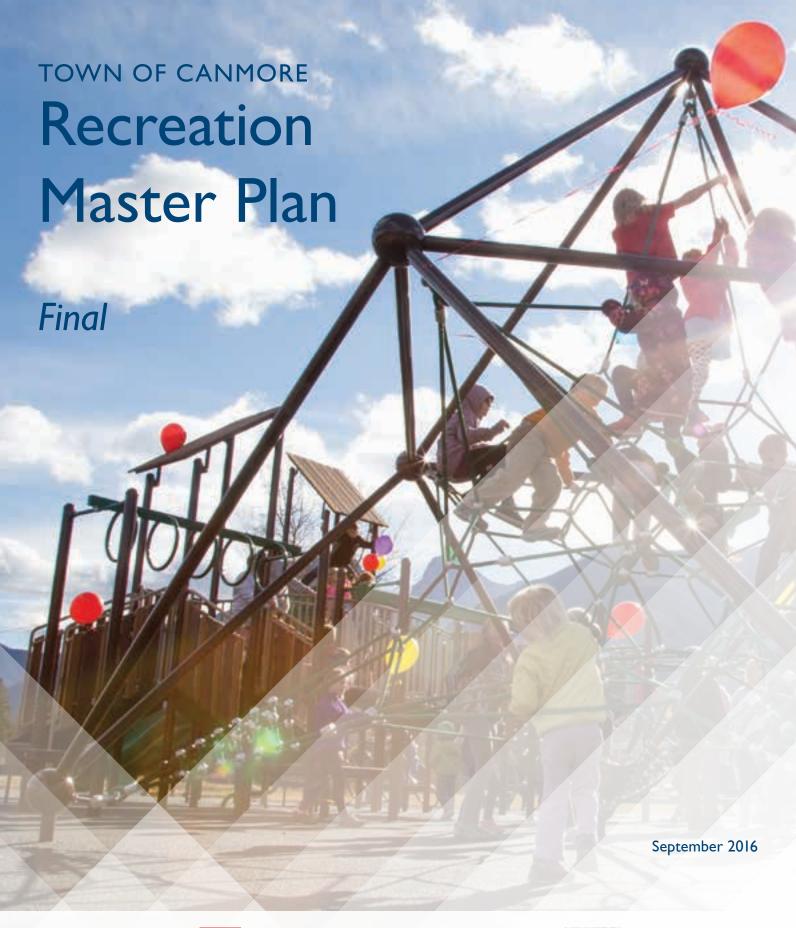


#### **8.0 APPENDIX C - REFERENCE DOCUMENTS**

Town of Canmore Recreation Master Plan

Information Security Standards

Off-Site Levy By-law 2020-27













**PLANVISION**Consulting Ltd.



TOWN OF CANMORE

# Recreation Master Plan

**Final** 

# Acknowledgments

Great communities and regions are built through active citizen involvement and engagement in planning and public service provision. Thank you to all of those who were engaged in the Recreation Master Plan process.

More specifically, thanks go out to:

- Residents of Canmore for participating in the household surveys and public events
- Members of Town Council and administration who participated in interviews and meetings
- Representatives from Bow Valley municipalities who participated in interviews and meetings
- Representatives of volunteer groups and recreation and parks stakeholders who answered questionnaires and attended meetings to discuss their needs
- All other key stakeholders who provided information and attended meetings when asked

Special thanks go to the members of the Project Steering Committee and project liaison who provided advice, information, support, and opinions; who recognized the importance of investing in long-range planning; and who displayed the fortitude to make decisions in the best interest of the region.

#### **Project Steering Committee**

- Jim Younker
- Andreas Comeau
- Stephen Hanus
- Lisa Brown
- Margaret Szamosfalvi
- Patrick Sorfleet
- Chris Bartolomie
- Lisa Guest
- Adam Robertson
- Nathan Grivell
- Tara Gilchrist

#### **Consulting Team**

- Joe Pavelka, Planvision Consulting
- Stephen Boyd, Dialog
- Jeff Tareta, HSG
- Brian Johnston, PERC
- Michael Roma, RC Strategies
- Robert Parks, RC Strategies
- Stephen Slawuta, RC Strategies
- Ryan Schwartz, RC Strategies
- Lauren Hawkins, RC Strategies

# **Executive Summary**

Recreation leads to many benefits for the town of Canmore and the broader Bow Valley. Recreation facilities and services are key contributors to quality of life in the town and both residents and visitors migrate to Canmore to take part in recreation, enjoy the natural and built environment, and connect with others.

The Town of Canmore invests in recreation services because it believes in the value and benefit recreation has in the community. The Town of Canmore Recreation Master Plan (RMP) is meant to guide decision-making and efforts related to recreation spaces and services, ultimately enhancing the value of recreation in the local area.

The RMP is based upon a thorough understanding of the current state of recreation in the area. Resident and stakeholder input, review of broader strategic planning and trends, inventory and assessment of existing recreation resources, and review of how Canmore compares to other peer municipalities all factor into strategic directions outlined in the Plan.

The RMP outlines a philosophical foundation for public investment in recreation. This foundation includes three overarching goals and 18 intended service outcomes that articulate why recreation is in fact a social good worthy of sustained and enhanced focus and effort. The foundation embeds the benefits of recreation in service delivery and will remain far beyond the planning horizon associated with the more specific recommendations presented herein.

Goal #1: Individual Health and Wellness

The Town will use recreation services to foster the health and wellbeing of its citizens.

Goal #2: Community Health and Wellness

The Town will use recreation services as a vehicle to build community health and wellness, spirit, and culture.

Goal #3: The Health and Wellness of our Environments

The Town will deliver healthy environments as a core public good.

In achieving these goals and working towards the intended Service Outcomes, the RMP outlines 27 specific recommendations to be considered by the Town and other recreation stakeholders in the future. The recommendations are organized into five overarching themes. The themes are meant to provide focus over the next 10 to 15 years and are based on the current state of recreation in the town and broader Bow Valley.



**Theme #1—Defining Purpose and Alignment:** Outlining a rationale and role for the Town's involvement in the delivery of recreation services and facilities.

- Goals and Service Outcomes
- Employ the Enterprise Model (where possible)
- Regional Advisory



Theme #2—Elevating Recreation Activity in Canmore: Enhancing participation in recreation activities by removing barriers to participation and meeting the community's need for different types of recreation programs and opportunities.

- Recreation Knowledge and Physical Literacy
- Reduce Financial Barriers



Theme #3—Recreation Education and Communication: Ensuring that residents, visitors, and stakeholders are educated about the benefits of recreation as well as the opportunities available to them. Creating ongoing dialogue between stakeholders.

- Ongoing Community Dialogue
- Marketing and Promotions



**Theme #4—Building Service Delivery Capacity:** Creating a stronger recreation program and opportunity delivery system including addressing barriers to participation.

- Partner and Group Support
- Bolstering Volunteerism
- Partnerships



**Theme #5—Optimizing Future Infrastructure Investment:** Aligning future investment in recreation infrastructure with intended Goals and Service Outcomes.

- Sustaining Existing Facilities and Spaces
- Recreation Amenity Strategies and Prioritization

These themes and recommendations pertain to how the Town plans for and provides recreation opportunities as well as the specific types of activities and opportunities it should focus its effort on. They also provide direction as to how the Town should sustain existing recreation facilities and spaces as well as when and how it should approach new facility and space development.

The foundation is set for recreation services today and into the future. Strategic recommendations have been provided to further the philosophy of the Town as it relates to recreation investment and effort and are based on the current state of recreation in the community. As the current sate changes and new information and interests emerge, the RMP outlines a planning cycle that ensures constant contact with users and stakeholders and enables priorities to shift by employing structured frameworks and tools; all of which have been developed and tailored by local decision-makers and stakeholders.

Through the implementation of the Recreation Master Plan, the Town and other stakeholders will be able to achieve greater levels of community benefit and further enhance resident and visitors' quality of life through investment in recreation facilities and services.

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Recreation facilities and services are key contributors to quality of life in Canmore and throughout the Bow Valley. The Town of Canmore has made it clear that it values these services through the investment and commitment it has made to providing quality recreation opportunities to residents and visitors.

Canmore is set in an extraordinary natural setting among the Rocky Mountains—a setting that has attracted many of its residents and most of its visitors. The town is both active and growing. The importance of recreation opportunities in the social fabric of the community is clear. To enhance the value that recreation opportunities provide to the community, the Town of Canmore has developed a Recreation Master Plan to strategically guide recreation services in the town and throughout the Bow Valley.

Research and Consultation

Defining the

**Current State** 

Report #1

Figure I.I. Project Team



The Plan was developed under the guidance of a Project Steering Committee and Town Council. The various methods of gathering research and collecting opinions are presented in a multi-step process depicted in the accompanying graphic. Of note is that the perspectives of over 1,500 households, 47 local community groups, and 272 students have influenced the development of the Plan. The following graphics explain the various steps taken in collecting and analyzing the extensive research and data collected during the development of this Plan.

Defining Strategic
Direction

Analysis

Translation
Interpretation

Defining Strategic
Direction

Direction

Help Staff Determine
How/When/Why/Who

Figure 1.2. Process Overview

Figure 1.3. Specific Tasks

Report #2



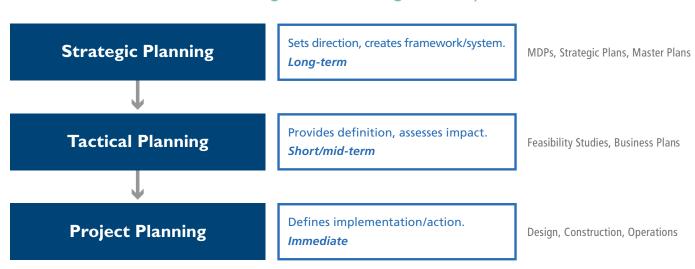
The State of Recreation in Canmore report (under separate cover) outlines detailed findings of the research conducted during the Master Plan Process. The report was integral to the planning process as it helped set the planning and market context and influenced recommended strategic directions. Where applicable, research from the report has been highlighted throughout the Master Plan.

It is important to understand the strategic positioning of a Master Plan and how it relates to other types of planning and ultimately to service provision. A Recreation Master Plan is strategic in nature; it sets long-term direction and provides frameworks and systems through which appropriate decisions can be made. It will lead to more tactical planning for certain types of facilities and programs (feasibility or business planning) and will influence the day-to-day operational planning of recreation professionals throughout the region.

This Recreation Master Plan is meant to guide strategic decision-making regarding future recreation facilities and services. Although it is focused on the role of the Town of Canmore in service delivery, programming, and infrastructure, the Plan provides insight and information for the benefit of all stakeholders, including regional partners, other levels of government, local non-profit volunteer groups, and the private sector (all of which deliver valuable opportunities for residents and visitors to be active, creative, and healthy).



Figure 1.4. Planning Hierarchy





For the purposes of the Recreation Master Plan, recreation refers to facilities and services related to sport, fitness, educational, and creative activities. When residents and visitors participate in recreational activities, they become healthier, happier, and more connected to their community and the environment.

Recreation services are widely accepted as catalysts for social good. A social good provides benefits to both participants/ users of services and to those that do not directly use services. These benefits, or aspects of the social good related to recreation, are commonly organized in eight main benefit areas (Figure 2.1). For more information on these benefits, please refer to the State of Recreation Report (under separate cover) and the National Benefits Hub.<sup>1</sup>

These benefits are accrued in communities throughout Alberta and Canada to a varying degree depending on the levels of service provided by the public, non-profit, and private sectors. More pertinent to local government, the benefits observed through individuals and communities are the reason why recreation services justify public investment.

Figure 2.1. The Benefits of Recreation

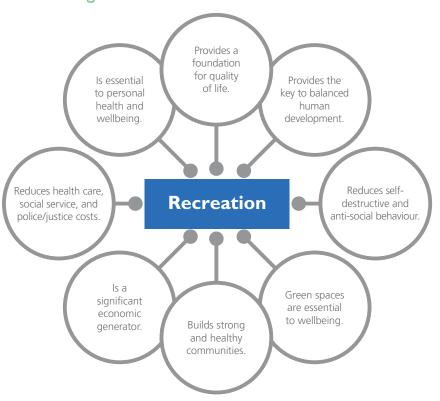


Table I.I. Perceptions of Recreation Benefits from the Household Survey					
Statement	Strongly Agree	Somewhat Agree	Unsure	Somewhat Disagree	Strongly Disagree
Recreation is <b>important to my quality of life</b> .	89%	10%	0%	1%	0%
My <b>community as a whole</b> benefits from recreation programs and services.	80%	15%	4%	1%	0%
I support the provision of recreation programs and facilities <b>even if I do not use them.</b>	69%	23%	4%	3%	1%
Recreation brings the community together.	66%	25%	6%	2%	0%
Quality recreation programs and facilities can help attract and retain residents.	66%	24%	6%	3%	1%



A Philosophical Foundation for Providing Public Recreation The provision of public recreation services and spaces is proven to enhance resident and visitor quality of life, catalyze healthier individuals, and create stronger and more connected communities. These benefits are heightened in communities where residents and visitors migrate to for the recreation amenities they provide (amenity migration).

The Town of Canmore understands these benefits and the importance of recreation services and facilities to its residents. Recreation services are valued as important aspects of life in Canmore; this is apparent in the variety of plans and initiatives the Town has developed or is currently undertaking. Due to amenity migration, many residents choose to live in Canmore for the recreation opportunities offered in the town and surrounding areas.

While the strategic relevance of recreation services in the Town is understood, a more specific foundation for delivering and planning public recreation services in Canmore has been developed to better articulate why recreation is important. The foundation aligns with broader Town strategic planning and the Recreation Services Department's Mission and Vision statements<sup>1</sup> and further articulates the strategic underpinning of service provision via three Goals and 18 intended Service Outcomes. Further to these Goals and Outcomes are two overarching principles and seven guidelines for prioritization. This approach is often referred to as the "Benefits-Based Approach" to planning and is explained in the following pages. It should be noted that this framework builds on and refines the framework outlined in A Framework for Recreation in Canada 2015: Pathways to Wellbeing<sup>2</sup> and the Active Alberta Policy<sup>3</sup>; it is also consistent with past planning efforts related to recreation throughout the Bow Valley.

Amenity Migration is migration to and for places of extraordinary physical recreation and cultural resources to pursue a lifestyle of enhanced leisure opportunity.

"Canmore is a resilient and vibrant community socially, economically, and environmentally. Its strength is in its resourceful and engaged citizens, who thrive together on the strength of the community's heritage, long-term commitment to the diversity of its people, and health of the mountain landscape."

— A vision for the Town of Canmore: Town of Canmore 2016 – 2018 Strategic Plan

<sup>1</sup> Town of Canmore Recreation Operating Policy (2015)

<sup>2</sup> http://lin.ca/mational-recreation-framework

<sup>3</sup> http://culture.alberta.ca/recreation/active-alberta

While the Town delivers direct benefit to users of recreation services and facilities, the real justification for investing public resources in recreation is the indirect benefit to all citizens, embodied in the three goals and 18 intended Service Outcomes (refer to Figure 3.1 and Appendix A), which is the very definition of a social good. It is in the Service Outcomes that alignment with other external influences and agencies occurs. These Service Outcomes are derived from the known benefits of recreation to communities and individuals and they have been refined and tailored by local stakeholders. These Outcomes portray an ideal end state, with the realization that the community may never achieve all of them completely. They also assume that the Town of Canmore is not the only stakeholder providing recreation services and spaces that aim to achieve different community, individual, and environmental outcomes; they are the product of a combined effort of the public, non-profit and private sector efforts in the town and throughout the Bow Valley.

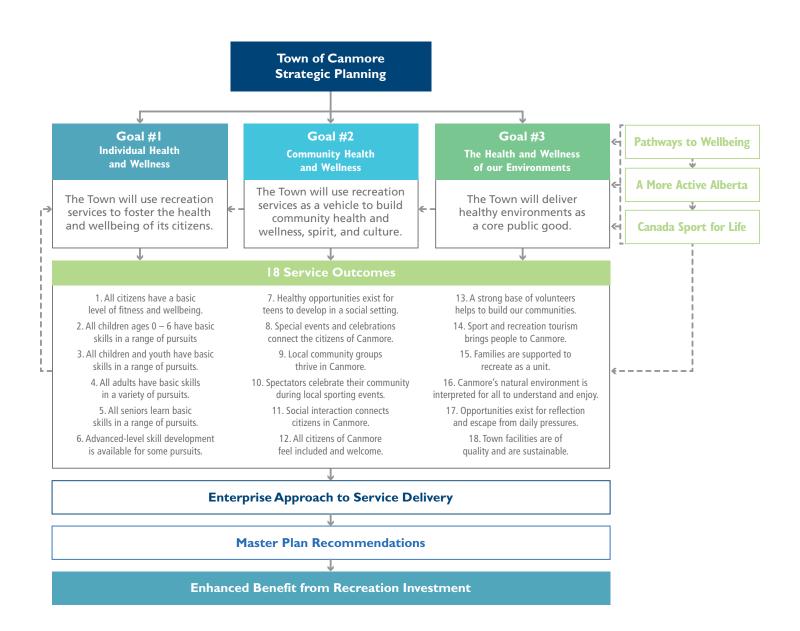
Also inherent in the Town's delivery of recreation services is its deployment of the Enterprise Model. The Enterprise Model consists of applying business acumen and associated principles to the delivery of public recreation services. The Model expands the reach of public investment as it optimizes the balance between subsidization, user fees, and social good. It should be noted that this is not the same as a "business-oriented approach" as the public sector uses different units of benefit than the private sector does. Deploying an Enterprise Model is about applying cost-benefit analysis considering social good, or achievement of Service Outcomes, to traditional public service provision principles. The Model is referenced in, and influences, the Town of Canmore Recreation Operating Policy (2015).

A valuable outcome of recreation service delivery in any community is the potential for facilities and stakeholders to generate sport tourism. Although not a core function for recreation departments, sport tourism can build community pride, image, and enrich local business. In the case of Canmore, where amenity migration is already apparent, sport tourism can normalize business activity (i.e. offset "slow times" in the local economy and smooth business cyclicality) and further capitalize on existing recreation assets in the community.

The following graphic summarizes the Town's philosophical approach to delivering recreation services. The chart refers to Goals and Service Outcomes. The philosophical foundation for recreation service provision is further articulated in Appendix A.

The Enterprise Model is taking a "Business Approach with a Community Conscience."
The Model entails respectfully learning about the recreational goals and aspirations of a community and then applying industry and business best practices to operational activities in order to achieve high levels of community engagement, a dependable cost benefit, and reliable operational sustainability. The Model is integrated into the Recreation Town of Canmore Recreation Operating Policy (2015).

Figure 3.1. Foundation Summary



In the above model, the Enterprise Model enables the Town to get the greatest amount of benefit, as measured by the 18 Service Outcomes, for the least amount of public investment. This capitalizes on opportunities to realize the Outcomes that have the greatest amount of demand and sustainability and the least amount of public subsidy.

# Canmore Recreation Centre

Strategic Master Plan Themes The intent of the Recreation Master Plan is to lead to an enhanced state of recreation opportunities and services in the town where those opportunities and services are utilized to deliver Service Outcomes and create social good in the community. From a strategic perspective, this includes consideration of the current delivery of services and programs as well as the current and future state of recreation facilities (indoor and outdoor) and the land on which they are situated.

The recommendations included in this Master Plan are intended to help the Town enhance recreation services and facilities. They have been developed by stakeholders throughout the community and are intended to further achieve the Vision and Service Outcomes outlined for recreation in Canmore. There are 27 recommendations organized under five overarching strategic themes. These strategic themes are as follows:



**Theme #1—Defining Purpose and Alignment:** Outlining a rationale and role for the Town's involvement in the delivery of recreation services and facilities.

- Goals and Service Outcomes
- Employ the Enterprise Model (where possible)
- Regional Advisory



Theme #2—Elevating Recreation Activity in Canmore: Enhancing participation in recreation activities by removing barriers to participation and meeting the community's need for different types of recreation programs and opportunities.

- Recreation Knowledge and Physical Literacy
- Reduce Financial Barriers



Theme #3—Recreation Education and Communication: Ensuring that residents, visitors, and stakeholders are educated about the benefits of recreation as well as the opportunities available to them. Creating ongoing dialogue between stakeholders.

- Ongoing Community Dialogue
- Marketing and Promotions



**Theme #4—Building Service Delivery Capacity:** Creating a stronger recreation program and opportunity delivery system including addressing barriers to participation.

- Partner and Group Support
- Bolstering Volunteerism
- Partnerships



**Theme #5—Optimizing Future Infrastructure Investment:** Aligning future investment in recreation infrastructure with intended Goals and Service Outcomes.

- Sustaining Existing Facilities and Spaces
- Recreation Amenity Strategies and Prioritization

The following sections outline a series of recommendations under each strategic theme. These recommendations focus on enhancing the current state in areas that have been identified during the planning process and that require strategic attention. In each topic area, pertinent background research is presented, a recommendation is articulated, and the ideal outcomes of successful implementation are presented.

The following table outlines Master Plan recommendations related to each of the strategic themes. Subsequent sections explain in further detail the strategic theme, the current state, pertinent research and engagement results. Also detailed are the outcomes of each recommendation.



## Table 4.1. Recommendation Summary

# Strategic Theme #I: Renewed Purpose and Alignment

- 1.1 Incorporate the Goals and Service Outcomes into a measurement and reporting system that is the foundation for all Recreation Services communications and accountability systems.
- 1.2 Work to ensure that recreation perspectives are considered throughout the Town of Canmore organization.
- 1.3 Apply the Enterprise Model to all applicable (user fee-related) recreation amenities throughout the community and use resource efficiencies to reinvest in the municipality.
- 1.4 Support the development of a regional group to provide broader input into the provision of recreation services and facilities.



# Strategic Theme #2: Elevating Recreation Activity Levels in Canmore

- 2.1 Enhance support and promotion of recreation fee assistance programs.
- 2.2 Ensure physical accessibility measures are incorporated into existing and new facilities and spaces where possible.
- 2.3 Focus on providing low-cost/no-cost unstructured, spontaneous opportunities for various skill levels.
- 2.4 Utilize the program focus areas provided to guide current recreation program and opportunity effort.
- 2.5 Revisit the program focus areas through a program and opportunity needs assessment process as new information becomes available via trends scanning, community engagement, and utilization data collection and analysis.



# Strategic Theme #3: Recreation Education and Communication

- 3.1 Develop and implement an ongoing community input process related to recreation services to enable community input and chart local participation and preference trends.
- 3.2 Develop, implement, and invest in a formal marketing and promotions plan to enhance awareness and increase resident participation in recreation.
- 3.3 Continue to provide a combination of direct programming (Town staff) and support for indirect programming (community groups) to optimize the use of public resources.
- 3.4 Facilitate the ongoing identification of program needs through community dialogue and a program needs assessment process and disseminate to all appropriate service providers.
- 3.5 Update the Creative and Educational and Sport Continua as market conditions change. Adapt to emerging demands and preferences, targeting recreation program and opportunity gaps where warranted.





Strategic Theme #4: Building Service Delivery Capacity

- 4.1 Provide supports to local groups that deliver recreation programs and opportunities that align with the Town's philosophical foundation for recreation services.
- 4.2 Develop, in partnership with applicable stakeholders and other Town departments, a Canmore Volunteer Strategy.
- 4.3 Ensure that a database of volunteers interested in recreation-based volunteer opportunities is maintained and marketed to local recreation groups seeking volunteer involvement.
- 4.4 Develop a Partnership Framework to guide how the Town works with other organizations in the delivery of recreation services.
- 4.5 Intensify the use of partnerships with regional municipalities and the non-profit and private sectors to deliver recreation opportunities, facilities, and spaces under the guidance of the Partnership Framework.



- 5.1 Develop a Lifecycle Reserve Policy for indoor and outdoor recreation infrastructure.
- 5.2 Utilize the Facility Condition Index approach to determine whether or not significant reinvestment in existing recreation facilities should occur or not.
- 5.3 Utilize the prioritization framework presented herein to guide current and future recreation resource allocation.
- 5.4 Refer to the list of amenity priorities provided to guide current and future resource allocation until new information becomes available.
- 5.5 Follow the indoor and outdoor strategies included herein as resources permit and until new information becomes available.
- 5.6 Use the guidelines provided when negotiating municipal reserve contributions for recreation purposes.
- 5.7 Use the guidelines provided when contemplating the acceptance of cash in lieu of land for recreation purposes.



# 4.1. Strategic Theme #1: Renewed Purpose and Alignment

This strategic theme is meant to further outline a rationale and role for the Town's involvement in the delivery of recreation services and facilities. Key recommendations are presented around the overall strategic positioning related to recreation services as well as to governance and structure.

# In This Section

- Strategic Positioning
- Governance and Structure





# 4.1.1. Strategic Positioning

# Recommendation

1.1 Incorporate the Goals and Service Outcomes into a measurement and reporting system that is the foundation for all Recreation Services communications and accountability systems.

# **Current Situation**

- The "reason for being" of Recreation Services is to strive to achieve, as cost-effectively as possible, the Mission, Vision, Goals, and 18 Service Outcomes outlined herein.
- Town of Canmore uses the Enterprise Model. It is important to clarify how it can continue to be used to achieve the Service Objectives. Such clarification will make Recreation Services more accountable and support communication on its success to both council and the public.

# What Implementation Could Lead To

• Recreation stakeholders and the general public in Canmore understand the role and rationale behind the Town's provision of recreation.

# **Performance Measurement:**

• Annual reporting to outline how Town-supported recreation-related activities further intended Service Outcomes.

- Citizens of Canmore understand and support the value of public recreation services but it is very important that Recreation Services reports to those citizens, partners, and local businesses on how well it is doing in delivering that value.
- The 18 Service Outcomes comprise an overall framework for measuring value and reporting it. It is simple and effective as a basis for all performance measurement.



# 4.1.2. Governance and Structure

# Recommendations

- 1.2 Work to ensure that recreation perspectives are considered throughout the Town of Canmore organization.
- 1.3 Apply the Enterprise Model to all applicable (user fee-related) recreation amenities throughout the community and use resource efficiencies to reinvest in the municipality.
- 1.4 Support the development of a regional group to provide broader input into the provision of recreation services and facilities.

# **Current Situation**

- Recreation Services is an operational business unit of the Municipal Services department of the Town of Canmore and is separate from other municipal functions related to the provision of recreation opportunities such as planning and development, transportation, community support services, and parks.
- Town Council is the ultimate decision-making authority for recreation service delivery. Recreation Services is dedicated to implementing the decisions of Council and is responsible for advising them on research, leading practices, and the current state as it relates to recreation.
- There is no regional advisory or decision-making function as it relates to recreation service and facility provision.
- The implementation of the Enterprise Model has led to the improved financial performance of Elevation Place but has not been fully applied to all areas within Recreation Services and the Canmore Recreation Centre (or Parks).

# What Implementation Could Lead To

- All recreation amenities in the community employ the Enterprise Model, thereby rendering optimal revenue streams which are ultimately reinvested in the municipality.
- Regional recreation advisory groups provide advice to local municipalities throughout the area as it relates to the provision of recreation services.

# **Performance Measurement:**

- Creation of, and ongoing utilization of, a regional advisory body for recreation.
- Sustained cost recovery levels year over year.

- The Recreation Services Policy (2015) formally aligns Recreation Services with the Enterprise Model. In 2015, Elevation Place, employing the Enterprise Model, recovered 69% of operating costs while the Canmore Recreation Centre, which has not yet fully adopted the Enterprise Model in all facets of its operation, recovered 55%.
- The Town of Banff has recently completed a Recreation Programs and Services Master Plan (2015) that recognizes the regional nature of recreation provision.
- Partnerships in the provision of recreation opportunities are becoming more prevalent in an effort to leverage resources and take a collaborative approach to delivering on the Service Outcomes.
- Regional connections have or are beginning to be formed throughout the Bow Valley in recreation (Bow Valley True Sport and Recreation Council) and related services in municipal government (Banff and Canmore-Family and Community Support Services, Bow Valley Immigration Partnership Integration Assessment 2014: Building A Welcoming Community).

# 4.2. Strategic Theme #2:Elevating RecreationActivity Levels in Canmore

This strategic theme is meant to enable the Town to enhance participation in recreation activities by removing barriers to participation and meeting community needs for different types of recreation programs and opportunities.

# In This Section

- Enhancing Participation
- Program Focus





# 4.2.1. Enhancing Participation

# Recommendations

- 2.1 Enhance support and promotion of recreation fee assistance programs.
- 2.2 Ensure physical accessibility measures are incorporated into existing and new facilities and spaces where possible.
- 2.3 Focus on providing low-cost/no-cost unstructured, spontaneous opportunities for various skill levels.

# **Current Situation**

 Residents in Canmore have access to four fee assistance programs for access to recreation. These include the Town of Canmore Recreation Fee Assistance, Town of Canmore Campership, KidSport, and Jumpstart.

# What Implementation Could Lead To

- Canmore promotions and marketing efforts outline the Fee Assistance Programs in all applicable literature.
- Canmore residents who are in need are aware of, and able to access, financial supports in place from the Town and other organizations in the community.
- All Canmore facilities and spaces are physically accessible.

### **Performance Measurement:**

- Sustained or increased low/no-cost opportunities provided by the Town.
- Sustained or enhanced physical accessibility of Town facilities.
- Increased awareness levels of fee assistance programs demonstrated through tracking the number of participants and community input measures.

- The Town's recent Living Wage study (2015) indicated that some families who come above the federal low-income cut-off thresholds but who earn below a living wage in Canmore are struggling due to the cost of living in Canmore.
- Of the households surveyed, 18% indicated that "cannot afford admission fees into facilities" was a barrier to participation (the 2nd highest barrier mentioned); 16% of households indicated that program fees are a barrier to participation.
- Sixty-five percent (65%) of household survey respondents were not aware of existing financial assistance programs available in Canmore; 19% were unsure if they were aware or not, and only 16% were aware of programs. Of those 16% who were aware of programs, only 12% were confident that existing programs were actually meeting community needs.
- "Less cost" was the most frequently mentioned suggested improvement to existing programs (22% of households surveyed).
- Many Alberta municipalities are focusing on marketing and promoting free recreation opportunities to combat cost as a barrier to participation; all five benchmarking communities have financial assistance programs in place.



# 4.2.2. Program Focus

### Recommendations

- 2.4 Utilize the program focus areas provided to guide current recreation program and opportunity effort.
- 2.5 Revisit the program focus areas through a program and opportunity needs assessment process as new information becomes available via trends scanning, community engagement, and utilization data collection and analysis.

# **Current Situation**

- A number of recreation opportunities and programs are currently provided in the Town of Canmore by a variety of providers.
- Current programming and opportunity efforts are a product of market demand, tradition, and community will. Programming efforts are primarily reactive and no formal program needs assessment process is in place in the Town.
- Program need and demand are a function of tradition, societal trends, and market demographics.

# What Implementation Could Lead To

- Recreation programs and opportunities available to residents and visitors in Canmore are innovative and react to local needs and observed trends locally and throughout Alberta and Canada. Trend information includes preferences as well as barriers to participation.
- The Town of Canmore's ongoing program needs assessment (see Appendix G: Program Needs Assessment Process) provides insight for the Town as well as for the various nonprofit and private sector recreation providers throughout the Bow Valley.
- Programs at all skill levels, beginner through to advanced, are offered for the top activities outlined by the program and opportunity needs assessment process.
- Recreation Services and Community Social Development's Bow Valley Parent Link Program builds a strong physical literacy foundation for young children based on unstructured play and organized activities.

### **Performance Measurement:**

- Sustained or enhanced program offerings related to the focus areas identified.
- Number of stakeholder groups with whom current and future program and opportunity needs assessment data is shared.



- During the development of this Master Plan, a number of research tactics were utilized in uncovering program and opportunity needs and demands in the Town.
- Favorite activities of Canmore households include walking/jogging, hiking and cycling/mountain biking; many of the most popular recreation pursuits of residents are spontaneous and unstructured activities.
- Most residents participate in recreation for physical exercise, to enjoy nature, and to unwind.
- The household survey results indicate that nature interaction for youth, outdoor schools for youth and teens, and wellness programs for adults were all areas that deserve future focus.
- As identified in the stakeholder discussions, a viewpoint expressed by some individuals was that existing programs may be intimidating due to the nature of the program (e.g. skill level required).
- The intended Service Outcomes for recreation in Canmore in this Master Plan provide guidance for program and opportunity provision.
- Trends in recreation programming and opportunity provision suggest the following areas of focus. These data sources informing these focus areas include, but are not limited to, the Leisure Information Network, Canada Sport For Life, the ARPA, and the National Benefits Hub.
  - » Providing opportunities for all ages and abilities to participate in physical activity—getting more people, more active, more often.
  - » Providing opportunities that focus on healthy competition, recognizing that at a certain point competition detracts from the physical and mental benefits associated with participation.
  - » Providing opportunities for (and increasing awareness of the importance of) unstructured play in provoking both mental (cognitive) and physical (physical literacy) development at all ages.
  - » Providing opportunities and reducing barriers to spontaneous open space and street play.
  - » Providing opportunities that enable spontaneous, drop-in recreation and parks activity.
  - » Providing opportunities for residents to embrace winter and participate in outdoor winter activities.
  - » Providing opportunities for children and youth to participate in unstructured play.
  - » Enabling all community members to take part in nature interpretation.
  - » Programs that focus on using recreation and parks to facilitate social inclusion—a sense of connectedness and belonging (including Aboriginal peoples and newcomers).
  - » Developing broader public programs focused on nutrition and healthy lifestyle choices.
  - » Integrating into existing and new programs, where possible, pertinent stages of the Canadian Sport for Life Strategy and the principle of physical literacy.
  - » Programs that promote and ensure positive aging.
  - » Programs offered to school-age children during the critical after-school period (3 p.m. 6 p.m.).

# 4.3. Strategic Theme #3: Recreation Education and Communication

This strategic theme is meant to ensure that residents, visitors, and stakeholders are educated as to the benefits of recreation as well as the opportunities available to them. Creating ongoing dialogue between stakeholders is also a key consideration.

# In This Section

- Community Dialogue
- Marketing and Promotions
- Program and Opportunity Delivery





# 4.3.1. Community Dialogue

# Recommendation

3.1 Develop and implement an ongoing community input process related to recreation services to enable community input and chart local participation and preference trends.

### **Current Situation**

- The Town of Canmore conducts a resident satisfaction survey on an ongoing basis focusing on all Town services and programs.
- Recreation Services undertakes public engagement and community dialogue as needed for specific project- or issue-related requirements.
- There are ongoing customer satisfaction and preference surveys of Elevation Place users.
- The Town of Canmore also conducts public consultation and community dialogue as needed when preparing plans and for specific initiatives.
- There is no formal, ongoing community dialogue process (i.e. that includes the general public, user groups, and other recreation stakeholders) related to recreation services in the town.
- Community dialogue and engagement are key priorities of the Town.

# What Implementation Could Lead To

- The Town collects community input from stakeholder groups, youth, and the general public on an ongoing basis to help make recreation experiences and opportunities more focused and accessible to residents (see the appendix for a sample Community Input Process).
- Local participation and preference trends are collected and reported on to help the Town understand recreation interest in Canmore.
- Feasibility study development and tactical planning efforts can refer to local data collected through community dialogue.

# **Performance Measurement:**

- Local trend tracking and user data, including resident input, are collected on an ongoing basis.
- Number of new programs or opportunities offered is based on needs assessment data.



- Community engagement is gaining momentum in Alberta municipalities as a key consideration in decision-making at the strategic and tactical levels.
- There is a strong desire for residents to provide input to the Town related to recreation services, as indicated by over 1,500 households<sup>1</sup> and 47 community groups participating in surveys in the development of this Master Plan.
- Local groups suggested that "enhancing community networking opportunities" was a role the Town could play to help organizations meet their program goals.
- The Town of Canmore Recreation Services Operating Policy states, "Recreation Services is committed to stakeholder engagement and will develop and maintain an annual schedule of stakeholder engagement."

Over 22% of households in the Town completed questionnaires related to this Recreation Master Plan.



# 4.3.2. Marketing and Promotions

# Recommendation

3.2 Develop, implement, and invest in a formal marketing and promotions plan to enhance awareness and increase resident participation in recreation.

### **Current Situation**

- The Town currently utilizes a variety of means to market and promote recreation including the Town's website, the Community Guide, local newspapers, social media, on-site posters at facilities and spaces, and direct email to Elevation Place members.
- The focus of existing recreation marketing and promotions is primarily on Elevation Place and not on other recreation amenities in the community.
- Current promotional efforts focus more on sharing what opportunities are available and less on messaging to motivate participation.

# What Implementation Could Lead To

- The Town follows a recreation services marketing and promotions plan (see the Marketing and Promotions Considerations in the appendix).
- Residents and visitors are aware of both free and user fee-based recreation opportunities at Elevation Place, the Canmore Recreation Centre, and throughout the community. There is also a heightened awareness of fee assistance programs for recreation in the community.

### **Performance Measurement:**

- Reduction in "lack of awareness" as a barrier to participation demonstrated through resident survey input.
- Increased participation levels at all facilities and spaces where information is available.

- Sixteen percent (16%) of households suggested that a barrier to participation was that they were "unaware of opportunities."
- Twenty-one percent (21%) of households stated that "marketing of programs" is a required improvement to existing recreation opportunities.
- When asked about how residents currently find out about recreation opportunities, the top three results were the Rocky Mountain Outlook, the Town of Canmore Community Guide, and the Municipal website.
- Local groups suggested that the Town could help them meet their program goals by assisting them with marketing and promotional efforts.
- Many municipalities are investing in promotions and marketing campaigns to motivate residents to be more active and utilize facilities and spaces.



# 4.3.3. Program and Opportunity Delivery

# Recommendations

- 3.3 Continue to provide a combination of direct programming (Town staff) and support for indirect programming (community groups) to optimize the use of public resources.
- 3.4 Facilitate the ongoing identification of program needs through community dialogue and a program needs assessment process and disseminate to all appropriate service providers.
- 3.5 Update the Creative and Educational and Sport Continua as market conditions change. Adapt to emerging demands and preferences, targeting recreation program and opportunity gaps where warranted.

# **Current Situation**

- Recreation programs and opportunities are offered to residents of and visitors to Canmore through a diverse network of non-profit and private sector organizations working together. The Town provides programs for a variety of ages and demographics, providing opportunities for all genders, ages, and abilities.
- Demands for recreation programs and opportunities are gathered through ad hoc and reactive measures.
- The Town's Recreation Services Operating Policy follows the philosophy of an enterprise model and has four key areas:
  - 1. Provide high quality experiences and services
  - 2. Engage more of the community to participate more often in the diversity of opportunities available
  - 3. Provide quality engaging programs, consistent with the recreation services continuum, which is reflective of the assets available in the community
  - 4. Promote and encourage community participation as the primary means to achieve the highest community benefit within a financial framework

# What Implementation Could Lead To

- The Town's recreation survey (see the appendix for a sample Community Input Process) gives residents an opportunity to identify preferences for desired future recreation programs and opportunities.
- The Town of Canmore works with partners in the non-profit and private sector to ensure that recreation program and opportunity demands are met where possible; the Town's core role in recreation service provision is dynamic, based on community demand and volunteer/non-profit will.
- The Town of Cannmore works with community partners to target underrepresented groups with participation in formal or informal recreation services.

# **Performance Measurement:**

- Sustained or enhanced program offerings related to the focus areas identified.
- Number of stakeholder groups with whom current and future program and opportunity needs assessment data is shared with.

- There is no standard approach to municipal recreation program delivery in Alberta or beyond; efforts related to animating facilities and spaces are the product of municipal resource allocation (political and administrative will) and the level of engagement by the private and non-profit sectors.
- Each of the five benchmarking communities offers direct programming.
- Ninety-two percent (92%) of households are satisfied with the availability of public and private recreation opportunities and services in Canmore.
- In the recently conducted student survey, the top barrier to recreation participation was "not interested in what is available" (28%).

# 4.4. Strategic Theme #4:Building ServiceDelivery Capacity

This strategic theme is focused on creating a stronger recreation program and opportunity delivery system including addressing resident and visitor barriers to participation.

# In This Section

- Partner Group Support
- Bolstering Volunteerism
- Partnerships





# 4.4.1. Partner Group Support

# Recommendation

4.1 Provide supports to local groups that deliver recreation programs and opportunities that align with the Town's philosophical foundation for recreation services.

### **Current Situation**

- The Town of Canmore currently provides support to local community groups on an ad hoc basis and support based on need and opportunity.
- The Town hosted its first Sport Summit in the fall of 2015. This sumit had high levels of participation and was seen by local groups as beneficial.
- Currently, groups access Town of Canmore facilities and spaces at a subsidized rate.

### What Implementation Could Lead To

- The Town supports local stakeholder groups in a variety of ways, both financial (through subsidized access to facilities and spaces) and non-financial (through professional development, training, and promotions and marketing efforts).
- The Town helps local groups find and access supports available to them.
- Local stakeholder groups apply for and receive support from other levels of government with assistance from the Town in identifying and applying for opportunities.

# **Performance Measurement:**

- Reduction of "challenges" identified by local groups demonstrated through group survey results.
- Number of groups accessing various supports on an annual basis.

- Eighty percent (80%) of 47 local groups suggested current recreation facilities in the Canmore area either completely or somewhat meet their needs; 66% stated that current user fees should remain the same.
- The main challenges local groups face in meeting their program goals include volunteer burnout; finding qualified coaches/leaders; accessing time in facilities; lack of resources; and transportation logistics.<sup>1</sup>
- Local groups also demonstrated an appetite to work together with the Town and with each other in a more meaningful way. Areas of potential collaboration identified by local groups included joint use facilities; provide/share office space and meeting rooms; promoting events and programs; hosting events; and volunteer recruiting and training.
- Some Alberta communities offer group supports such as seminars on board governance, grant identification and application assistance, opportunities for volunteer and coach development (certification and training), and shared or dedicated office and administrative areas for non-profit groups.

Other planning efforts in the Bow Valley, such as Snapshot of Bow Valley Non-profits and Community Groups (2015), have identified similar challenges facing local groups.



# 4.4.2. Bolstering Volunteerism

### Recommendations

- 4.2 Develop, in partnership with applicable stakeholders and other Town departments, a Canmore Volunteer Strategy.
- 4.3 Ensure that a database of volunteers interested in recreation-based volunteer opportunities is maintained and marketed to local recreation groups seeking volunteer involvement.

### **Current Situation**

- Many recreation opportunities available to Canmore residents are provided by non-profit organizations led by volunteers.
- The Town of Canmore currently shares volunteer opportunities with residents and visitors via the Town's website.

# What Implementation Could Lead To

- The Towns of Banff and Canmore recreation, community social development, and arts and events stakeholders, along with Canadian Rockies Public Schools and Christ the Redeemer Catholic Schools, work together in attracting, retaining, and recognizing volunteers via a collaborative volunteer strategy.
- Developing municipal policies to broader volunteerism by enabling staff to consider some volunteer opportunities during their day.

### **Performance Measurement:**

- Development and implementation of a Volunteer Strategy.
- Number of volunteer hours contributed by residents on an annual basis.

- The nature of volunteerism is changing throughout Canada; volunteers are looking for episodic opportunities (defined timelines) and engagements that lead to professional and/or personal development opportunities.
- Some Alberta communities have developed volunteer strategies to help bolster volunteerism; these strategies are typically the product of the collaborative efforts of the various organizations that rely on volunteers in a community/region.
- Volunteer burnout is a challenge that local organizations are facing as identified in the Community Group Survey.



# 4.4.3. Partnerships

# Recommendations

- 4.4 Develop a Partnership Framework to guide how the Town works with other organizations in the delivery of recreation services.
- 4.5 Intensify the use of partnerships with regional municipalities and the non-profit and private sectors to deliver recreation opportunities, facilities, and spaces under the guidance of the Partnership Framework.

# **Current Situation**

- The Town of Canmore currently has formal partnerships in place with private sector fitness and wellness providers as well as a joint use agreement with local school authorities to secure community use of fields, gymnasiums, and classrooms.
- The Town does not have any arrangements in place where facilities or spaces are jointly owned or operated under contract by an external agency.
- The Town also has agreements in place with local sport and recreation organizations.

# What Implementation Could Lead To

- Under the guidelines set forth in the Town's Partnership Framework (see the appendix for Partnership Framework considerations), the Town has numerous partnership agreements in place for the delivery of programs and maintenance of recreation spaces.
- The Town is participating in the development of a feasibility study for a major regional recreation facility.

# **Performance Measurement:**

- Having a partnership framework in place.
- Number of partnerships in place through Town efforts.
- Overall awareness of the partnership framework among local groups as demonstrated by group survey.

- Partnerships can enable municipal governments to leverage expertise and resources in the provision of recreation facilities and services; many Alberta municipalities are entering into partnerships such as regional cost-sharing arrangements, joint ownership of facilities and spaces, facility operating contracts and leases, and sponsorships.
- A key theme to the stakeholder discussions facilitated during the development of the Plan was, "Where possible, recreation services should be planned and delivered considering the entire Bow Valley."
- Many local groups indicated that they have an appetite to work together with the Town and with each other in a more meaningful way. Areas of potential collaboration identified by local groups include joint use facilities; provide/share office space and meeting rooms; promoting events and programs; hosting events; volunteer recruiting and training.
- Four of the five benchmarking communities have joint use agreements with school authorities that enhance access to, and use of, recreation facilities and spaces and school facilities and spaces.

# 4.5. Strategic Theme #5: Optimizing Future Infrastructure Investment

This theme is meant to help the Town focus future recreation infrastructure investment and effort. Recommendations and association frameworks are presented that will help align future investment in recreation infrastructure with intended Goals and Service Outcomes.

# In This Section

- Sustaining Existing Facilities and Spaces
- Project Development Process
- Recreation Amenity Strategies
- Amenity Prioritization
- Land Development and Acquisition





# 4.5.1. Sustaining Existing Facilities and Spaces

## Recommendations

- 5.1 Develop a Lifecycle Reserve Policy for indoor and outdoor recreation infrastructure.
- 5.2 Utilize the Facility Condition Index approach to determine whether or not significant reinvestment in existing recreation facilities should occur or not.

### **Current Situation**

- The town of Canmore is located in the Bow Valley amidst a natural setting that offers a variety of extraordinary outdoor recreation opportunities.
- The Town currently provides a variety of indoor and outdoor recreation facilities and spaces that can be accessed and enjoyed by residents and visitors to the community.
- The Town has recently completed (2015) Building Condition Assessments for all Town facilities except for Elevation Place. Existing facilities will require significant investment in the future simply to maintain current service levels.
- Over \$12.5M of investment is required at the Canmore Recreation Centre between 2016 and 2019 to simply maintain existing services (not including major changes to the facility program).
- The Town currently does not have a defined lifecycle reserve policy in place.
- The Town does not have a decision-making framework as to when to replace or decommission a recreation facility versus when to reinvest in it.

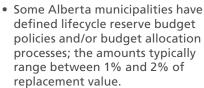
# What Implementation Could Lead To

- Through the Town's infrastructure reinvestment fund, there are sufficient funds available for structural, mechanical and/or electrical upgrades required at Town recreation facilities.
- The Town utilizes the Facility Condition Index approach to understand the merits of reinvesting in recreation facilities and spaces as opposed to replacing facilities.

# **Performance Measurement:**

- Sustained or enhanced investment in lifecycle reserve for recreation facilities and spaces.
- Use of FCI approach as needed.

# Research and Public Engagement



 Facility Condition Index is an approach employed by some Alberta municipalities to aid in reinvestment versus replacement decision-making.





# 4.5.2. Recreation Amenity Strategies

# Recommendation

- 5.3 Utilize the prioritization framework presented herein to guide current and future recreation resource allocation.
- 5.4 Refer to the list of amenity priorities provided to guide current and future resource allocation until new information becomes available.
- 5.5 Follow the indoor and outdoor strategies included herein as resources permit and until new information becomes available.

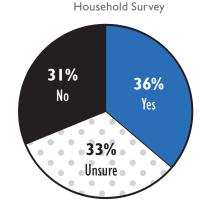
The Town of Canmore provides a variety of indoor and outdoor recreation infrastructure for residents and visitors. Existing infrastructure meets community need and addresses community desires but, due to the nature of recreation services and the diversity of interests in the community, there are demands for more new or enhanced opportunities. In an ideal scenario, resident demands for all types of infrastructure would be met; resource limitations (finances, human resources, land) prohibit this from being the case.

The Town of Canmore currently does not have a prioritization process for ranking recreation projects.

# RECREATION PROJECT PLANNING FRAMEWORK

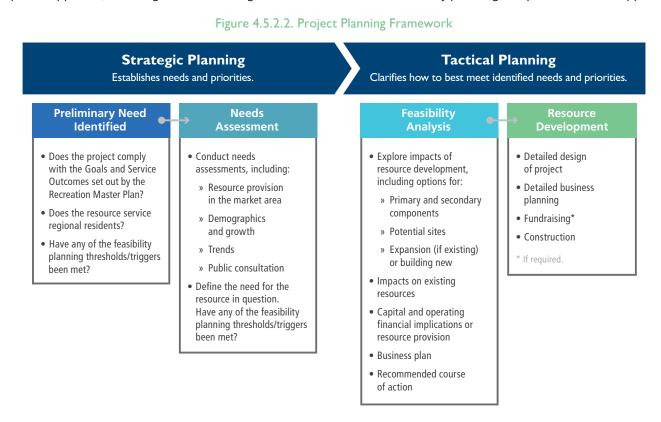
When contemplating future indoor and outdoor recreation infrastructure investment and effort, it is important for the Town and its stakeholders to consider

Figure 4.5.2.1. Do you think there is a need for new and/or upgraded recreation amenities (indoor or outdoor) to be developed in Canmore?



leading practices. The recreation infrastructure considerations outlined in the appendix discuss leading practices in the recreation industry (as of 2016) that should be referred to when contemplating major investment in recreation infrastructure.

As well, it should be noted that prior to any major public investment in recreation infrastructure (as identified in the following indoor and outdoor amenity strategies), further tactical planning (feasibility planning) will be required to provide decision-makers with the necessary information required to make diligent decisions. Graphic 4.5.2.2. (below) explains. Further detail regarding the project development approach, including thresholds and guidelines associated with feasibility planning, are presented in the appendix.

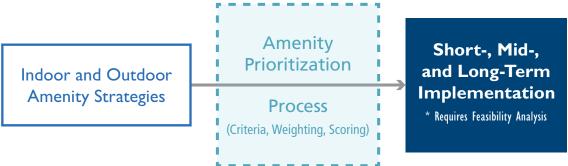




### RECREATION AMENITY PRIORITIZATION PROCESS

Ideally, future indoor and outdoor recreation infrastructure would respond to every resident and user demand throughout Canmore and the entire Bow Valley. Recreation activity leads to many benefits and every resident has a right to participate in recreation to some degree. Due to limited resources, meeting all demands is not feasible and thus prioritization must occur.

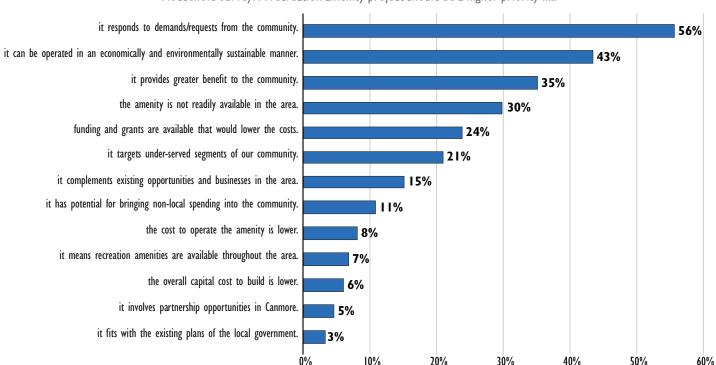
Figure 4.5.2.3. Amenity Prioritization Process Filter



Prioritization of future investment in different recreation amenities must consider criteria beyond the demonstrated demands of residents and organized interest groups. When asked, residents indicated that responding to community demand, being operated in an economically and environmentally sustainable manner, and providing greater benefit to the community were most important when prioritizing investment in existing or new recreation amenities.

Figure 4.5.2.4. Project Development Process

Household Survey: A recreation amenity project should be a higher priority if...





In order for the Town to determine which recreation amenities to focus upon, the following list of criteria is proposed. The list also includes scoring metrics and associated weighting, providing a ranking system for potential future recreation amenities. The criteria, scoring matrix, and weighting have been developed by community stakehodlers.

	Table 4.5.2.1. Project Scoring Metric				
Criteria		Met	trics		Weight
Market Demand	3 Points: For "1 – 2" community amenity priorities.	2 Points: For "3 – 4" community amenity priorities.	1 Point: For "5 – 6" community amenity priorities.	<b>0 points:</b> For "7" or higher community amenity priorities.	4
Economic Sustainability	3 Points: The amenity has a low overall cost impact.	2 Points: The amenity has a moderate overall cost impact.	1 Point: The amenity has a high overall cost impact.	<b>0 points:</b> The amenity is not likely to be feasible.	4
Service Outcomes	3 Points: The amenity achieves more than five service outcomes.	2 Points: The amenity achieves multiple service outcomes but does not achieve more than 5.	1 Point: The amenity achieves a specific service outcome.	0 points: The amenity does not achieve any service outcomes.	4
Community Accessibility	3 Points: The amenity would be both financially and physically accessible to all Canmore and Bow Valley residents, and target underrepresented portions of the population.	2 Points: The amenity would be both financially and physically accessible to all Canmore residents.	1 Point: The amenity would be accessible to all area residents through programmed/rental use.	O points: The amenity would not be accessible to all Canmore residents.	3
Current Provision in Canmore and Broader Bow Valley	3 Points: The facility space would add completely new activity to recreation in the Bow Valley.	2 Points: The facility space would add completely new activity to recreation in Canmore.	1 Point: The facility space would significantly improve provision of existing recreation activity in Canmore.	0 points: The amenity is already adequately provided in Canmore.	3
Economic Impact	3 Points: The amenity will draw significant non-local spending into the Bow Valley and catalyze provincial, national and/or international exposure.	2 Points: The amenity will draw significant non-local spending into the Bow Valley.	1 Point: The amenity will draw moderate non-local spending into the Bow Valley.	0 points: The amenity will not draw any significant non-local spending into the Bow Valley.	2
Cost Savings Through Partnerships or Grants	3 Points: Partnership and/or grant opportunities exist in development and/or operating that equate to 50% or more of the overall amenity cost.	2 Points: Partnership and/or grant opportunities exist in development and/or operating that equate to 25% – 49% or more of the overall amenity cost.	1 Point: Partnership and/or grant opportunities exist in development and/or operating that equate to 10% – 24% or more of the overall amenity cost.	O points:  No potential partnership or grant opportunities exist at this point in time.	2



Utilizing the prioritization framework and scoring each potential amenity, the following list of ranked amenities has been developed to guide future recreation infrastructure investment and effort. Note that this list is based on information contained herein and in the 2016 State of Recreation report and on scoring that has been conducted by the study team (see the appendix Amenity Scoring Results). As new information becomes available (i.e. recreation engagement protocol and needs assessment, partnership propositions, etc.) the scoring should be revisited.

Of note is that future enhancement or development of some amenities would happen together as some are complementary to each other (e.g. fieldhouse and walking track; ice arena and leisure ice).

Table 4.5.2.2. Indoor Amenity Prioritization			
Indoor Amenity	Rank	Score	
Walking/Running Track	1	50	
Indoor Multi-purpose Field (e.g. soccer, tennis)	2	38	
Fitness/Wellness Facilities (e.g. exercise/weight room)	2	38	
Indoor Child Playgrounds	2	38	
Leisure Ice Surfaces (non-hockey)	3	36	
Gymnasium-type Spaces (e.g. basketball, volleyball, badminton)	3	36	
Bowling Alley	4	35	
Youth Centre	5	33	
Dance/Program/Martial Arts Rooms and Community Meeting Rooms	6	30	
Indoor Court Space (e.g. racquetball, squash)	7	29	
Community Hall/Banquet Facilities	8	28	
Library	9	26	
Gymnastics Space/Parkour Room	9	26	
Classroom Space	9	26	
Seniors' Centre	10	22	
Aquatics Facilities	10	22	
Art Display Spaces	10	22	
Ice Arena Facilities	11	20	
Museum/Interpretive Facilities	11	20	
Curling Rinks	11	20	
Indoor Climbing Gym	12	18	

Table 4.5.2.3. Outdoor Amenity Prioritization			
Outdoor Amenity	Rank	Score	
Walking/Cycling Trail System	1	48	
Nature/Interpretive Trails	2	46	
Tennis Courts	2	46	
Picnic Areas	3	44	
Open Spaces (e.g. parks, greenfields)	3	44	
Amphitheatres/Event Spaces/Band Shelters	3	44	
Playgrounds	3	44	
Mountain Bike Trails	4	43	
Water Spray Parks	5	42	
Sledding Hills	6	40	
Outdoor Fitness Equipment	6	40	
Outdoor Boarded Skating Rinks	6	40	
Hardcourts (e.g. basketball)	6	40	
Campgrounds	7	38	
Pickleball Courts	7	38	
Dog Off-leash Areas	8	36	
Outdoor Swimming Areas (non-pool)	8	36	
Mountain Bike/BMX Park	8	36	
Beach Volleyball Courts	8	36	
Speed Skating Oval	8	36	
Skateboard Parks	8	36	
Community Gardens	9	34	
Disc Golf	10	32	
Track and Field Spaces	11	30	
Sports Fields (e.g. soccer, football)	12	28	
Ball Diamonds	12	28	



# **INDOOR RECREATION AMENITY STRATEGIES**

The following table outlines strategies for various indoor recreation amenities currently found in Canmore or that could be contemplated in the future. The strategies outlined provide general guidance for the future and depict an ideal course of action and effort for each amenity area. It should be noted that before any major public investment is secured, tactical feasibility planning needs to occur (as per the planning framework presented herein). It is also important to note that each indoor amenity provided in the town should be subject to lifecycle planning (and budgeting). As indoor recreation amenities can be, and in some cases should be, constructed in multiple facilities, some amenities could be combined into single projects. For example, the development of an indoor field facility could also include an indoor walking track, gymnasium-type spaces, a youth centre, and an indoor child playground under the same facility development project.

	Table 4.5.2.4. Indoor Amenity Strategie	s
Indoor Amenity	Research Indicators	Future Strategy
Walking/Running Track	<ul> <li>Community priority #2</li> <li>Household survey 29% (#1)</li> <li>Group survey 41% (#1)</li> <li>Student survey 23% (#6)</li> <li>Trending</li> <li>Utilization<sup>1</sup>: From October 27, 2015, through February 28, 2016, the walking program accommodated 40 adults, 644 seniors and 1 family</li> </ul>	<ul> <li>For existing facilities:</li> <li>Continue to utilize existing facilities for indoor walking where possible.</li> <li>Promote existing programs and opportunities.</li> <li>For new facilities:</li> <li>Incorporate in future facility development.</li> </ul>
Indoor Multi-purpose Field (e.g. soccer, tennis)	<ul> <li>Community priority #1</li> <li>Household survey 18% (#4)</li> <li>Group survey 33% (#2)</li> <li>Student survey 28% (#5)</li> <li>Trending</li> </ul>	<ul> <li>For new facilities:</li> <li>Consider inclusion into repurposed or newly developing facilities at the feasibility stage.</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>
Fitness/Wellness Facilities (e.g. exercise/weight room)	<ul> <li>Community priority #3</li> <li>Household survey 15% (#5)</li> <li>Group survey 18% (#6)</li> <li>Student survey 18% (#8)</li> <li>Trending</li> </ul>	<ul> <li>For existing facilities:         <ul> <li>Continue to work with private sector operators in optimizing community-wide fitness/wellness efforts.</li> </ul> </li> <li>For new facilities:         <ul> <li>Consider including fitness and wellness spaces when new facility development is being contemplated.</li> <li>Explore options to fitness and wellness spaces in repurposing existing facilities.</li> <li>Engage private fitness operators when contemplating new development/expansion.</li> </ul> </li> </ul>
Indoor Child Playgrounds	<ul> <li>Community priority #8</li> <li>Household survey 12% (#7)</li> <li>Group survey 15% (#9)</li> <li>Student survey 15% (#9)</li> <li>Trending</li> </ul>	For existing facilities:  • Sustain existing facilities.  For new facilities:  • Consider including indoor child play spaces when new facility development is being contemplated.  • Explore options to include indoor child playgrounds in repurposing existing facilities.

<sup>1</sup> Walking program provided by the Bow Valley Primary Care Network located in the Canmore Gymnastics facility (8.5 hours of available walking access per week).



Table 4.5.2.4. Indoor Amenity Strategies				
Indoor Amenity	Research Indicators	Future Strategy		
Ice Arena Facilities and Leisure Ice Surfaces (non-scheduled, non-boarded)	Leisure Ice Surfaces  Community priority #5  Household survey 11% (#9)  Group survey 13% (#13)  Student survey 12% (#13)  Trending Ice Arenas  Community priority #7  Household survey 6% (#15)  Group survey 13% (#12)  Student survey 14% (#10)  Utilization: 84% on weekends and 76% on weekdays	<ul> <li>For existing facilities:</li> <li>Expand definition of prime time ice allocations where possible.</li> <li>Explore regional ice allocation strategies.</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>For new facilities:</li> <li>Consider leisure ice amenities to be included in new facility development.</li> <li>Focus on providing multi-sheet venues—preferably in association with nearby accommodations.</li> </ul>		
Gymnasium-type Spaces (e.g. basketball, volleyball, badminton)	<ul> <li>Community priority #1</li> <li>Household survey 11% (#10)</li> <li>Group survey 21% (#5)</li> <li>Student survey 36% (#2)</li> </ul>	<ul> <li>For existing facilities:         <ul> <li>Enhance community use of existing facilities through a Joint Use Agreement with local schools.</li> </ul> </li> <li>For new facilities:         <ul> <li>Consider including large dry-land multi-use spaces when new facility development is being contemplated.</li> <li>Explore options to partner with local school authorities in expanding and enhancing planned investment in gymnasia (existing or new).</li> </ul> </li> </ul>		
Bowling Alley	<ul> <li>Community priority #3</li> <li>Household survey 25% (#2)</li> <li>Group survey 28% (#4)</li> <li>Student survey 50% (#1)</li> </ul>	For existing facilities:  Include messaging about existing facilities in the Bow Valley (Banff) to increase resident awareness.  For new facilities:  Consider future development should partnership opportunities materialize.  Share research data/support for bowling alley facilities with economic development and private sector shareholders to encourage provision.		

Figure 4.5.2.5. Example of Leisure Ice:





	Table 4.5.2.4. Indoor Amenity Strategies	
Indoor Amenity	Research Indicators	Future Strategy
Youth Centre	<ul> <li>Community priority #3</li> <li>Household survey 12% (#6)</li> <li>Group survey 15% (#8)</li> <li>Student survey 11% (#16)</li> </ul>	<ul> <li>For existing facilities:</li> <li>Continue youth-focused programming in existing facilities.</li> <li>Include messaging about existing facilities in the Bow Valley (Morley) to increase resident awareness.</li> <li>For new facilities:</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>
Dance/Program/Martial Arts Rooms and Community Meeting Rooms	Dance/Program/Martial Arts Rooms	For existing facilities:  Sustain existing facilities.  For new facilities:  Consider including multipurpose meeting and program spaces when new facility development is being contemplated.
Indoor Court Space (e.g. racquetball, squash, tennis, pickleball)	<ul> <li>Community priority #4</li> <li>Household survey 21% (#3)</li> <li>Group survey 31% (#3)</li> <li>Student survey 11% (#15)</li> </ul>	For existing facilities:  Include messaging about existing facilities in the Bow Valley (Banff) to increase resident awareness.  For new facilities:  Consider inclusion into repurposed or newly developing facilities at the feasibility stage.  Consider future development should partnership opportunities materialize.
Community Hall/Banquet Facilities	<ul> <li>Community priority #6</li> <li>Household survey 5% (#20)</li> <li>Group survey 15% (#7)</li> <li>Student survey 4% (#21)</li> <li>Utilization: Lady MacDonald Hall was booked for 1,313.5 hours in 2015; Ha Ling Conference Room was booked for 1,680.75 hours</li> </ul>	For existing facilities:  • Sustain existing facilities.  For new facilities:  • Consider future development should partnership opportunities materialize.



	Table 4.5.2.4. Indoor Amenity Strategies	
Indoor Amenity	Research Indicators	Future Strategy
Gymnastics Space/Parkour Room	<ul> <li>Community priority #8</li> <li>Household survey 5% (#19)</li> <li>Group survey 3% (#18)</li> <li>Student survey 33% (#3)</li> </ul>	<ul> <li>For existing facilities:</li> <li>Sustain existing facilities in partnerships with local groups.</li> <li>For new facilities:</li> <li>Consider including expanded gymnastics and parkour spaces only if viable partnership opportunities exist.</li> </ul>
Seniors' Centre	<ul> <li>Community priority #5</li> <li>Household survey 11% (#8)</li> <li>Group survey 13% (#10)</li> <li>Student survey 4% (#20)</li> <li>The Seniors Centre in Canmore is owned and operated by the Canmore Seniors Association</li> </ul>	<ul> <li>For existing facilities:</li> <li>Continue seniors programming in existing facilities.</li> <li>For new facilities:</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>
Aquatics Facilities	Leisure Pools  Community priority #7  Household survey 8% (#13)  Group survey 10% (#14)  Student survey 32% (#4)  Trending  Trending  Trending  Community priority #8  Household survey 11% (#12)  Group survey 3% (#20)  Student survey 5% (#19)  Utilization—Elevation Place (2015):  Go Beyond memberships: 1,975  Splash memberships: 144	<ul> <li>For existing facilities:</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>Engage in lifecycle budgeting including amenity refreshment.</li> <li>For new facilities:</li> <li>Ensure balance of leisure and program opportunities is achieved when contemplating new development.</li> </ul>
Curling Rinks	<ul> <li>Community priority #8</li> <li>Household survey 2% (#23)</li> <li>Group survey 0% (#23)</li> <li>Student survey 4% (#22)</li> </ul>	For existing facilities:  Sustain existing facilities.  For new facilities:  Consider including curling rink in new development only if viable partnership opportunities exist, if the existing facility warrants replacement, and if demand is evident.
Indoor Climbing Gym	<ul> <li>Community priority #8</li> <li>Household survey 9% (#11)</li> <li>Group survey 8% (#15)</li> <li>Student survey 14% (#12)</li> <li>Trending</li> <li>Utilization: 42,300 visits from January through September 2015 (daily average of 155 visits)</li> </ul>	<ul> <li>For existing facilities:</li> <li>Sustain existing facilities.</li> <li>For new facilities:</li> <li>Consider expansion/optimization of existing facility before contemplating new.</li> </ul>

<sup>3</sup> Includes access to aquatics, fitness, climbing, and more.



# **OUTDOOR RECREATION FOCUS**

The following table outlines strategies for various outdoor recreation amenities either currently found in Canmore or that could be contemplated in the future. Like those provided for indoor amenities, the strategies outlined provide general guidance for an ideal course of action for each outdoor amenity but would still require tactical feasibility planning prior to major project development.

	Table 4.5.2.4. Outdoor Amenity Strategi	es
Outdoor Amenity	Research Indicators	Future Strategy
Walking/Cycling Trail System	<ul> <li>Community priority #1</li> <li>Household survey 37% (#1)</li> <li>Group survey 27% (#2)</li> <li>Student survey 7% (#20)</li> <li>Utilization: The Three Sisters Mid-Course trail counted over 40,000 uses from May 1 to December 31, 2014; the Three Sisters Golf Course counted over 25,000 uses.</li> </ul>	<ul> <li>For existing trails:</li> <li>Develop linkages and/or access.</li> <li>Budget for future enhancement.</li> <li>In partnership with trails stakeholders, pursue the development of a Regional Trails Master Plan.</li> <li>For new trails:</li> <li>The Town's 2015 Open Space and Trails Plan outlines direction related to future trail development.</li> </ul>
Nature/Interpretive Trails	<ul> <li>Community priority #4</li> <li>Household survey 22% (#3)</li> <li>Group survey 11% (#15)</li> <li>Student survey 7% (#21)</li> <li>Trending</li> </ul>	For existing trails:  Reduce barriers to existing trail systems.  Budget for future enhancement.  In partnership with trails stakeholders, pursue the development of a Regional Trails Master Plan.  For new trails:  Work with trail stakeholders and consider public investment if partnership opportunities exist.
Tennis Courts	<ul> <li>Community priority #2</li> <li>Household survey 13% (#10)</li> <li>Group survey 16% (#8)</li> <li>Student survey 11% (#16)</li> <li>Trending</li> <li>Utilization: From May through October 2015, 1,453 hours were booked at the courts.</li> </ul>	<ul> <li>For existing spaces:</li> <li>Enhance existing courts, provided a sustainable business model is achievable and pickleball facilities are also incorporated.</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>Enhance existing courts where possible (especially if safety issues are evident).</li> <li>For new spaces:</li> <li>Review past feasibility data/information previously completed.</li> <li>As partnership opportunities materialize, feasibility analysis for new courts should be completed in the short term.</li> <li>Determine site criteria to evaluate potential locations.</li> <li>Develop as multiple use.</li> </ul>
Picnic Areas	<ul> <li>Community priority #2</li> <li>Household survey 17% (#6)</li> <li>Group survey 19% (#5)</li> <li>Student survey 42% (#1)</li> <li>Trending</li> </ul>	For existing spaces:  • Sustain existing facilities.  For new spaces:  • Consider inclusion in newly developed park spaces.



	Table 4.5.2.4. Outdoor Amenity Strat	regies
Outdoor Amenity	Research Indicators	Future Strategy
Open Spaces (e.g. parks, greenfields)	<ul> <li>Community priority #3</li> <li>Household survey 14% (#9)</li> <li>Group survey 16% (#10)</li> <li>Student survey 17% (#10)</li> </ul>	<ul> <li>For existing spaces:</li> <li>Budget for future enhancement for open space amenities.</li> <li>Engage in lifecycle budgeting (trees, hardscape, softscape, etc.).</li> <li>For new spaces:</li> <li>Strive to achieve geographic balance for neighbourhood parks and trail connectivity.</li> <li>The Town's 2015 Open Space and Trails Plan outlines direction related to open spaces in Canmore.</li> </ul>
Playgrounds	<ul> <li>Community priority #6</li> <li>Household survey 6% (#18)</li> <li>Group survey 3% (#23)</li> <li>Student survey 16% (#12)</li> </ul>	For existing spaces:  Sustain existing amenities.  Ensure playgrounds are safe through regular inspections.  For new spaces:  Consider inclusion in newly developed neighbourhood park spaces (small scale ) and regional parks (large scale).  Partner with school authorities and community members to ensure that new schools have playground features (where applicable).
Mountain Bike Trails	<ul> <li>Community priority #2</li> <li>Household survey 28% (#2)</li> <li>Group survey 38% (#1)</li> <li>Student survey 16% (#13)</li> <li>Trending</li> </ul>	<ul> <li>For existing trails:</li> <li>Reduce barriers to existing trail systems.</li> <li>Budget for future enhancement.</li> <li>In partnership with trails stakeholders, pursue the development of a Regional Trails Master Plan.</li> <li>For new trails:</li> <li>Work with trail stakeholders and consider public investment if partnership opportunities exist.</li> </ul>
Water Spray Parks	<ul> <li>Community priority #2</li> <li>Household survey 17% (#6)</li> <li>Group survey 19% (#5)</li> <li>Student survey 42% (#1)</li> <li>Trending</li> </ul>	<ul> <li>For existing spaces:</li> <li>Not applicable.</li> <li>For new spaces:</li> <li>Explore development of new water spray features at existing regional-level parks or as new regional-level park spaces are acquired.</li> <li>Consider including complementary amenities such as washrooms, parking, and food services when contemplating new development.</li> </ul>

<sup>5</sup> As per the definition of regional parks as outlined in the Open Space and Trail Plan (2015).



	Table 4.5.2.4. Outdoor Amenity Strategie	es
Outdoor Amenity	Research Indicators	Future Strategy
Sledding Hills	<ul> <li>Community priority #3</li> <li>Household survey 15% (#8)</li> <li>Group survey 11% (#16)</li> <li>Student survey 33% (#2)</li> </ul>	For existing spaces:     • Sustain existing facilities. For new spaces:     • Potentially include as park features where feasible.
Outdoor Fitness Equipment	<ul> <li>Community priority #5</li> <li>Household survey 7% (#17)</li> <li>Group survey 8% (#20)</li> <li>Student survey 9% (#18)</li> <li>Trending</li> </ul>	For existing spaces:     • Sustain existing amenities. For new spaces:     • Site in association with regional parks and trails systems.
Outdoor Boarded Skating Rinks	<ul> <li>Community priority #6</li> <li>Household survey 5% (#19)</li> <li>Group survey 8% (#18)</li> <li>Student survey 8% (#19)</li> </ul>	For existing spaces:  • Sustain existing facilities.  • Explore programming/renting of outdoor rinks in the winter to supplement indoor ice provision and programming (note that outdoor rinks are already rented in the summer for court use).
		For new spaces:  • Develop new as warranted.
Hardcourts (e.g. basketball)	<ul> <li>Community priority #3</li> <li>Household survey 5% (#20)</li> <li>Group survey 16% (#11)</li> <li>Student survey 21% (#6)</li> </ul>	For existing spaces:     • Sustain existing facilities. For new spaces:     • Develop as multiple use.     • Site in association with schools.
Campgrounds	<ul> <li>Community priority #3</li> <li>Household survey 12% (#12)</li> <li>Group survey 16% (#12)</li> <li>Student survey 22% (#4)</li> <li>16 campgrounds throughout the Bow Valley, including 2 in Canmore</li> </ul>	For existing spaces:  Not applicable.  For new spaces:  Provide campground facilities if warranted by demand.
Pickleball Courts	Community priority #4 Household survey 6% (#17) Group survey 8% (#17) Student survey 2% (#25) Trending	<ul> <li>For existing spaces:</li> <li>Accommodate activities in existing spaces where possible.</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>For new spaces:</li> <li>Monitor use of existing spaces and expand provision as warranted by demand.</li> <li>Consider development in association with tennis court areas.</li> <li>Develop as multiple use.</li> </ul>
Dog Off-leash Areas	<ul> <li>Community priority #3</li> <li>Household survey 18% (#5)</li> <li>Group survey 14% (#13)</li> <li>Student survey 21% (#5)</li> <li>Trending</li> <li>1,500 licenced dogs in Canmore</li> <li>7.9 ha of off-leash areas</li> </ul>	For existing spaces:  • Sustain existing facilities.  For new spaces:  • Monitor use of existing dog offleash areas and expand provision as warranted by demand.  • The Town's 2015 Open Space and Trails Plan outlines direction related to dog off-leash areas.



	Table 4.5.2.4. Outdoor Amenity Strat	egies
Outdoor Amenity	Research Indicators	Future Strategy
Outdoor Swimming Areas (non-pool)	<ul> <li>Community priority #6</li> <li>Household survey 13% (#11)</li> <li>Group survey 8% (#21)</li> <li>Student survey 20% (#7)</li> </ul>	For existing facilities:  Not applicable.  For new facilities:  Monitor use of existing and develop new areas if warranted.
Mountain Bike/BMX Park	<ul> <li>Community priority #4</li> <li>Household survey 8% (#14)</li> <li>Group survey 22% (#4)</li> <li>Student survey 13% (#15)</li> <li>Trending</li> </ul>	For existing spaces:  • Sustain existing facilities.  For new spaces:  • Monitor use of existing bike park areas and expand provision as warranted by demand.
Beach Volleyball Courts	<ul> <li>Community priority #5</li> <li>Household survey 7% (#15)</li> <li>Group survey 8% (#22)</li> <li>Student survey 23% (#3)</li> </ul>	For existing spaces:  Not applicable.  For new spaces:  Site in association with schools or at regional-level parks.
Speed Skating Oval	<ul> <li>Community priority #5</li> <li>Household survey 5% (#21)</li> <li>Group survey 11% (#16)</li> <li>Student survey 5% (#24)</li> </ul>	<ul> <li>For existing spaces:</li> <li>Not applicable.</li> <li>For new spaces:</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>
Skateboard Parks	<ul> <li>Community priority #5</li> <li>Household survey 2% (#24)</li> <li>Group survey 0% (#25)</li> <li>Student survey 14% (#14)</li> <li>Trending</li> </ul>	<ul> <li>For existing spaces:</li> <li>Sustain existing facilities.</li> <li>For new spaces:</li> <li>Monitor use of existing skateboard park areas and expand provision as warranted by demand.</li> <li>Expanded provision could include a combination of enhancing the existing facility and creating other sites in the Town at regional-level parks.</li> </ul>
Community Gardens	<ul> <li>Community priority #3</li> <li>Household survey 19% (#4)</li> <li>Group survey 14% (#14)</li> <li>Student survey 10% (#17)</li> <li>Trending</li> </ul>	For existing spaces:  • If operated by the Town, budget for future enhancement.  • If operated by community group, provide support as warranted.  For new spaces:  • Monitor use of existing community gardens and expand provision as warranted by demand.
Disc Golf	Community priority #6	For existing facilities:  • Sustain existing facilities.  For new facilities:  • Potentially include as park features where feasible.
Track and Field Spaces	<ul> <li>Community priority #5</li> <li>Household survey 4% (#22)</li> <li>Group survey 19% (#6)</li> <li>Student survey 18% (#9)</li> </ul>	For existing spaces: <ul> <li>Not applicable.</li> </ul> <li>For new spaces:         <ul> <li>Consider future development should partnership opportunities materialize.</li> </ul> </li> <li>Site in association with secondary schools.</li>



	Table 4.5.2.4. Outdoor Amenity Strategie	s
Outdoor Amenity	Research Indicators	Future Strategy
Sports Fields (e.g. soccer, football)	<ul> <li>Community priority #5</li> <li>Household survey 2% (#23)</li> <li>Group survey 8% (#19)</li> <li>Student survey 19% (#8)</li> <li>Utilization—Booked Hours (2015): <ul> <li>Lions Park field: 223.5</li> <li>Millennium Park field: 313.5</li> <li>Centennial Park field: 417.75</li> <li>Eagle Terrace Park field: 183</li> </ul> </li> <li>There is no regulation-sized rectangular field in the town.</li> </ul>	<ul> <li>For existing spaces:</li> <li>Consider partnerships with users in operations.</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>For new spaces:</li> <li>Look to secure land for, and ultimately develop, a regulation-sized rectangular field.</li> <li>Consider multi-field tournament sites preferably in association with nearby accommodations as land availability permits.</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>
Ball Diamonds	<ul> <li>Community priority #6</li> <li>Household survey 1% (#25)</li> <li>Group survey 3% (#24)</li> <li>Student survey 5% (#23)</li> <li>Utilization—Booked Hours (2015): <ul> <li>Elk Run Park</li> <li>(A, B, &amp; C diamonds): 947.25</li> </ul> </li> <li>Millennium Park</li> <li>diamond: 203.5</li> </ul>	<ul> <li>For existing spaces:</li> <li>Consider partnerships with users in operations.</li> <li>Align facility allocation and user fees to service outcomes.</li> <li>For new spaces:</li> <li>Consider multi-diamond tournament sites preferably in association with nearby accommodations as land availability permits.</li> <li>Consider future development should partnership opportunities materialize.</li> </ul>

#### **REGIONAL LEVEL PARKS**

The Town of Canmore has a number of regional-level parks that provide recreation opportunities for several neighbourhoods and facilitate the hosting of major events and large-scale sport and recreation activities. Due to the expansive scope, size and market draw for these parks, the development of park-specific development plans are recommended in order to coordinate and prioritize site-specific amenities, whether newly introduced or enhanced. These plans should be developed by Recreation Services and Parks in consultation with site users and adjacent landowners and should respond to broader community needs assessment and amenity prioritization data.

#### **Current Situation**

 The Town of Canmore currently does not have a prioritization process for ranking recreation projects.

#### What Implementation Could Lead To

- Residents, Town decision-makers, and groups are aware of high-level strategies associated with existing and potential new recreation infrastructure.
- Residents understand the information and logic that are provided to decision-makers to help guide decision-making regarding recreation infrastructure investment.
- Groups with particular interest or agendas are aware of how recreation projects are prioritized.

#### **Performance Measurement:**

- Sustained or enhanced service provision as outlined in each strategy.
- Completion of site development plans for each regional-level park.
- Completion of a Regional Trails Strategy.
- Reference to priority list for strategic decision-making.
- Recalculation of priorities when new information becomes available; refer to Figure 6.3 in Section 6 (Implementation).



# 4.5.3. Land Development and Acquisition

#### Recommendations

- 5.6 Use the guidelines provided when negotiating municipal reserve contributions for recreation purposes.
- 5.7 Use the guidelines provided when contemplating the acceptance of cash in lieu of land for recreation purposes.

#### **Current Situation**

- The Town currently acquires land for recreation purposes through the land development process via municipal reserve and environmental reserve contributions from developers.
- The Municipal Government Act (MGA) dictates how much land (10% of net developable land) municipalities can acquire through land development; the MGA is currently under review and a revised iteration of the Act is expected in 2016; based on the current MGA municipalities can also choose to take cash in lieu of reserve land given the proceeds are used for recreation purposes elsewhere in the community.
- The Town of Canmore has a Voluntary Recreation Facility Contribution Policy that outlines how voluntary contributions for recreation purposes are calculated should developers wish to participate.
- The Town currently does not have any formal guidelines regarding the ideal or acceptable municipal reserve dedications for recreation purposes or regarding the allocation of municipal reserve for recreation purposes among different park classification types (as outlined in the Open Space and Trails Plan).
- The Town currently does not have any guidance regarding when it is appropriate to accept cash in lieu of land.
- Outside of reserve allocations, the Town does not have formal protocols regarding land acquisition for recreation purposes.

#### What Implementation Could Lead To

• The Town of Canmore has appropriate (quality and quantity) lands available for current and future recreation purposes.

#### **Performance Measurement:**

• Reference information for ongoing decision-making.

#### Research and Public Engagement

- Attaining appropriate lands for recreation purposes is a challenge for many Alberta municipalities; in situations like Canmore where land values are high and tracts of land suitable for large-scale recreation facility and space development are limited, this challenge is intensified.
- From a recreation perspective, the disposition of land taken for recreation purposes is most valuable to a municipality if it achieves certain characteristics and is of sufficient size for its intended purpose. Appropriate/ideal conditions for municipal reserve for recreation purposes are presented in the appendix (see Table 4.5.4.1. on Page 43).

<sup>1</sup> The guidelines for accepting cash in lieu can be found in Appendix #.



The following considerations are meant to provide guidance when acquiring land for different outdoor recreation amenities.

	Table 4.5.4.1. Munic	cipal Reserve Guidelines	
Amenity	Location (residential, commercial, industrial)	Park Type (regional, neighbourhood)	Site characteristics (flat, adjacent to other amenities, etc.)
Sports Fields and Ball Diamonds	Industrial (preferred) and residential	Regional or neighbourhood	Flat, adjacent to other facilities for economies of scale (washrooms, parking), ideally located in multifield/diamond configurations, site size based on design standards and quantity of amenity.
Walking/Cycling Trail System	All areas	Regional or neighbourhood	Connectivity, open sightlines, well lit, grade limitations exist for accessibility.
Mountain Bike Trails	All areas	Regional	Connectivity, challenging terrain, natural setting.
Nature/Interpretive Trails	All areas	Regional or neighbourhood	Connectivity, challenging terrain, natural setting.
Community Gardens	Residential or commercial	Regional or neighbourhood	Flat, site sized based on design standards and quantity of amenity.
Dog Off-leash Areas	Residential or industrial	Regional or neighbourhood	Site size based on design standards and quantity of amenity.
Water Spray Parks	Residential or commercial	Regional	Flat, site size based on design standards and quantity of amenity.
Sledding Hills	Residential	Regional or neighbourhood	Grade required, site size based on design standards.
Outdoor Swimming Areas (non-pool)	Residential or commercial	Regional	Flat, site size based on design standards.
Campgrounds	Commercial	Regional	Flat, site size based on design standards.
Amphitheatres/ Event Spaces/Band Shelters	Commercial	Regional	Flat, site size based on design standards.
Mountain Bike/BMX Park	Commercial	Regional	Flat, site size based on design standards.
Beach Volleyball Courts	Residential or commercial	Regional	Flat, site size based on design standards and quantity of amenity.
Outdoor Fitness Equipment	Residential or commercial	Regional or neighbourhood	Site size based on design standards.
Playgrounds	Residential or commercial	Regional or neighbourhood	Site size based on design standards.
Outdoor Boarded Skating Rinks	Residential or commercial	Regional	Site size based on design standards.
Hardcourts (e.g. basketball, tennis, pickleball)	Residential or commercial	Regional or neighbourhood	Adjacent to other facilities for economies of scale (washrooms, parking).
Speed Skating Oval	Commercial or industrial	Regional	Flat, site size based on design standards.
Track and Field Spaces	Commercial	Regional	Flat, site size based on design standards.
Skateboard Parks	Commercial	Regional	Site size based on design standards.

Land for major indoor recreation facilities is ideally situated adjacent to other community amenities (outdoor spaces, schools, etc.) and can require parcel sizes of 40+ acres. Access and egress via major transportation routes is also important. The inclusion of multiple indoor amenities under one roof can lead to economies of scale related to both revenues and expenses and requires larger parcel sizes to accommodate initial development as well as potential expansion.



The implementation of this Recreation Master Plan will involve the efforts of a variety of stakeholders. Town program and front-line staff, administration and Council will all refer to the Master Plan to provide operational and strategic guidance. Local community groups and stakeholders will refer to the Plan research in decision-making. Recreation and sport groups and stakeholders will continue to provide valuable feedback and data to the Town to track local trends. Residents will participate in ongoing dialogue and recreation needs assessment.

The Town's philosophical foundation for recreation services will help to benchmark progress and ensure alignment. Periodic reporting on how each recreation opportunity, facility, and service furthers one or more of the intended Service Outcomes identified will help focus and justify efforts and will be embedded into Town reporting processes.

As it relates to the Town's interactions with the community, staff will continue the dialogue initiated during the Master Plan process to gather important resident preference information as well as participation and trend information from local recreation groups on an ongoing basis. The Town will also continue to support local groups by offering training and development opportunities, coordinating information sharing amongst stakeholders and promoting and marketing recreation opportunities provided by the Town and others so that residents are aware of opportunities.

Continued support for and increased promotion of fee assistance programs will be key in reducing barriers to participation and getting the most out of existing facilities and services. This support will be in the form of resources for Town-sponsored programs as well as enhanced promotion of other available programs.

As it relates to sustained and new infrastructure, the Plan outlines a number of steps for implementation. Feasibility analysis will be required by Town decision-makers prior to making significant investment in recreation infrastructure. Information requirements outlined will ensure due diligence is conducted to inform decision-making.

Figure 6.1. Recreation Infrastructure Implementation

#### Idea for New/ Enhanced Infrastructure

- Internally through amenity strategies
- Externally through partnership and/or project requests

# Feasibility Thresholds Met

• Outline rationale for further exploration

#### Feasibility Study Completed

- Considering:
  - » Amenity priority
  - » Partnership framework
  - » Leading practices
  - » Feasibility requirements

#### Project Approval

- Including design and construction
- Considering:
  - » Leading practices

# Ongoing Operations

- Considering:
  - » Lifecycle budgeting
  - » The Facility Condition Index

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When new ideas for infrastructure come forward internally, the Master Plan provides a reference for overall amenity priority (via the criteria, weighting and scoring matrix) and outlines a number of key considerations to be considered in feasibility analysis and decision-making. For ideas that come from external groups or stakeholders, the Partnership Framework and feasibility criteria help to control expectations and outline key requirements for projects seeking public support.

New program and opportunity ideas will be generated by program staff in reference to the focus areas presented herein and revisited as new information becomes available (via resident and stakeholder input, industry trends). It will be incumbent upon recreation program staff and administration to continue to scan and research trends and preferences on an ongoing basis.

Whether it is a new program, opportunity or infrastructure project, partnerships should be explored by the Town as it invests in recreation. A partnership framework will help staff understand how and when to engage in partnerships. It will also help groups wanting public support for programs and facilities to understand the priorities of the Town and the requirements and accountability structures it has in place to guide public investment.

Overall, this Master Plan provides strategic-level direction for all aspects of municipal recreation provision. It is important to note that the course of action formulated herein is based upon the State of Recreation in Canmore in 2016. As such, when market conditions change and new information becomes available through ongoing community dialogue and needs assessment, evolving facilities and spaces, and new opportunities for partnership, strategic direction needs to be reconfirmed or changed accordingly. The Recreation Master Plan Cycle outlines when and how new information will influence effort.

Plan implementation will require effort from front-line and administrative staff and will necessitate incorporation into business and operational plans. Annual tactical planning to achieve plan recommendations will need to be reported on considering the performance measurement ideas outlined as well as others that materialize.

Figure 6.2. Program and Opportunity Implementation



Figure 6.3. Recreation Master Plan Cycle





# Next Steps

The following next steps have been identified based on Plan recommendations and provide areas of focus for the next number of years. These next steps are subject to change and will need to be revisited and adjusted as new information becomes available.

#### Short-Term

- 1. Review and update recreation service policies to reflect philosophical foundations approved through the Recreation Master Plan.
- 2. Develop new policies where required.
- 3. Employ Enterprise Model to all applicable Recreation Services areas.
- 4. Facilitate the development of a regional recreation advisory group.
- 5. Use program focus areas outlined herein to guide program and opportunity efforts.
- 6. Develop a community dialogue and needs assessment protocol.
- 7. Develop a recreation marketing and promotions plan.
- 8. Develop an inventory of supports the Town could offer to groups.
- Organize potential stakeholders in the development of a Volunteer Strategy (initially including a volunteer database).
- 10. Invest in sustaining existing infrastructure and look to expand amenity offerings where feasible when major investment is required.
- 11. Use amenity strategies and associated priorities to guide direct (Town-driven) or indirect (partner-driven) effort and investment in recreation infrastructure.
- 12. Coordinate community interest in developing a Regional Trails Master Plan.

#### Medium-Term

- 1. Implement agreed-to community dialogue and needs assessment protocol.
- 2. Offer more consistent and formalized support to organized groups.
- 3. Develop, with partners, a Volunteer Strategy.
- 4. Develop, with partners, a Regional Trails Master Plan.
- Utilize FCI and Project Development Process to undertake a feasibility study related to investment (consider required upgrades as well as modernization and sustainability) in the Canmore Recreation Centre.
- 6. Invest in sustaining existing infrastructure.
- Use amenity strategies and associated priorities to guide direct (Town-driven) or indirect (partnerdriven) effort and investment in recreation infrastructure.
- 8. Develop site plans for regional-level parks (Millenium and Lions).

## Long-Term

- 1. Undertake a feasibility study to understand the costs and benefits associated with indoor field development as it is an amenity that is demanded but not currently provided in the Bow Valley.
- 2. Invest in sustaining existing infrastructure.
- 3. Use amenity strategies and associated priorities to guide direct (Town-driven) or indirect (partner-driven) effort and investment in recreation infrastructure.

APPENDIX

Recreation Goals,
Service Outcomes,
Overarching
Concepts, and
Guidelines

During a presentation to Council and the Project Steering Committee on December 8<sup>th</sup>, 2015, a basis for long-range planning was presented by the consulting team. This foundation for planning public recreation services in Canmore is consistent with the Town's vision and mission for Recreation Services and consists of three goals, and 18 Service Outcomes. There are also two overarching principles which apply to the foregoing and seven guidelines for prioritization. Upon further review and ratification based on input received from Town Council and the Project Steering Committee, this foundation will be incorporated into the 2016 Town of Canmore Recreation Master Plan.

This foundation is often referred to as the "Benefits-Based Approach" to planning. The approach assumes that the Town will direct its efforts toward achieving the greatest "public good" possible in return for the investment of limited available public resources designated by Council each year. The following then proceeds to articulate expected Outcomes related to public investment and effort in recreation service delivery. It should be noted that this framework builds on and refines the framework laid down in the recently endorsed A Framework for Recreation in Canada 2015: Pathways to Wellbeing (see appendix) and is consistent with and builds on the recently endorsed Town of Canmore Recreation Operating Policy.

Implicit in this approach is the notion that while we deliver direct benefit to users of our service, the real justification for what we do is the indirect benefit to all citizens (embodied in the three bullets above), which is the very definition of a public good.

# Goals

The following three goals add direction to and are consistent with the broader Town strategic planning and the benefits-based approach to planning. They will direct decision-making about the delivery of recreation services for the foreseeable future.

1. The Town will use recreation services to foster the health and wellbeing of its citizens.

Participation in recreation will help individuals to realize their potential as productive citizens of the community. Recreation opportunities in and around the Town can and do help individuals to grow physically, emotionally, morally and creatively and help them to be the best citizens they can be. Where municipal support is needed to ensure such success, it will be considered in terms of cost/benefit. Healthier, more responsible citizens will clearly benefit the entire community. Therefore, the Town will focus on using such services as a vehicle for individual citizen growth.

2. The Town will use recreation services as a vehicle to build community health and wellness, spirit, and culture.

Recreation services in Canmore can be used as a vehicle to connect local citizens more positively to their communities of interest and geography and will enhance their sense of comfort and inclusion within those communities. Where such initiatives require Town support, it will be considered in terms of the amount of public good created in relation to the cost to the taxpayers. The success of such initiatives will clearly benefit all citizens. Therefore, the Town will focus on using such services as a community development vehicle.

3. The Town will deliver healthy environments as a core public good.

It will utilize limited available resources to create and sustain healthy indoor and outdoor environments which will facilitate active, healthy citizens and communities within Canmore.

In essence, the Town is in the citizen-building, community-building, and healthy infrastructure business; using the delivery of publicly sponsored recreation services as vehicles in making the Town of Canmore a better place to live, raise a family, work and play in a way that is sustainable and delivers indirect benefits (i.e. public goods) to all citizens.

## Service Outcomes

The following 18 Service Outcomes are consistent with, and will ultimately further, the three goals presented. They may be considered as specific public goods under which the goals can be measured. All public recreation initiatives directed toward achieving the three goals can be categorized under one or more of these 18 Service Outcomes or ideal end states once the Service Outcomes have been reached. Of note is that these outcomes are fundamental to and desired by all groups in the Canmore region that deliver publicly accessible recreation services. Therefore, achieving these outcomes is not the sole responsibility of the Town; in fact, it is within these outcomes that alignment and commonality exists between providers in the public, non-profit, and private sectors. The Town's specific role in achieving each Service Outcome is denoted where possible.

#### Goal Area #1: Individual Health and Wellness

# 1. All citizens have a basic level of fitness and wellbeing.

Fitness, in this context, is used broadly as a synonym for wellness, and refers to mental and emotional, as well as physical fitness.

Opportunities to increase the level of fitness to a pre-determined minimum level should be provided to every resident of the community with additional opportunities available for progress beyond this point. While this primarily means promoting physical activity, it is broader than that. Physical and emotional wellness can be considered within all programs and services, not just those that involve intense physical activity.

# 2. All children ages 0 – 6 have basic skills in a range of pursuits.

An opportunity should exit for every child (0 – 6 years) to participate with other children in a variety of recreation experience to:

- Expose the child to social settings
- Foster gross motor development
- Foster physical literacy
- Provide a generally happy and satisfying atmosphere where growth can occur
- Teach basic safety skills and attitudes
- Celebrate their natural creative tendencies
- Foster school readiness

# 3. All children and youth have basic skills in a range of pursuits.

A wide variety of pursuits in such areas as sport, performing arts, visual arts, outdoor nature-oriented skills, and hobbies should be identified and basic skill level instruction in each should be provided for school-aged children and teens to:

- Provide exposure to skills which may form the basis for enjoying lifetime leisure activities
- Contribute to gross motor and fine motor physical development
- Provide social settings in which social, moral and emotional growth can be fostered
- Provide the basis for leisure education (i.e. the teachings of the benefits of and wise use of leisure time)

Other agencies (e.g. the school system and community organizations) may provide skill instruction in some areas, with the Town coordinating to ensure basic skills are developed.

#### 4. All adults have basic skills in a variety of pursuits.

Opportunities should be provided, at a basic skill level, in a variety of pursuits in such areas as sport, physical activity, outdoor recreation, and hobbies. It is also important to maintain or improve existing skills.

#### 5. All seniors learn basic skills in a range of pursuits.

Opportunities should be provided for senior citizens to participate in recreation experiences at a basic skill level to:

- Provide opportunities to improve or maintain fitness levels including gross and fine motor skills
- Provide social settings that strengthen social connections and continued social involvement
- Provide a wide variety of volunteer opportunities to encourage a sense of worth and meaning of life through continued personal growth

# 6. Advanced-level skill development is available for some pursuits.

Some opportunities should be provided for those citizens who wish to further develop their interest and skills beyond the basic level. While the Town's role and responsibility for more advanced skill development may be less than for basic skill development, there is still a role to play for the Town's Recreation Services department, working in partnership with others, including, but not limited to, local sports organizations, provincial and national sport organizations, colleges and universities.

# 7. Healthy opportunities exist for teens to develop in a social setting.

Because all teens are either school-aged children or young adults, basic skills will be learned by teens under other Outcomes. However, the maturing from youth to adult that occurs during teenage years (and to some degree during preteen years) is often a critical time in the life of an individual. It is also a time in which individual difficulties may result in severe social problems. Appropriate social settings can contribute to the overall wellbeing of teens by providing a safe and stable venue to:

- Learn about themselves and how they will react to various social settings and pressures
- Develop positive social/emotional/moral skills, principles and convictions
- Develop positive leisure lifestyle patterns which will remain with them through adulthood

#### Goal Area #2: Community Health and Wellness

# 8. Special events and celebrations connect the citizens of Canmore.

Special events (e.g. carnivals, fairs, etc.) can and do contribute to a feeling of community identity, spirit, inclusion and cohesion. Therefore, the Town should be involved in supporting neighbourhood, community and Town-wide special events to the extent necessary to ensure promotion of this objective. Such events will not only encourage residents to connect to and relate to their communities of geography and communities of special interest, but will assist them to relate to all communities in Canmore.

#### 9. Local community groups thrive in Canmore.

Local clubs, groups and agencies are and will be organizing and sponsoring recreation opportunities. The "people doing things for themselves" aspect of such groups is socially worthwhile and desirable; helping to develop the social fabric of Canmore. The Town should support such groups in their efforts. Support may occur in a variety of ways, including subsidized access to facilities, community grants, provision of public land, assistance in problem solving or help with leadership training or promotion.

# 10. Spectators celebrate their community during local sporting events.

Community identity, spirit, pride and culture can be fostered through the environment generated by spectators at athletic events. In such events, sport can be closely linked with community identity and pride. Because of this, opportunities should be provided for spectator experiences at athletic events. The Town has a role to play in ensuring such opportunities exist.

#### 11. Social interaction connects citizens in Canmore.

Because formal and informal social functions are a valuable vehicle to use in developing community cohesion and identity, and reducing feelings of isolation, the Town should strive to ensure that such opportunities exist. This may include provision of formal and informal spaces for social interactions to occur, and may also overlap with supporting local community groups.

#### 12. All citizens of Canmore feel included and welcome.

Community growth and development in Canmore can be fostered through increased contact between people of varying age groups, socioeconomic status, and backgrounds within the community. This contact between segments of the community can take many forms. For example, the more contact and interaction between seniors and younger adults and children, the greater the potential for community enrichment and growth. Therefore, in the provision of recreation services, attempts should be made to provide such contact and interaction between seniors and younger residents with a view to transmitting cultural heritage across the generations.

Community enrichment and growth can further be fostered through an integrative mixing of various ethnic and cultural groups so that each better understands and appreciates the difference and strengths of the other. Multicultural recreation services can be used as a vehicle in making the community more cohesive and will be more important in the next 10 years as Canmore experiences increased multicultural immigration.

Community growth can also be fostered by integrating various groups of people who face participation barriers into mainstream programming. Whether individuals have physical, emotional or mental disabilities, recreation can be used as a levelling and integrative force.

# 13. A strong base of volunteers helps to build our communities.

Volunteerism can be seen as the highest form of recreation. It also is an important building block of community development. Recruiting, utilizing and supporting volunteers is essential to connecting people to their community. Therefore, the Town will support the use of volunteers in the recreation service delivery systems in ways that enhance community identity, pride and spirit.

#### 14. Sport and cultural tourism brings people to Canmore.

As part of Canmore's "brand," the Town wants to be known as a destination for competition, special events and cultural events; striving for spectator-oriented events that bring people to the community for a positive experience. This not only helps the community economically, but also positions the Town well for local citizens who have a positive impression of the community as a host of sporting events. While the Town may strive to achieve this objective, in part, through means outside the Recreation Services department, the department also has a role to play in achieving this objective.

#### 15. Families are supported to recreate as a unit.

The family unit is an integral building block of community growth. Opportunities should be provided for families to pursue experiences as a family unit. The Town can, through its recreation services, support and nurture family units however broadly they are defined. This has implications for a fees and charges policy, facility design and planning, parks development, and marketing/communications efforts.

Goal Area #3: The Health and Wellness of our Environments

# 16. Canmore's natural environment is interpreted for all to understand and enjoy.

Opportunities should be provided for every local resident to learn about, understand, relate to, and experience all aspects of their built and natural environment and the impacts they have on it.

# 17. Opportunities exist for reflection and escape from daily pressures.

Often growth can occur through escape, reflection, contact with nature and relaxation in a serene natural environment. Because of this, opportunities should be provided for residents to experience nature.

#### 18. Town facilities are of quality and are sustainable.

The indoor and outdoor spaces which the Town develops for the use of both citizens and visitors are of quality and incorporate all the fundamentals of environmental, social and economic sustainability which ensures their long-term optimal functionality in delivering benefits to the community.

# Overarching Concepts

It is important to note two overarching concepts which apply to the achievement of all 18 Outcomes. Firstly, all the objectives are in jeopardy if local citizens do not know how to access existing recreation opportunities. Therefore, the Town should ensure that all local citizens are aware of all opportunities that are available to them and how to gain access to each opportunity.

Secondly, it is important to realize that the Outcomes apply to opportunities for all citizens regardless of physical ability, skill level, ability to pay, or any other possible access barrier. It is not good enough to simply provide opportunities and hope that people will take advantage of them. In Canmore, it is important to proactively ensure that barriers to access are reduced as much as is reasonably possible.

In order to achieve the 18 Service Outcomes, the Town will provide leadership and coordination where necessary. It may also provide services directly where no other group or agency in town is able or willing to provide the service and the need is great. The Town will also monitor the infrastructure necessary for success in achieving the above Outcomes. For example, a fees and charges system may need to ensure that those with financial barriers to access are also able to take advantage of opportunities.

## **Guidelines**

The following six guidelines constitute overarching considerations that will influence how the decision-making framework will be implemented.

 The Town should become involved in the delivery of recreation services only if and to the extent that a "public good" (i.e. as measured by the 18 Service Outcomes and the three Goals above) can be demonstrated. In the process of becoming involved, the Town should work with and through other public, not-for-profit and private agencies wherever possible.

- Services should be provided to people at all levels of ability, from the most talented participants to people who face participation barriers. However, cost-benefit considerations may dictate providing more assistance to the large numbers of people at basic skill levels and below, at the possible expense of serving gifted, high-level athletes or participants.
- 3. All other things being equal, the Town should put more emphasis on the variety of recreation services rather than the quantity of recreation services when increasing or reducing service levels. Providing some service for those not receiving any will be more important than providing more service to those already receiving some. In fact, encouraging those that are inactive to become active will be much more important than providing more opportunities to those that are already quite active.
- 4. All other things being equal, the Town should put more emphasis on quality of service rather than on quantity of service when increasing or reducing service levels. Providing services at or above appropriate quality standards will be more effective than providing more services at a lowquality level.
- 5. All other things being equal, the Town should facilitate and support others to provide the services rather than providing the services directly. The Town cannot do everything to achieve the 18 Service Outcomes. It must leverage what it is able to do by working with other public, private and not-for-profit agencies which share this mandate. It may also opt out of providing some services which do result in public good but require too much public resource in relation to too little public good, in favour of investing in other initiatives which have a greater return on public investment.
- 6. The Town should attempt to reduce or remove any barriers to public participation in the provision of recreation services including financial barriers.

Recommendation Alignment The following table outlines how each recommendation aligns with the Framework for Recreation in Canada 2015: Pathways to Wellbeing and the Active Alberta Policy. These two policies include provincial and national perspectives and influences on recreation delivery. Alignment with these initiatives demonstrates the Town's ability to further provincial and national mandates and justifies support from other level of government for recreation services.

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Stra	tegic Theme #2: Elevating Recreation Ac	tivity Le	evels in (	Canmor	e							
2.1	Enhance support and promotion of recreation fee assistance programs.	•	•				~			•		
2.2	Ensure physical accessibility measures are incorporated into existing and new facilities and spaces where possible.	•	•				<b>&gt;</b>			•		
2.3	Focus on providing low-cost/ no-cost unstructured, spontaneous opportunities for various skill levels.	•	•				•			•		
2.4	Utilize the program focus areas provided to guide current recreation program and opportunity effort.	•		•			~	•	<b>~</b>			
2.5	Revisit the program focus areas through a program and opportunity needs assessment process as new information becomes available via trends scanning, community engagement, and utilization data collection and analysis.	•		<b>~</b>			<b>~</b>	<b>&gt;</b>	<b>~</b>			

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Strategic Theme	#3: Recreation Education ar	nd Com	municat	ion								
ongoing or related to enable co	and implement an community input process recreation services to mmunity input and I participation and e trends.		<b>&gt;</b>		>	>				<b>~</b>	>	<b>&gt;</b>
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Education as market Adapt to preference	ne Creative and hal and Sport Continua to conditions change. emerging demands and tes, targeting recreation and opportunity gaps arranted.	•		<b>~</b>	<b>&gt;</b>	<b>&gt;</b>	<b>~</b>		<b>~</b>	<b>~</b>		<b>~</b>

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Stra	tegic Theme #4: Building Service Deliver	у Сарас	ity									
4.1	Provide supports to local groups that deliver recreation programs and opportunities that align with the Town's philosophical foundation for recreation services.				•	<b>~</b>					•	<b>&gt;</b>
4.2	Develop, in partnership with applicable stakeholders and other Town departments, a Canmore Volunteer Strategy.				•	<b>~</b>				•	<b>~</b>	<b>&gt;</b>
4.3	Ensure that a database of volunteers interested in recreation-based volunteer opportunities is maintained and marketed to local recreation groups seeking volunteer involvement.				•	<b>~</b>				•	<b>~</b>	<b>&gt;</b>
4.4	Develop a Partnership Framework to guide how the Town works with other organizations in the delivery of recreation services.				•	~				•	•	<b>&gt;</b>
4.5	Intensify the use of partnerships with regional municipalities and the non-profit and private sectors to deliver recreation opportunities, facilities, and spaces under the guidance of the Partnership Framework.				~	<b>~</b>				•	•	<b>~</b>

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Rec	ommendation	Active Living	Inclusion & Access	Connecting People & Nature	Supportive Environments	Recreation Capacity	Active Albertans	Active Communities	Active Outdoors	Active Engagement	Active Coordinated System	Active Pursuit of Excellence
Stra	tegic Theme #5: Optimizing Future Infra	structur	e Invest	ment								
5.1	Develop a Lifecycle Reserve Policy for indoor and outdoor recreation infrastructure.				~						~	
5.2	Utilize the Facility Condition Index approach to determine whether or not significant reinvestment in existing recreation facilities should occur or not.				•						<b>~</b>	
5.3	Utilize the prioritization framework presented herein to guide current and future recreation resource allocation.				•			•			~	
5.4	Refer to the list of amenity priorities provided to guide current and future resource allocation until new information becomes available.	•		<b>~</b>	•		•	<b>&gt;</b>	<b>~</b>		~	>
5.5	Follow the indoor and outdoor strategies included herein as resources permit and until new information becomes available.	•		<b>~</b>	<b>~</b>		•	>	<b>&gt;</b>		<b>&gt;</b>	>
5.6	Use the guidelines provided when negotiating municipal reserve contributions for recreation purposes.				<b>~</b>			<b>&gt;</b>			<b>~</b>	
5.7	Use the guidelines provided when contemplating the acceptance of cash in lieu of land for recreation purposes.				~			<b>~</b>			•	

# Financial Implications

The following table summarizes the expected financial impacts on implementing Plan recommendations. These indicate order of magnitude impacts; more detailed costs and benefits will be determined prior to ultimate implementation.

Recommendation	Low-Cost Impact	Medium-Cost Impact	High-Cost Impact
Strategic Theme #I: Renewed Purpose and A	Alignment		
1.1 Incorporate the Goals and Service Outcomes into a measurement and reporting system that is the foundation for all Recreation Services communications and accountability systems.	<b>✓</b>		
1.2 Work to ensure that recreation perspectives are considered throughout the Town of Canmore organization.	<b>✓</b>		
1.3 Apply the Enterprise Model to all applicable (user-fee related) recreation amenities throughout the community and use resource efficiencies to reinvest in the municipality.	<b>✓</b>		
1.4 Support the development of a regional group to provide broader input into the provision of recreation services and facilities.		<b>✓</b>	
Strategic Theme #2: Elevating Recreation Ad	ctivity Levels in Canmore		
2.1 Enhance support and promotion of recreation fee assistance programs.		<b>✓</b>	
2.2 Ensure physical accessibility measures are incorporated into existing and new facilities and spaces where possible.		~	
2.3 Focus on providing low-cost/ no-cost unstructured, spontaneous opportunities for various skill levels.		<b>~</b>	
2.4 Utilize the program focus areas provided to guide current recreation program and opportunity effort.	<b>✓</b>		
2.5 Revisit the program focus areas through a program and opportunity needs assessment process as new information becomes available via trends scanning, community engagement, and utilization data collection and analysis.		<b>✓</b>	

Rec	ommendation	Low-Cost Impact	Medium-Cost Impact	High-Cost Impact
Strat	egic Theme #3: Recreation Education ar	nd Communication		
3.1	Develop and implement an ongoing community input process related to recreation services to enable community input and chart local participation and preference trends.		<b>✓</b>	
3.2	Develop, implement, and invest in a formal marketing and promotions plan to enhance awareness and increase resident participation in recreation.		<b>✓</b>	
3.3	Continue to provide a combination of direct programming (Town staff) and support for indirect programming (community groups) to optimize the use of public resources.	<b>✓</b>		
3.4	Facilitate the ongoing identification of program needs through community dialogue and a program needs assessment process and disseminate to all appropriate service providers.		<b>✓</b>	
3.5	Update the Creative and Educational and Sport Continua as market conditions change. Adapt to emerging demands and preferences, targeting recreation program and opportunity gaps where warranted.		•	
Strat	egic Theme #4: Building Service Deliver	y Capacity		
4.1	Provide supports to local groups that deliver recreation programs and opportunities that align with the Town's philosophical foundation for recreation services.		<b>✓</b>	
4.2	Develop, in partnership with applicable stakeholders and other Town departments, a Canmore Volunteer Strategy.		~	
4.3	Ensure that a database of volunteers interested in recreation-based volunteer opportunities is maintained and marketed to local recreation groups seeking volunteer involvement.		<b>✓</b>	

Rec	ommendation	Low-Cost Impact	Medium-Cost Impact	High-Cost Impact
4.4	Develop a Partnership Framework to guide how the Town works with other organizations in the delivery of recreation services.	<b>✓</b>		
4.5	Intensify the use of partnerships with regional municipalities and the non-profit and private sectors to deliver recreation opportunities, facilities, and spaces under the guidance of the Partnership Framework.	<b>✓</b>		
Strat	egic Theme #5: Optimizing Future Infra	structure Investment		
5.1	Develop a Lifecycle Reserve Policy for indoor and outdoor recreation infrastructure.			<b>~</b>
5.2	Utilize the Facility Condition Index approach to determine whether or not significant reinvestment in existing recreation facilities should occur or not.	<b>✓</b>		
5.3	Utilize the prioritization framework presented herein to guide current and future recreation resource allocation.			<b>✓</b>
5.4	Refer to the list of amenity priorities provided to guide current and future resource allocation until new information becomes available.	<b>✓</b>		
5.5	Follow the indoor and outdoor strategies included herein as resources permit and until new information becomes available.			<b>✓</b>
5.6	Use the guidelines provided when negotiating municipal reserve contributions for recreation purposes.	✓		
5.7	Use the guidelines provided when contemplating the acceptance of cash in lieu of land for recreation purposes.	<b>✓</b>		

APPENDIX



Sample Community
Input Process

Ongoing community dialogue is important to ensuring recreation efforts are focused, meaningful, and effective. The following Community Input Process has been developed as an example for the Town to consider when developing its actual approach to engaging the general public, recreation participants, and other stakeholders in understanding community sentiment about current and future recreation services.

			General Public	Stakeholder Groups	Special Interests	Student/ Youth
Tactic	Description	Frequency	ט ב	טא	S =	ĭs ≻
Surveys		I				
Resident Survey	A statistically reliable survey conducted with residents. Utilizing a similar survey instrument will allow trends to be identified. Each household provides a single response.	4 – 5 Years	•			
	Methodologies: mail-out, online with unique access code.					
Online Survey	Fielded on those years when the resident survey is not conducted. Provides an ongoing mechanism to gather the perspectives of the public.	4 – 5 Years	•			
	Responses are by individual person not household.					
Community Group Survey	A survey of organized community groups delivering recreation services to residents. May be fielded online or through hard copy.	4 – 5 Years		•		
	One response is required per group regardless of size.					
Student/ Youth Survey	A survey of youth in the community. Conducted online or through hard copy and promoted through schools.	4 – 5 Years				~
Toutin but vey	Fielded with youth in Grades 6 and up.					
Focus Groups/Disc	ussion Sessions					
User Groups	Convene discussion sessions with community groups.  Typically grouped by similar interests (e.g. ice user groups).	4 – 5 Years		,		
Osci Groups	Provides the opportunity to understand the perspectives of users regarding a commonly used service.	(or As Needed)		v		
Interest Groups	A collective discussion with communities of interest that are not user groups. These groups could be other service providers (e.g. agricultural societies, developers).	4 – 5 Years (or As Needed)			•	
Interviews						
Stakeholder Interviews	Interviews/meetings with a small number of people representing a single interest. These enable a more in-depth understanding of the single interest. These interviews provide insight into recreation provision and issues (e.g. partners in service provision, key champions).	4 – 5 Years (or As Needed)			•	
Other						
Idea Walls	Walls or display boards that residents and visitors can use to share thoughts and preferences are placed at facilities and open spaces throughout town to gather specific input regarding specific or general topics.	As Needed	•		•	<b>~</b>
Block Parties	The Town provides a block party hosting toolkit (i.e. bbq, speakers, tent, games, etc.) to help interested community members host block parties and create dialogue around specific or general recreation topics.	As Needed	•		•	•

APPENDIX

Marketing and Promotions
Considerations

Further educating the public about the recreation opportunities available will enhance the benefits achieved.

Deriving appropriate key messages and delivering them in effective ways contributes to prudent marketing. Enhancing public messaging to include the benefits of recreation and ensuring that as many opportunities as possible are shared with residents will help increase participation, while also building community perception and political support for these essential public services.

The development and implementation of a promotions and marketing plan involves outlining key recreation messages and providing a means for evaluating how effectively the messages are being delivered.

Key messages could include:

- Municipal staff, community-based groups and the general public telling success stories regarding the benefits (achievement of service outcomes) of participating in recreation and parks opportunities;
- Statistically reliable public engagement activities (e.g. surveys in Master Plan process and other public consultations), showing overall public support of, and participation in, recreation and parks opportunities;
- Using participation/usage statistics from recreation and parks programs and facility memberships to generate annual indicators (e.g. % of population participating) or special community participation challenges (e.g. Mayor healthy lifestyle competitions);
- Current research on recreation and parks from external sources, such as ARPA, the National Benefits Hub, and the Leisure Information Network;
- Supporting information/messaging from external but related sectors, such as health services, crime prevention, education, social services, business, and economic development; and,
- Reminding the public that recommended Master Plan initiatives/projects are happening, and that they were developed with the involvement of the community.
- Recreation provision is not isolated from other municipally-provided services, nor is its planning separate.
   This Master Plan dovetails with, and supports, other municipal plans and initiatives.

It will be important to measure the effectiveness of various media in delivering the key messages. Data could potentially be collected through point of purchase sales, participation surveys and facility exit surveys. Investigation into the most effective social media tools is important in reaching broad user and non-user markets.

APPENDIX

Partnership
Framework
Considerations

Partnerships are currently leveraged to achieve a variety of recreation goals and outcomes in Canmore.

Due to the broad nature of recreation services and the benefits they accrue, partnerships can materialize in a variety of ways for services and programs, as well as for physical infrastructure.

# Service Partnerships

The benefits of recreation and parks services are not confined to the recreation sector. The Service Outcomes that drive the actions of the municipal recreation efforts have clear and undeniable impacts on issues faced by other sectors such as justice, health, and education; they create broader public good beyond recreation and sport. For instance, playing sports can aid in the integration of newcomers into the fabric of society; connected communities are safer and thus crime prevention efforts are reduced. Thus, a collaborative system for delivering recreation is ideal in optimizing investments and creating the greatest benefits. Collaboration includes continued partnerships with traditional organized interest groups and community associations (and enhanced supports as discussed earlier), as well as broadening partnerships beyond the recreation and sport spheres. The Town currently partners with private sector facility operators in the community as well as with sport groups.

Today's recreation practitioners throughout the province are making cross-sectoral connections in the delivery of programs, marketing and promotions efforts, and through the development of policy and infrastructure. The Framework for Recreation in Canada discussion involved stakeholders from many allied quality of life sectors. These discussions helped in defining strategic directions for recreation across the country. Partnerships in the social environment have been identified as key to broadening the benefits of, and support for, recreation. Municipal staff in Canmore have already expended effort in connecting with other sectors and tackling community issues collectively, and have engaged other sectors in strategic planning (this Master Plan process) and program delivery.

Creating and nurturing cross-sector relationships is important in furthering the recreation agenda and enhancing the benefits and Service Outcomes intended from public investment in these services. These relationships can lead to optimizing use of public funding through partnerships, leveraging different sources of program funding, generating key messages that explain the impacts and benefits of these essential services throughout the area, and in enhancing

community and political support for recreation. The Town already has a number of successful partnerships in place with local school boards, the local Primary Care Network, and the M.D. of Bighorn.

Partnerships in recreation programming and marketing and promotions enable common key messages to be developed and increase the impact of programming and marketing. Coordination of efforts across sectors in areas such as active living and healthy eating optimizes the use of public funding.

#### **Trends and Leading Practices**

While the provision of recreation and cultural services has historically relied on municipal levels of government, many municipalities are increasingly looking to form partnerships that can enhance service levels and more efficiently leverage public funds.

# Infrastructure Partnerships

Just as the benefits of recreation and parks are not confined to the recreation sector, so too do they also cross regional municipal boundaries. Residents from throughout the area use facilities outside their respective municipal boundaries. As the definition of regional facilities and a discussion on cost sharing has already been presented, it is expected that when new regional facilities are developed, potential partnerships between local governments, as well as non-profit and private sector groups, may emerge.

In order to address partnership opportunities as they come forward, it is important for local municipalities to answer the following questions:

- Will the relationship achieve socially worthwhile outcomes? If so, which identified Service Outcomes are achieved? How can the indirect benefit to the general public be articulated, clarified and measured? If an indirect benefit cannot be clarified and measured, the municipality should opt out of the relationship.
- Are the outcomes achieved by the arrangement current areas of focus for the municipality? The municipality will not be involved in relationships which simply add to outcomes that are already adequately being realized.

- 3. Can the outcomes be achieved without municipal involvement or support? Is public involvement necessary to the achievement of the outcomes? Does it add significant value that cannot be added by any other agency?
- 4. Could the outcomes identified be achieved more cost-effectively through another approach? The municipality will invest its limited available public resources where it can get the best return on that investment. Does the partnership lead to cost savings or financial benefits to the municipality that allow public funds to be leveraged?

Realizing that these criteria are being met and will be met to varying levels, the municipality can get involved in the planning, development and operations of major recreation facilities and spaces in a variety of ways driven by the most efficient and effective use of public funds in service provision. The different levels at which the municipality can get involved in recreation infrastructure provision (development and operations) are presented as follows.

#### Level I

The Town owns, operates and is directly responsible for recreation resources.

#### Level 2

The Town is a major ownership and operating partner in resource development. The partnership model is based on the municipality having a significant and/or equal stake in ownership and operating responsibility with other partners (i.e. other municipal partners, non-profit and private sector stakeholders, etc.).

#### Level 3

Although the Town does not directly control the resource, municipal administration representatives are involved in resource delivery during the needs assessment, feasibility, business planning, design, and operating stages. Level three includes facilities and sites that are owned by the municipality and operated through lease agreements or fee-for-service arrangements by delivery agencies. This also assumes the inclusion of local residents in public consultation programs and engagement strategies.

#### Level 4

The municipality may provide funding for capital and/ or operations of resources with delivery agencies with no municipal administrative representation in resource delivery during the needs assessment, feasibility, business planning, design, or operating stages. Although there is no involvement by municipal administration representatives, a prerequisite to collaboration at this level is that residents are included in public consultation programs and engagement strategies (and associated need is demonstrated from a municipal resident perspective). These arrangements could include formal agreements with delivery agents but would consider the provision of opportunities to residents that the Town would likely not provide if no partnership existed.

	Level I	Level 2	Level 3	Level 4
Ownership	Municipally-owned and operated.	Jointly-owned and operated (Municipality and Partner).	Partner-owned and operated (potentially on Municipal land).	Partner-owned and operated.
Planning and Development	Using the project development framework. Full public engagement. Process driven by the Municipality.	Using the project development framework Full public engagement Process driven jointly by the partnership.	Using the project development framework.  Full public engagement.  Process driven jointly by the partnership.	Using the project development framework Regional resident needs are considered. No Municipal representation required.

# Partnership Effectiveness

Further to the organization of existing and potential new partnerships within the framework presented, consideration should be given to including performance measurement into agreements that meet the agreedto partnership intent. This would entail each partner, including regional municipalities, to be accountable for the roles and responsibilities it has and would demonstrate accountability to regional residents. Performance measurement criteria should be developed collaboratively by, and be applicable to, all parties in the arrangement. Performance measurement will help municipalities attain accountability for public investment by ensuring that Service Outcomes are achieved through partnerships, and will create a mechanism for quality control (e.g., ensuring partner groups embrace the Long Term Athlete Development Plan). These performance measurement tactics can be used for major infrastructure partnerships, but also through partnerships with organized interest groups that access public facilities at subsidized rates or community associations that access annual operating grants.

#### **Active Alberta**

Active Coordinated System: All partners involved in providing recreation, active living and sport opportunities to Albertans work together in a coordinated system.

# APPENDIX



Program Needs Assessment Process The following graphic illustrates what a program and opportunity needs assessment process could look like if offered by the Town of Canmore. This approach includes a combination of local data gathering and review of pertinent industry data.



APPENDIX

Facility Condition Index Framework

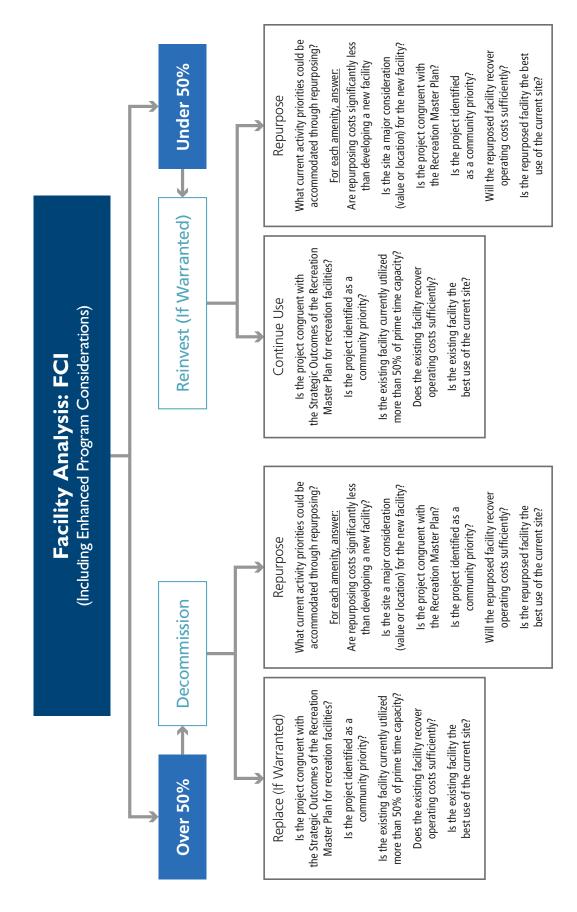
The concept of investing in and sustaining existing facilities can create opportunities to meet new demand through expansion, thereby leveraging past investment and allowing other priorities to be addressed. An important consideration in planning for future recreation infrastructure is the expense and appropriateness of maintaining existing facilities and service levels. If new facility components can be added to existing facilities (i.e. twinning of single sheet ice facilities), then significant costs savings in site acquisition, servicing and administrative, and common-area development may be achieved. Adding to existing facilities can also lead to operational cost efficiencies. In Canmore, future expansion at the Camore Recreation Centre should be considered when required reinvestment occurs. The site has existing site traffic, site amenities such as servicing and parking, represents significant existing public investment, and is already perceived as a recreation hub.

Even municipalities with sufficient lifecycle replacement budgets need to decide what is most appropriate in terms of reinvestment, repurposing, or replacing existing facilities or sites. Repurposing existing recreation facilities has great potential to meet the needs of expanding programs as well as newly introduced activities.

Facilities considered for repurposing must be analyzed in terms of existing usage levels and the costs associated with any changes. Even underutilized spaces are valued by some residents, and repurposing will require some justification. Once a facility or space is identified for repurposing, the Town must engage the local community and facility users, along with the architectural and engineering expertise required to assess opportunities. The Facility Condition Index (FCI) is used by many western Canadian municipalities to assess the potential of reinvestment in, or replacement of, publicly owned facilities and spaces. FCI measures required upgrade costs versus replacement value. Facilities or spaces with repair-to-replacement ratios over 50% (FCI) are candidates for repurposing or decommissioning; those with under 50% (FCI) are more likely to be candidates for reinvestment.

Although this approach is accepted, it does not account for the functionality of the facility in question. If a facility is structurally and mechanically sound, for example, the FCI may warrant reinvestment even though the facility does not meet the demands of potential users for functional programming. This issue is accentuated in recreation facilities, as many facilities and spaces have unique uses. The addition of an "amenity refreshment/modernization premium" needs to be used when calculating FCI and assessing recreation facilities for reinvestment, repurposing, or decommissioning. The amenity refreshment premium would be the added costs to bring a facility to a modern program standard, beyond ensuring structural, mechanical, and electrical sustainability. Once information is collected, decision-makers must consider the costs and benefits associated with repurposing versus new construction.

community members, or by a combination of both. One way of engaging the public and community partners in decision-making is to establish an ad hoc The following provides a suggested framework for the decision-making process around facility reinvestment, repurposing, or decommissioning; it can task force every time the decommissioning or repurposing of a major recreation resource is contemplated. The task force would use the framework and rely on municipal staff to provide the necessary information. It would offer a broad perspective of community need and, if it included members of the be used when contemplating the future of existing indoor ice facilities. The questions asked in the framework need to be answered by the Town, by public, the perspectives of impacted residents or groups as well.



<sup>\*</sup> If two or more of the questions posed above are answered "NO," then the facility should be decommissioned. If not, the reinvestment/repurpose should be ranked through the system presented in the Recreation Master Plan against other potential projects.

APPENDIX

Cash in Lieu
Considerations

The acceptance of cash in lieu of land during the municipal reserve dedication process can be a source of funds for recreation development throughout a community. That being said, the value of land should be considered perpetual and scarce, especially in the case of Canmore where the natural features of the townsite and land valuation enhance land scarcity. The following chart outlines where cash in lieu of land should be considered by the Town during future land development.

Land Classification	Cash in Lieu NOT Recommended	PARTIAL Cash in Lieu to be Considered	FULL Cash in lieu to be Considered
Neighbourhood Residential: Low		<b>✓</b>	
Commercial and Mixed Use: Town Centre		<b>✓</b>	
Commercial and Mixed Use: Mixed Use/Gateway		<b>✓</b>	
Commercial and Mixed Use: Tourist/Service		<b>✓</b>	
Commercial and Mixed Use: Local/Neighbourhood		<b>✓</b>	
Resort Centre		<b>✓</b>	
Industrial: Light Industrial		<b>✓</b>	<b>✓</b>
Industrial: Business Industrial		~	<b>✓</b>
Neighbourhood Residential: Medium		<b>✓</b>	
Neighbourhood Residential: High	<b>✓</b>		

The above table is meant to provide guidance during the development approval process. It is important to note that cash in lieu considerations are subject to negotiation on a case-by-case basis.

APPENDIX

Amenity Scoring Results The following tables outline the results of the indoor and outdoor recreation amenity scoring conducted by the study team. As new information becomes available, scoring is subject to change.

## **Indoor Amenities**

Indoor Amenity	Market Demand	Economic Sustainability	Service Outcomes	Community Accessibility	Current Provision (in Canmore and Broader Bow Valley)	Economic Impact	Cost Savings (Through Partnerships or Grants)	Score	Rank
Walking/running track	3	2	3	3	3	0	0	50	1
Indoor Multi-purpose Field (e.g. soccer, tennis)	3	1	2	1	3	1	0	38	2
Fitness/Wellness Facilities (e.g. exercise/weight room)	2	3	3	1	1	0	0	38	2
Indoor Child Playgrounds	2	3	3	1	1	0	0	38	2
Leisure Ice Surfaces (non-hockey)	1	2	3	1	3	0	0	36	3
Gymnasium-type Spaces (e.g. basketball, volleyball, badminton)	3	1	3	1	1	1	0	36	3
Bowling alley	2	2	2	1	2	1	0	35	4
Youth Centre	2	1	3	1	2	0	0	33	5
Dance/Program/Martial Arts Rooms and Community Meeting Rooms	1	2	3	1	1	0	0	30	6
Indoor Court Space (e.g. racquetball, squash)	2	1	2	1	2	0	0	29	7
Community Hall/Banquet Facilities	0	2	3	1	1	1	0	28	8
Classroom Space	0	2	3	1	1	0	0	26	9
Library	0	2	3	1	1	0	0	26	9
Gymnastics Space/Parkour Room	1	2	2	1	1	0	0	26	9
Seniors' Centre	1	1	2	1	1	0	0	22	10
Aquatics Facilities	0	1	3	1	1	0	0	22	10
Art Display Spaces	0	2	2	1	1	0	0	22	10
Ice Arena Facilities	0	1	2	1	1	1	0	20	11
Museum/Interpretive Facilities	0	1	2	1	1	1	0	20	11
Curling Rinks	0	1	2	1	1	1	0	20	11
Indoor Climbing Gym	0	1	2	1	1	0	0	18	12

## **Outdoor Amenities**

Outdoor Amenity	Market Demand	Economic Sustainability	Service Outcomes	Community Accessibility	Current Provision (in Canmore and Broader Bow Valley)	Economic Impact	Cost Savings (Through Partnerships or Grants)	Score	Rank
Walking/Cycling Trail System	3	3	3	3	1	0	0	48	1
Nature/Interpretive Trails	2	3	3	3	1	1	0	46	2
Tennis Courts	3	3	2	1	1	1	3	46	2
Picnic Areas	2	3	3	3	1	0	0	44	3
Open Spaces (e.g. parks, greenfields)	2	3	3	3	1	0	0	44	3
Amphitheatres/Event Spaces/Band Shelters	2	2	3	3	1	2	0	44	3
Playgrounds	2	3	3	3	1	0	0	44	3
Mountain Bike Trails	3	3	2	2	1	1	0	43	4
Water Spray Parks	3	2	2	3	1	1	0	42	5
Sledding Hills	2	3	2	3	1	0	0	40	6
Outdoor Fitness Equipment	1	3	3	3	1	0	0	40	6
Outdoor Boarded Skating Rinks	2	3	2	3	1	0	0	40	6
Hardcourts (e.g. basketball)	2	3	2	3	1	0	0	40	6
Campgrounds	2	3	2	1	1	2	0	38	7
Pickleball Courts	2	2	2	1	1	1	3	38	7
Dog Off-leash Areas	2	2	2	3	1	0	0	36	8
Outdoor Swimming Areas (non-pool)	2	2	2	3	1	0	0	36	8
Mountain Bike/BMX Park	2	2	2	3	1	0	0	36	8
Beach Volleyball Courts	1	3	2	3	1	0	0	36	8
Speed Skating Oval	1	2	1	3	3	1	0	36	8
Skateboard Parks	1	3	2	3	1	0	0	36	8
Community Gardens	2	2	3	1	1	0	0	34	9
Disc Golf	1	2	2	3	1	0	0	32	10
Track And Field Spaces	1	2	1	3	1	1	0	30	11
Sports Fields (e.g. soccer, football)	1	2	2	1	1	1	0	28	12
Ball Diamonds	1	2	2	1	1	1	0	28	12

## APPENIDIX

Recreation
Infrastructure
Considerations

Based on the observations and trends identified during the development of this Master Plan, the following key considerations are presented for future decisionmaking and service provision.

## Spontaneous/Structured

The provision of spontaneous, unstructured recreation and parks opportunities should continually be considered by the Town in the programming of existing and new spaces. The supply/demand relationship for spontaneous use areas is not as straightforward as is the case with programmable/rentable spaces. This is primarily due to the fact that capacities cannot be clearly identified for spontaneous use areas, as the point at which a facility is "too busy" and thereby prohibitive to participant use is subjective and based on individual perception.

Spontaneous use of facilities occurs in two ways. A spontaneous user may visit a facility for the purpose of participating in a desired activity or a user may participate in an activity because it is convenient to do so, yet it wasn't the intended purpose for the facility visit. Recognizing that spontaneous users are comprised of both user types, planning for spontaneous use facilities should consider the following:

- Spontaneous use areas provide users with the opportunity to participate at irregular times, thereby enabling users to partake in physical activity or creative/social endeavors even if they cannot commit to signing up for a scheduled team or program. Therefore, spontaneous use areas must provide optimal flexibility in hours of operation.
- Spontaneous use activities are best offered in clusters depending on the type of activity and the adjacent facility amenities. Therefore, spontaneous use opportunities must be provided in clusters that work well together, including change rooms for both wet and dry uses.

- Spontaneous use activity-clusters must consider cross use and convenience of potential users.
   Clusters that seem to work well include:
  - » Fitness/wellness and child minding
  - » Leisure/lap swimming and fitness/wellness
  - » Leisure/lap swimming and child minding
  - » Fitness/wellness and major scheduled use activity (i.e. arenas, fieldhouses, etc.)
  - » Fitness/wellness and therapeutic/program aquatics
  - » Leisure skating and ice arenas

Considering these points, it is apparent that many future spontaneous use spaces should piggy-back on major programmable/rentable spaces. Examples of spontaneous use recreation and parks infrastructure include (but are not limited to) those shown in the chart below. It is important to note that rental spaces such as traditional ice arenas and gymnasiums can also be spontaneous if they are not rented out for exclusive use.

Spontaneous Use Recreation Amenities							
Indoor	Outdoor						
Leisure Aquatics Spaces	Trails						
Leisure Skating Pads (non-boarded)	Playgrounds						
Indoor Child Playgrounds	Passive Green Spaces						
Gymnasiums for Youth/Adult Drop-In	Etc.						

## Standalone vs. Multiplex

The development of large multi-purpose community recreation facilities warrants exploration whenever new facility development is considered. Combining multiple facilities under one roof or at one site can lead to operational cost economies of scale and can increase overall usage. Gathering more users at one site can also enhance the attractiveness of private sponsorship and retail sales and commercial lease spaces at facilities, hence improving revenue streams.

The development of multiple facilities at one site or in one building envelope can also be more cost-effective during the design and construction process. Cost savings can be achieved through professional services as well as other site costs such as parking and site servicing.

Facility clustering of specific facility components using the multiplex approach is appropriate due to both operational economies of scale and complementary uses. Some examples of appropriate clustering include:

- Indoor ice arenas and leisure ice amenities
- Fitness and wellness spaces with scheduled use facility spaces (e.g. arenas, fieldhouses, etc.)
- Fitness and wellness spaces with child minding facilities
- Fitness and wellness spaces with indoor aquatics venues
- Fitness and wellness spaces and indoor walking track facilities
- Ice facilities with indoor aquatics venues (energy sharing)

Furthermore, the clustering examples mentioned here should be considered in the enhancement of existing or development of new facilities.

The Canmore Recreation Centre and Elevation Place are examples of multiplex venues that are able to achieve greater impact than if they were built as independent amenities located throughout the area. The inclusion of multiple amenities and complementary services under one roof can also make a community more attractive for the hosting of special events.

## Geographic Balance

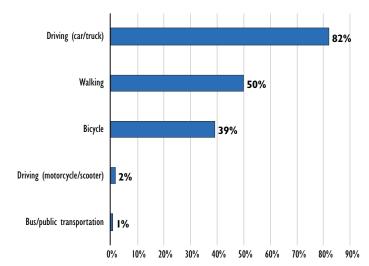
Geographic balance of facilities and sites is an important consideration; ideally all residences would have equal physical access to facilities and spaces. For the Town, geographic distribution of resources is difficult as the townsite is divided by a major highway, active train tracks, and a river. That being said, balanced provision is more pertinent to neighbourhood-level amenities (such as neighbourhood parks') than it is to the provision of regional parks (as defined in the 2015 Town of Canmore Open Space and Trails Plan) and to major recreation facilities such as Elevation Place and the Canmore Recreation Centre; major recreation facilities are typically drive, to facilities.

Further complicating an ideal state of equal geographic access is the value and disposition of land in the Town. Land acquisition (as discussed in later sections) is difficult due to land values and the natural features and topography of the

townsite limit the amalgamation of large tracts of land which are typically required for major facilities and major park sites.

Geographic balance should be considered with the realization that equidistant access to facilities for all residences is likely not achievable.





## Infrastructure Design

The actual design of indoor and outdoor recreation infrastructure is typically a reflection of the designer, intended community image, and the active involvement of community stakeholders. That said, the design process and eventual programming of the infrastructure being designed can be enhanced by considering a number of important leading practices. Most importantly, there must be a balance between designing for the specifically intended uses and multiple uses in the future. Spaces too focused on one intended type of use will not be sufficiently flexible to meet ongoing changing needs. However, spaces that are too focused on meeting any future use often meet no needs at all.

Other considerations related to regional, provincial, national, and/or international **event hosting capability** should also be reviewed to determine the cost/ benefit related to infrastructure elements. As these enhancements and facility components have a sport tourism function, the responsibility for them may be shared between Town recreation resources and other internal and external stakeholders.

Crime Prevention Through Environmental Design (CPTED) principles need to be considered in facility design and development. CPTED is a set of design considerations that are intended to deter criminal

<sup>1</sup> As per the Town of Canmore Open Space and Trails Plan, the Town strives to provide neighbourhood parks within a 5 minute walk (400m – 500m) of residences.

activity in facilities of all types and sizes. As community facilities are accessible by a variety of populations and generate public traffic, these considerations need to influence the design of new or enhanced infrastructure. CPTED principles may also be applied to parks design, but caution must be shown when the unneeded removal of forest undergrowth is considered.

When designing a facility or space to create exposure and promote activity, cross marketing (internal and external sight lines) should be considered as there is potential to generate revenues for operations and increase overall facility utilization and community activity with different facility designs.

Indoor community facilities typically are found on larger park sites. The **integration of the indoor and outdoor environments** (in terms of design and program) is an opportunity. Designing facilities to reflect the topography of a site, to ensure that outdoor trails connect to the indoor public corridors of facilities and, in some cases, using overhead doors, causeways and glazing (glass) to eliminate the boundaries between indoors and outdoors are all examples of how the indoor and outdoor environments can begin to be integrated.

Designing facilities in the most **environmentally friendly** way possible can lead to significant reduction of the environmental impacts of construction and operation. It can be more costly in terms of capital; therefore, a detailed cost-benefit analysis may be required prior to ultimate decision-making on some mechanical and facility design decisions.

Other green design principles, such as ensuring facility patrons have transportation options (e.g. mass transit and active transportation), having associated support amenities (e.g. bike racks), and including design elements to promote physical activity (i.e. making stairwells more appealing alternatives to elevators) should also be considered in recreation infrastructure provision. Designating and allocating land for future expansion of indoor and outdoor recreation amenities should also be considered to better accommodate future growth and provide flexibility in meeting evolving community demands.

## Spectator and User Perspectives

When designing and operating recreation facilities, it is important to consider both user and spectator perspectives. Especially apparent for children and youth, spectatorship is an important consideration. Children and youth are more likely to engage in meaningful activity when parents and guardians are involved in the activity or watching. The spectator experience (e.g. food and beverage, seating options and comfort, heat, places for children to play) can be as important as user considerations such as corridor width in ice facilities (for ease of movement with hockey bags) and dressing room size.

## Synthetic Playing Surfaces

More and more municipalities are utilizing synthetic playing surfaces as an alternative to natural turf for the provision of rectangular fields, ball diamonds, and, in some cases, outdoor rink spaces. These surfaces allow for more intense and continuous use regardless of weather, and extend the playing seasons of scarce outdoor spaces. Although synthetic surfaces have higher construction and replacement costs as compared to natural turf, the ability to utilize synthetic surfaces much more intensely also enables increased program and tournament hosting capacity. Other benefits of synthetic surfaces include:

- All weather use
- Extended playing season
- Ease of maintenance
- Reduced injuries/safer playing surface for athletes (subject to further research)

## Healthy Foods in Facilities

Some Canmore recreation facilities and parks offer food and beverage services. These services are provided through leasehold concession and kitchen areas as well as vending machines. Despite the fact that these recreation facilities and parks promote active, healthy living, it is not uncommon to see unhealthy food choices offered to patrons. Since unhealthy foods can be more profitable for food service providers and are popular with patrons, offering healthy food options along with less healthy options may be a worthwhile compromise for service providers. Affordability of healthy options also needs to be considered to promote healthy eating choices.

APPENDIX

Project
Development
Process

The planning and design of future recreation infrastructure needs to balance a number of considerations including growth and utilization in the town and the Bow Valley, the life span of current facilities, desired service levels, and expected trends in recreation participation. As such, planning for public recreation facilities and spaces should include a project-specific feasibility analysis whenever major project development is considered. The following chart outlines the steps associated with major regional recreation facility and space development. The same steps and framework can be applied to local recreation facility and space development as well.

#### **Strategic Planning**

Establishes needs and priorities.

## **Tactical Planning**

Clarifies how to best meet identified needs and priorities.

#### Preliminary Need Identified

- Does the project comply with the Goals and Service Outcomes set out by the Recreation Master Plan?
- Does the resource service regional residents?
- Have any of the feasibility planning thresholds/triggers been met?

#### Needs Assessment

- Conduct needs assessments, including:
  - » Resource provision in the market area
  - » Demographics and growth
  - » Trends
  - » Public consultation
- Define the need for the resource in question.
   Have any of the feasibility planning thresholds/triggers been met?

#### Feasibility Analysis

- Explore impacts of resource development, including options for:
  - » Primary and secondary components
  - » Potential sites
  - » Expansion (if existing) or building new
- Impacts on existing resources
- Capital and operating financial implications or resource provision
- Business plan
- Recommended course of action

#### Resource Development

- Detailed design of project
- Detailed business planning
- Fundraising\*
- Construction
- \* If required.

Since feasibility analysis is required to provide decision-makers with the information necessary to make informed judgments, it is recommended that significant public investments in recreation facilities and spaces should not occur without undertaking market feasibility analysis and business planning. This applies not only to initiatives championed by the Town, but also to those projects led by not-for-profit groups and associations where public funds are required for the capital and/or ongoing operations of facilities. The entire process, including needs assessment, feasibility analysis, design and construction can take between 18 and 30 months (or longer) and requires the input of a variety of internal and external stakeholders.

Further to this approach, the following planning triggers are proposed to help municipalities determine when and if feasibility analysis related to future facility and space development is warranted. Undertaking a feasibility analysis requires investment and resources, and sets public expectations. Since this is the case, the following feasibility planning "triggers" outline when area municipalities could/should initiate (or facilitate in the case of a non-profit-based project) feasibility analysis and business planning.

Market feasibility analysis and business planning could occur when one or more of the following criteria are met.

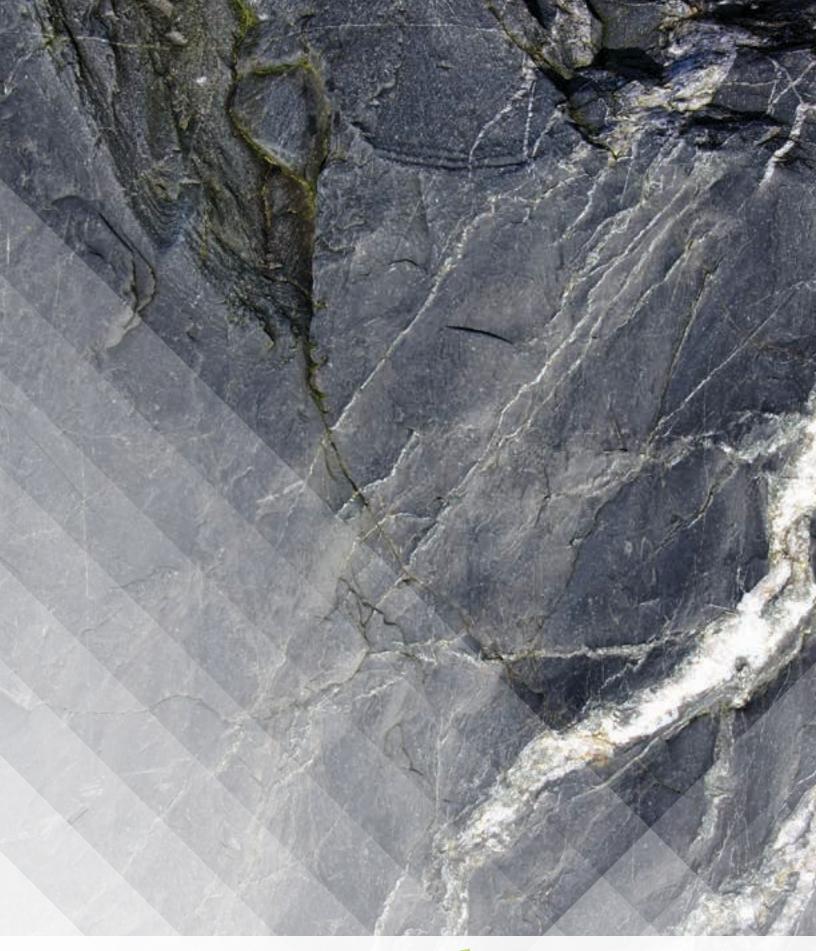
- Facility spaces currently being offered approach
   80% to 90% utilization levels on a sustained basis.
- Facility or facility spaces currently being used have less than 25% remaining lifecycle or require investment of over 50% of replacement costs (Facility Condition Index) as a functional and modern resource (as determined by ongoing lifecycle planning).
- Current and future demands, as impacted through expression of needs, as a function of public input, trends and majority impact, and/or market growth, can be proven.
- 4. The facility in question and program services proposed provide **equitable access** for all residents as a public service.
- Facility type and function conform to the core recreation service functions of local municipalities or new functional areas as contained within the broader strategic planning.
- Facility type and function are not currently and/ or adequately provided through other agencies or private sector services in the town and broader Bow Valley.
- 7. Potential and/or confirmed operational or capital partners are committed and established as registered societies, institutions, or municipal governments and collectively represent sufficient membership or market segments to sustain use of the development for the life of the development.
- The external partner (institution, regional municipality, volunteer and/or non-profit group) leading a facility development initiative has, or has access to, significant capital and/or operating resources.

The previously noted process and associated planning triggers will help formalize and prioritize potential recreation projects in the future. If a combination of these planning triggers criteria are met, further feasibility analysis may be warranted. As feasibility analysis requires public investment, the following general guidelines for feasibility exploration should be achieved. General conditions for prudent feasibility analysis include:

- There must be public engagement in the planning process, preferably through the use of statistically reliable surveys.
- A market assessment for component service delivery functions must be completed.
- A thorough and transparent **site/location analysis** must be completed.
- There must be a biophysical/environmental impact statement.
- There must be a **concept development plan** including infrastructure planning, costs and impacts of ongoing operations.
- The project must demonstrate conformity to broader municipal strategic planning, such as the Town's Strategic Plan and Municipal Development Plan.
- Business planning outlining capital partners, operating partners, sources of capital, capital amortization, and projection of operating costs must be completed.
- Opportunity cost analysis must be undertaken, which demonstrates that the project represents the best way of achieving the intended goal.

Should feasibility analysis be warranted, these guidelines will ensure that decision-makers have undertaken the due diligence they need to make informed decisions in the best interests of the community and public good.







Information Technology	Administrative Guideline
Title:	Information Security Standards
Date in Effect:	February 16, 2024

#### 1 Context

This document provides information security standards applicable to contractors and any third
parties that provide the Town of Canmore with goods or services with an information technology
component. These standards apply to the handling of data or information acquired electronically by
the Contractor from the Town or other persons in relation to the delivery of the goods or services to
the Town.

#### 2 Definitions

- 2. "Contractor" means any person or entity engaged by agreement to provide goods or services to the Town, regardless of reference to this person as a contractor, vendor, supplier, consultant or service provider under the applicable agreement.
- 3. "Services" means any goods or services provided by the Contractor to the Town under the agreements by which the Contractor is engaged by the Town.
- 4. "Town" means the Town of Canmore.
- 5. "Town data" or "Town information" means data or information obtained by Contractors through delivery of the Services to the Town, including but not limited to personal information as defined by legislation.

#### 3 Software and System Requirements

- 6. User accounts integration:
  - a. Require EntraID SingleSignOn integration if externally accessible. (Preferred)
    - Preferably Supports SCIM if using Azure Single Sign-on.
    - -OR-
  - b. Alternatively requires LDAPS support at minimum if internally hosted and EntraID is not available.

#### 7. Email:

- (i) Must respect and correctly use DMARC, DKIM and SPF.
- (ii) If sending from a Town of Canmore domain
  - a. Should support modern authentication for sending authenticated email via Microsoft 365. (Preferred) OR-
  - b. Must support authenticated SMTP if on premise.

- 8. Logging: Any systems that interact with Town data must have logging mechanisms in place to allow for proper review in the event of a security breach. A minimum retention period of 30 days is required.
- 9. Antivirus and Malware Protection: Any Contractor systems or workstations that interact with Town of Canmore data must use industry standard end point security products.
- 10. Backups: Town data on Contractor's systems must be backed up by one of the following options:
  - a. Contractors shall maintain a documented backup strategy with RTO's and RPO's that complies with industry best practices. Said backup strategy must be available upon request.

    -OR-
  - b. If unable to meet option above, the Contractor must provide a method for the Town to automatically backup Town data using industry standard tools.

#### Security Requirements and Access Controls

- **11.** Contractors shall have a vetting process for personnel who will have access to data through the Contractor's services to the Town.
- 12. The Contractor shall maintain access logs of persons who access the data through the Contractor's systems. The Contractor shall make these logs available for review in the event of a possible security breach or privacy breach.
- 13. Contractors that provide support services for Town systems shall demonstrate controls over access to Town systems and restrict the Contractor's personnel who may access Town systems.
- 14. Where reasonable, Contractors must deploy multi-factor authentication or Single Sign On measures to the Contractor's system when interacting with Town data.
- 15. Contractors shall ensure that all users of the Contractor's systems have individual user accounts when interacting with Town data.
- 16. Where a Contractor has access to the Town's systems, the Contractor shall notify the Town within 24 hours when a person who accesses the Town's systems on behalf of the Contractor ceases to be employed or retained by the Contractor.
- 17. If provided with a Town of Canmore account for access, the named contractor account is the sole authorized user of that account and credentials must not be shared.

#### Vulnerability Management

- **18.** Contractors shall ensure that all of their systems are up to date with the latest security patches.
- 19. Contractors shall remediate any high-risk vulnerabilities within one month of disclosure of the vulnerability, regardless of whether the vulnerability is disclosed by the Town or a third party.
- **20.** A vulnerability shall be considered high-risk when personal information or other data related to the Town or the Town's service users, customers or other contractors can be accessed or exfiltrated.

#### Data and service hosting locations

- 21. All data held by the Contractor and all services delivered by or through the Contractor shall be hosted in Canada unless hosting outside of Canada has been expressly agreed to by the Town. The Town reserves absolute discretion to screen exceptions to this requirement for Canadian hosting and to subject requests for exceptions to a formal review process.
- 22. Upon demand, contractors must be able to provide the Town with a complete download of all data collected under the agreement with the Town at the end of the agreement.
- 23. Contractors shall not use any servers that have been blacklisted or subject to security warnings by any industry or governmental organizations.
- 24. Data transmitted over a network must be encrypted with TLS 1.2 or better.

#### **Security Breaches**

- 25. Contractors shall report any information security breaches that impact the Contractor's services to the Town or data held by the Contractor in relation to the Contractor's services to the Town within 24 hours of detection of the breach by reporting to:
  - a. The Manager of Information Technology <u>security@canmore.ca</u>
  - b. The Municipal Clerk <u>privacy@canmore.ca</u>
- 26. Contractors shall report all information security breaches to governmental authorities as required by applicable information and privacy legislation.
- 27. Contractors shall bear all costs associated with resolving a security breach, including the costs associated with internal or external investigations, notifying governmental authorities, customers, citizens, employees, other contractors, and any other persons affected by the breach.

#### **Business Continuity**

- 28. Contractors shall have documented plans, and procedures to recover data in the event of a security breach or failure that would otherwise interrupt the Contractor's business as it relates to the Services.
- 29. The Town reserves the right to provide preferential screening, qualification or evaluation to Contractors that provide full disaster recovery capacity, parallel running systems or servers in front of backed up data. This discretion shall apply during procurement processes and performance of agreements.

#### **Training**

- 1) Any and all Contractor that is provided a named Town of Canmore account must complete Canmore's Cyber Security training. Exceptions can be made on a case-by-case basis.
- 2) Any Contractor provided access to Town of Canmore data must be provided effective training from the Contractor's employer.

#### 4 Document Management

- 30. Changes to this Guideline may be requested by contacting the Manager of Information Technology.
- 31. The Municipal Clerk's Office is responsible for maintaining the recorded copy of this Guideline.

Created by: Shravan Popuri

Shravan Popuri Manager of Information Technology Da

Date: February 16, 2024

### **Revision History**

Action	Date	Notes
Approved	February 16,	Guideline published
	2024	



#### BYLAW 2020-27

#### Office Consolidation current as of March 6, 2024

# A BYLAW OF THE TOWN OF CANMORE, IN THE PROVINCE OF ALBERTA, TO IMPOSE OFF-SITE LEVIES IN RESPECT OF LAND OR BUILDINGS THAT ARE TO BE SUBDIVIDED, DEVELOPED OR ARE TO UNDERGO A CHANGE IN USE OR INTENSITY OF USE

**WHEREAS** Part 17, Division 6 of the Municipal Government Act, R.S.A. 2000 Chapter M-26, provides that the council of a municipality may pass a bylaw establishing an Off-Site levy;

**WHEREAS** the council for the Town of Canmore deems it desirable to establish an Off-Site levy for the purposes described in the Act;

**NOW THEREFORE** the Council for the Town of Canmore in the Province of Alberta, duly assembled, enacts as follows:

#### TITLE

1 This bylaw shall be known as Off-Site Levy Bylaw 2020-27.

#### PURPOSE AND INTENT

- 2 This bylaw is intended to:
  - a) impose and provide for the payment of a levy to be known as an Off-Site Levy in respect of Applicable Land; and
  - b) authorize agreements to be entered into in respect to payment of Off-Site Levies to ensure that the developer of each parcel of Applicable Land pays a proportionate share of the costs to provide new or expanded infrastructure required for the zone in which the Applicable Land is located.

#### **DEFINITIONS**

- 3 In this bylaw:
  - a) "Act" shall mean the Municipal Government Act, R.S.A. 2000, Chapter M-26.
  - b) "Applicable Land" shall mean land that is to be subdivided or developed.
  - c) Repealed 2024-01
  - d) "Off-Site levies" mean the levies imposed by this bylaw.
  - e) "Off-Site levy model" means the independent, third-party model employed by the Town to calculate Off-Site levies as further referenced in section 10.

- f) "Service Demand Factor(s)" and "SDF(s)" means the relative demand for infrastructure services that result from different development types, with low density residential infrastructure having a baseline factor of one (1.0) with other development types scaled accordingly, as further described in section 7 and Schedule 8.
- g) "development" has the same meaning as provided for in Part 17 of the Act.
- h) "commercial unit" is set multiple of hectares of commercial development, with one (1) commercial hectare of development equal to 37commercial units of development.
- i) "commercial development" means all non-residential and non-hotel development.
- j) "hotel unit" means a unit where sleeping facilities are provided for visitors for periods of up to 30 days and where the total floor area of the unit is 75 square meters or less.
- k) "hotel development" means any development, or relative portion of a development, that is visitor accommodation or other use that provides short-term accommodation to visitors. Tourist homes, as a sub class of residential use, are not considered as hotel or a visitor accommodation use.
- "residential unit" means a self-contained room or suite of rooms which normally provide sleeping, washing, sanitary and kitchen facilities, and which is intended for domestic use and includes residential units operated as tourist homes and/or visitor accommodation units that are larger than 75 square meters in size.
- m) "residential development" means development of a dwelling unit, or units, for residential purposes at a range of densities (and may or may not include accessory uses such as home occupations or live work studios):
  - i. Residential Low Density: <35 units per hectare,
  - ii. Residential Medium / High Density: 35 and greater units per hectare,
- n) "existing residential unit" means a residential unit that is existent on a parcel at the time of application for redevelopment or that had existed on the parcel within the previous 5 years from the date of application but has been demolished.
- o) "tourist home", "live work studio", "secondary suite" and "home occupation" have the same meaning as the definitions contained in the Town's Land Use Bylaw (2018-22 or current version as updated).

2024-01

#### ADMINISTRATION AND ENFORCEMENT

4 Council hereby delegates to the chief administrative officer the duty and authority to enforce and administer this bylaw and to execute on behalf of the Town, written agreements with owners of Applicable Land providing for the payment of Off-Site levies imposed by this bylaw.

2024-01

#### **DIVISION INTO AREAS**

5 The Town is hereby divided into fifteen Off-Site Levy Cost Recovery Zones which are indicated in Table 1 below and demonstrated in Schedule 1 of this bylaw. Two additional zones are attributed to the Municipal District of Bighorn (MD).

Table 1

Zone	Description
1	Silvertip and Cougar Point
2	Palliser
3	Cougar Creek and Eagle Terrace
4	Elk Run Industrial
5	Larch
6	BVT North, Railway Avenue, Spring Creek North
7	Teepee Town
8	Industrial Triangle
9	BVT South and Spring Creek Mountain Village
10	Fairholme, Town Centre, South Canmore
11	Three Sisters Dr, Rundle Dr, Rundleview, Peaks of Grassi
12	Quarry Pines
13	Three Sisters Village
14	Smith Creek and Stewart Creek
15	Dead Man's Flats (MD)
16	Harvie Heights (MD)
17	William Street

2024-01

6 The MD benefits from infrastructure and services provided by the Town of Canmore but does not pay Off-Site Levies to the Town. Fees for Fire, Water and Sanitary infrastructure payable by the MD to the Town, are calculated in separate servicing agreements based on various infrastructure master plans such the 2022 Utility Master Plan. These agreements are factored into the determination of Off-Site levies payable to the Town by the development community, by excluding the relevant project costs in the Off-Site Levy model which are attributable to the MD.

2024-01

#### IMPOSITION OF OFF-SITE LEVIES

7 The Town shall distinguish the differential benefit of offsite infrastructure according to four land use development types (Commercial, Hotels, Residential Low Density and Residential Medium/High Density) using SDFs. SDFs are presented as relative to Residential Low Density Development having an SDF of 1.0. SDFs for water and sanitary infrastructure are informed by utility design rates from the 2022 Utility Master Plan (UMP) as indicated in Schedule 8 and Table 2 below.

Table 2

Development Type	Service Demand Factors per Infrastructure Type								
Development Type	Transportation	Water	Sanitary	Storm	Fire				
Commercial	2.0	1.3	1.3	2.0	2.0				
Hotels	0.67	1.1	1.1	0.67	0.67				
Residential - Low Density	1.0	1.0	1.0	1.0	1.0				
Residential - Med / High Density	0.75	1.0	1.0	0.75	0.75				

2024-01

- 8 The following Off-Site levy rates are imposed for each Zone for each type of development, with each Zone number from Table 1 being identified with the four possible types of development as follows:
  - a) Type 1 for Commercial,
  - b) Type 2 for Hotel,
  - c) Type 3 for Residential Low Density
  - d) Type 4 for Residential Med / High Density.

2024-01

9 The resulting infrastructure contributions to the total Off-Site levy rates / unit for each Zone and development type is listed in Table 3 below.

Table 3

Zone & Dev Type	Transportation (\$/Unit)	Water (\$/Unit)	Sanitary (\$/Unit)	Storm (\$/Unit)	Fire (\$/Unit)	Total (\$/Unit)
1.1	1,333	2,290	8,018	-	2,309	13,950
1.2	446	1,938	6,785	-	774	9,942
1.3	666	1,761	6,168	-	1,155	9,750
1.4	500	1,761	6,168	-	866	9,295
2.1	1,333	2,724	8,075	1,017	2,309	15,457
2.2	446	2,305	6,832	341	774	10,697
2.3	666	2,095	6,211	508	1,155	10,635
2.4	500	2,095	6,211	381	866	10,053
3.1	1,333	2,005	8,018	-	2,309	13,665
3.2	446	1,697	6,785	-	774	9,701

3.3	666	1,543	6,168	6,168 -		9,531
3.4	500	1,543	6,168	=	866	9,076
4.1	1,333	2,005	8,018	-	2,309	13,665
4.2	446	1,697	6,785	-	774	9,701
4.3	666	1,543	6,168	-	1,155	9,531
4.4	500	1,543	6,168	-	866	9,076
5.1	1,333	2,005	8,387	1	2,309	14,035
5.2	446	1,697	7,097	1	774	10,014
5.3	666	1,543	6,452	-	1,155	9,815
5.4	500	1,543	6,452	-	866	9,360
6.1	1,333	3,956	14,818	849	2,309	23,265
6.2	446	3,348	12,538	285	774	17,390
6.3	666	3,043	11,398	425	1,155	16,687
6.4	500	3,043	11,398	319	866	16,126
7.1	1,333	7,605	12,189	22,936	2,309	46,372
7.2	446	6,435	10,314	7,684	774	25,652
7.3	666	5,850	9,376	11,468	1,155	28,515
7.4	500	5,850	9,376	8,601	866	25,193
8.1	1,333	2,005	8,387	-	2,309	14,035
8.2	446	1,697	7,097	-	774	10,014
8.3	666	1,543	6,452	-	1,155	9,815
8.4	500	1,543	6,452	-	866	9,360
9.1	1,333	4,123	10,660	849	2,309	19,274
9.2	446	3,488	9,020	285	774	14,013
9.3	666	3,171	8,200	425	1,155	13,617
9.4	500	3,171	8,200	319	866	13,056
10.1	1,333	2,724	9,501	-	2,309	15,866
10.2	446	2,305	8,039	-	774	11,563
10.3	666	2,095	7,308	-	1,155	11,224
10.4	500	2,095	7,308	-	866	10,769
11.1	1,333	1,839	8,181	-	2,309	13,662
11.2	446	1,556	6,922	-	774	9,699
11.3	666	1,415	6,293	-	1,155	9,529
11.4	500	1,415	6,293	ı	866	9,074
12.1	1,333	1,839	8,181	ı	2,309	13,662
12.2	446	1,556	6,922	-	774	9,699
12.3	666	1,415	6,293	ı	1,155	9,529
12.4	500	1,415	6,293	-	866	9,074
13.1	1,333	2,531	8,181	-	2,309	14,353
13.2	446	2,141	6,922	-	774	10,284
13.3	666	1,947	6,293	-	1,155	10,061

13.4	500	1,947	6,293	-	866	9,605					
14.1	1,333	14,560	11,510	-	2,309	29,711					
14.2	446	12,320	9,739	-	774	23,279					
14.3	666	11,200	8,854	-	1,155	21,874					
14.4	500	11,200	8,854	-	866	21,419					
15.1											
15.2		MD Diele Ceel-	:	C							
15.3	-	MD Bighorn: Subject to Separate Servicing Agreements									
15.4											
16.1											
16.2		MD Bighorn: Sub	ingt to Comme	to Comzigino A	ovo om onto						
16.3	-	MD Dignom. Sub	gect to separa	te servicing A	greements						
16.4											
17.1	1,333	3,956	12,672	849	2,309	21,119					
17.2	446	3,348	10,723	285	774	15,575					
17.3	666	3,043	9,748	425	1,155	15,036					
17.4	500	3,043	9,748	319	866	14,475					

2024-01

#### **DETERMINATION OF OFF-SITE LEVIES**

10 The rates contained in Table 3 were determined in accordance with an independent, third-party Off-Site levy model developed by CORVUS Inc. This model ensures Off-Site Levy rates are based on current infrastructure cost estimates, consistent with legislative and regulatory requirements, and include the full impact of infrastructure staging, land development staging, financing costs, inflation, and reserve interest impacts.

2024-01

- 10.1 The interest rate methodologies used in the determination of Off-Site Levy rates typically include:
  - a) annual project and levy escalation rates: Bank of Canada median CPI,
  - b) interest earned if reserve has a surplus: Bank of Canada prime rate, minus 1.75%,
  - c) interest charged if reserve has a deficit: Treasury Board of Alberta 25-year lending rate.

2024-01

10.2 The Off-Site Levy rates shall be reviewed following updates to the Utility Master Plan and other master plans for municipal infrastructure, facilities, development, or services intended to be used as inputs into the Offsite Levy model.

2024-01

- 11 The following Schedules form part of this bylaw and shall be used in the determination of Off-site levies:
  - a) Schedule 1 Off Site Levy Cost Recovery Zones,
  - b) Schedule 2 Summary of Projects and Cost Recovery,
  - c) Schedule 3 Summary of Project Benefitting Areas,
  - d) Schedule 4 Summary of Planned Project Staging,

- e) Schedule 5 Rolling 25 Year Development Plan,
- f) Schedule 6 2022 UMP Project Cost Share Summary,
- g) Schedule 7 2022 UMP WWTP Project Cost Share Summary,
- h) Schedule 8 Service Demand Factors.

2024-01

- 12 If a grant specific to the project is utilized by the Town to pay for any eligible expenses relating to a project contained in the Off-Site levy model, then those funds shall be included in the Off-Site levy model and the Off-Site levies adjusted accordingly.
- 13 A "secondary suite" shall not count as an additional unit for the purposes of calculating off site levies, with the exception of where these additional units are required to be provided by as part of a land use district.
- 14 Where a mixed use development is proposed, the developer shall pay Off-Site levy rates for the areas where the development occurs as shown in Table 3. The calculation of Off-Site levy rates is based on the percentage distribution between different types of developments and is calculated as the percentage utilization of total building floor area. Note that one (1) commercial hectare of development is equal to 37 units of commercial development. For example:

A new 4,000 m² (0.4 Hectare) development site is proposed in Zone 1 which includes commercial development utilizing 25% of the total building floor area and 20 medium/high density residential units:

Since the residential density is 20 units / 0.4 ha = 50 units / hectare, the medium / high density residential rate is applicable. Using Table 3 for Zone 1 commercial rate (Row 1.1) and medium/high density residential rate (Row 1.4):

```
Commercial = 0.4 (ha) \times 25\% Total Floor Area \times 37 (Units/ha) \times $13,950/Unit = $51,615
Residential = 20 Med-High Density Residential Units \times $9,295/Unit = $185,900
Total Off-Site Levy = $51,615+ $185,900= $237,515
```

2024-01

#### CHANGE OF USE OR INTENSITY OF USE

- 15 Repealed 2024-01
- Where a development is proposed on a site that has previously paid off site levies, additional levies may be collected for infrastructure types that were not previously collected for. For example, a site that paid for water and sanitary levies, will be required to pay for other types of infrastructure that were not previously collected (e.g. road and fire facility) as per current rates in this bylaw.

17 For parcels which have not previously contributed offsite levies but where a unit or units exists on a parcel that is to be redeveloped with one or more units, the total units requiring payment of offsite levies shall be calculated as follows:

Total units requiring offsite levies = # new units - # of existing units

For example where a single family home (1) is demolished and replaced with a duplex (2) the total
units required to pay offsite levies is one (2-1=1).

18 Credit for existing commercial development measured in hectares rather than units may be considered by Town administration when calculating offsite levies owing for commercial parcels which have not previously contributed offsite levies. The calculation will take into consideration existing and new demand for infrastructure.

2024-01

#### **ENACTMENT/TRANSITION**

- 19 If any clause in this bylaw is found to be invalid, it shall be severed from the remainder of the bylaw and shall not invalidate the whole bylaw.
- 20 Repealed 2024-01
- 21 Bylaw 2018-06 is repealed.
- 22 This bylaw comes into force on the date it is passed.

FIRST READING: December 1, 2020

SECOND READING: January 5, 2021

THIRD READING: January 5, 2021

DATE IN EFFECT: January 7, 2021

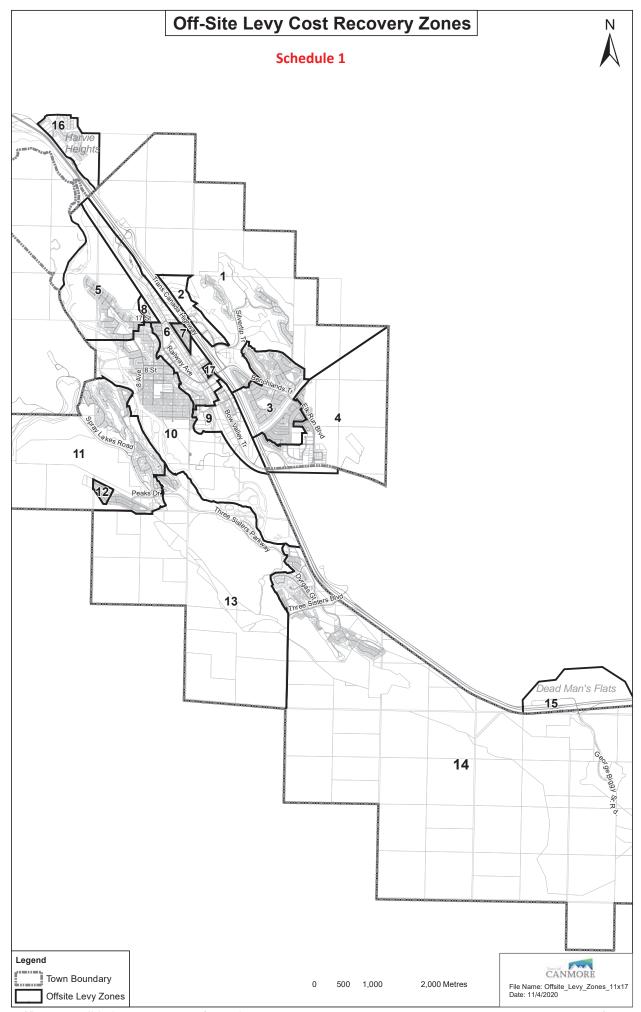
#### **OFFICE CONSOLIDATION**

This document is a consolidation of a bylaw with one or more amending bylaws. Anyone making use of this consolidation is reminded that it has no legislative sanction. Amendments have been included for convenience of reference only. The approved bylaws should be consulted for all purposes of interpreting and applying the law.

Bylaws included in this consolidation:

2020-27 Off-Site Levy Bylaw

2024-01 Off-Site Levy Bylaw Amendment



Summary of Projects and Cost Recovery



2023			\$	8,743,171	\$273,812,600			\$153,686,892	\$31,542,586
Area	Project	Status	Grants Received Total Project Cos (Incl Debt Financing)		(Incl Debt	Allocation to Future Development (Off-Site Levy)	Developer Cost	Total Levies Collected up to Dec 31, 2022	
WATER	05-SECOND AVE. WATERMAIN	COMPLETE	\$	-	\$	521,598	100.0%	\$521,598	\$324,769
WATER	06-REC. CENTER WATERMAIN	COMPLETE	\$	-	\$	144,212	100.0%	\$144,212	\$90,060
WATER	09-WATER RESERVOIR #6	COMPLETE	\$	-	\$	786,237	100.0%	\$786,237	\$488,507
WATER	10-WATER PH#1	COMPLETE	\$	-	\$	712,851	100.0%	\$712,851	\$276,407
WATER	11-WATERLINE UNDER BOW RIVER	COMPLETE	\$	-	\$	158,231	100.0%	\$158,231	\$90,872
WATER	12-WATERLINE ON BVT	COMPLETE	\$	463,267	\$	1,018,658	100.0%	\$555,391	\$348,021
WATER	14-UTILITY MASTER PLAN	COMPLETE	\$	-	\$	175,961	100.0%	\$175,961	\$175,937
WATER	15-CROSSTOWN FEEDER	COMPLETE	\$	-	\$	1,477,258	20.0%	\$295,452	\$174,114
WATER	16-PH#2 UPGRADE	COMPLETE	\$	-	\$	3,312,691	40.0%	\$1,325,076	\$710,732
WATER	17-RAILWAY AVE WATERMAIN	COMPLETE	\$	-	\$	377,850	50.0%	\$188,925	\$160,082
WATER	24-7TH AVE WATERMAIN	COMPLETE	\$	169,064	\$	298,061	100.0%	\$128,997	\$125,618
WATER	28-HARVIE HEIGHTS WATER SUPPLY	COMPLETE	\$	-	\$	886,332	100.0%	\$886,332	\$386,857
WATER	39-SOUTH BOW RIVER LOOP (90% Water Dist #1-#10)	COMPLETE	\$	-	\$	6,483,978	25.6%	\$1,657,017	\$1,002,315
WATER	39-SOUTH BOW RIVER LOOP (10% Fire Flow Benefit #9)	COMPLETE	\$	-	\$	720,442	100.0%	\$720,442	\$142,081
WATER	46-PUMP HOUSE #2 - CLEAR WELL CAPACITY UPGRADE	COMPLETE	\$	-	\$	2,485,049	100.0%	\$2,485,049	\$630,366
WATER	BVT Water Upgrade (Ph. 2)	FUTURE	\$	-	\$	3,245,000	26.0%	\$843,700	\$9,359
WATER	Grassi Booster Station Capacity Upgrade (Ph. 1)	FUTURE	\$	-	\$	2,310,000	12.3%	\$284,130	\$0
WATER	Teepee Town Water Line Upgrade	FUTURE	\$	-	\$	900,000	28.0%	\$252,000	\$0
WATER	Smith Creek Reservoir and Booster Station (Ph. 1)	FUTURE	\$	-	\$	12,780,000	100.0%	\$12,780,000	\$0
WATER	Silvertip Trail Waterline Looping	FUTURE	\$	-	\$	1,290,000	100.0%	\$1,290,000	\$0
WATER	Grassi Booster Station Waterline Twinning	FUTURE	\$	-	\$	2,980,000	19.6%	\$584,080	\$0
WATER	Grassi Reservoir Capacity Upgrade (Ph. 3)	FUTURE	\$	-	\$	5,360,000	75.0%	\$4,020,000	\$1,793,703
WATER	Grassi Booster Station Capacity Upgrade (Ph. 2)	FUTURE	\$	-	\$	750,000	85.0%	\$637,500	\$0
WATER	Smith Creek Reservoir and Booster Station (Ph. 2)	FUTURE	\$	-	\$	720,000	100.0%	\$720,000	\$0
WATER	PH2 - Replacement and Upgrade	FUTURE	\$	3,687,170	\$	26,787,745	50.0%	\$11,550,288	\$1,460,261
TRANSPORTATION	40-TRAFFIC SIGNALS MAIN AND 7TH	COMPLETE	\$	-	\$	262,213	100.0%	\$262,213	\$82,761
TRANSPORTATION	41-BVT UPGRADE WILLIAMS TO MONTANE	COMPLETE	\$	-	\$	3,734,700	33.0%	\$1,232,451	\$769,939
TRANSPORTATION	42-RLWY & MAIN INTERSECTION UPGRADE	FUTURE	\$	-	\$	4,312,000	33.0%	\$1,422,960	\$497,141

Summary of Projects and Cost Recovery



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2023			\$	8,743,171	\$:	273,812,600		\$153,686,892	\$31,542,586
Area	Project	Status	ı	Grants Received		al Project Cost (Incl Debt Financing)	Allocation to Future Development (Off-Site Levy)	Developer Cost	Total Levies Collected up to Dec 31, 2022
TRANSPORTATION	44-BVT UPGRADE WILLIAMS WEST OF 17TH	FUTURE	\$	-	\$	5,492,800	33.0%	\$1,812,624	\$633,278
TRANSPORTATION	45-RLWY AVENUE 10TH TO 12TH	FUTURE	\$	-	\$	7,298,800	33.0%	\$2,408,604	\$841,496
TRANSPORTATION	54-TRAFFIC SIGNALS MAIN AND 8TH	FUTURE	\$	-	\$	275,000	100.0%	\$275,000	\$96,077
TRANSPORTATION	55-10TH STREET TRAFFIC SIGNALS	FUTURE	\$	-	\$	820,000	100.0%	\$820,000	\$286,484
STORM	29-PALLISER STORMWATER STUDY WESTERN BASIN	COMPLETE	\$	-	\$	135,147	100.0%	\$135,147	\$17,073
STORM	33-STONEWORKS CREEK DRAINAGE DIVERSION	COMPLETE	\$	-	\$	1,534,086	100.0%	\$1,534,086	\$496,186
STORM	37-TEEPEE TOWN STORMWATER MANAGEMENT UPGRADES	FUTURE	\$	-	\$	2,775,000	50.0%	\$1,387,500	\$703,758
SANITARY	01-WASTEWATER TREATMENT PLANT	COMPLETE	\$	-	\$	526,627	100.0%	\$526,627	\$286,408
SANITARY	02-SANITARY UPGRADE #1	COMPLETE	\$	-	\$	877,720	100.0%	\$877,720	\$519,680
SANITARY	03-SANITARY UPGRADE #2	COMPLETE	\$	-	\$	162,436	100.0%	\$162,436	\$96,215
SANITARY	04-SANITARY UPGRADE #3	COMPLETE	\$	-	\$	875,909	100.0%	\$875,909	\$518,229
SANITARY	07-WWTP PH.1	COMPLETE	\$	-	\$	2,692,080	50.0%	\$1,346,040	\$1,336,793
SANITARY	08-WWTP PH.2	COMPLETE	\$	-	\$	2,961,152	100.0%	\$2,961,152	\$2,883,090
SANITARY	13-LIFT STATION #1	COMPLETE	\$	-	\$	1,029,525	100.0%	\$1,029,525	\$910,160
SANITARY	18-BVT TRUNK SANITARY SEWER	COMPLETE	\$	-	\$	537,505	100.0%	\$537,505	\$262,681
SANITARY	19-WWTP INFLUENT PUMP	COMPLETE	\$	-	\$	58,925	100.0%	\$58,925	\$28,806
SANITARY	20-UMP - STORM WATER	COMPLETE	\$	-	\$	113,728	100.0%	\$113,728	\$110,364
SANITARY	21-CENTRAL CANMORE SW MGMT PLAN	COMPLETE	\$	-	\$	106,611	100.0%	\$106,611	\$106,611
SANITARY	22-CATCHMENT AREA 2 SANITARY UPG	COMPLETE	\$	-	\$	145,820	100.0%	\$145,820	\$70,659
SANITARY	23-WWTP EXP PROCESS EVALUATION	COMPLETE	\$	-	\$	57,714	100.0%	\$57,714	\$27,031
SANITARY	25-BVT SEWER UPGRADE	COMPLETE	\$	-	\$	251,475	100.0%	\$251,475	\$99,298
SANITARY	26-NEW LS CATCHMENT AREA 2	COMPLETE	\$	-	\$	1,912,662	100.0%	\$1,912,662	\$978,134
SANITARY	27-FORCEMAIN FROM NEW LS TO WWTP	COMPLETE	\$	-	\$	1,235,326	100.0%	\$1,235,326	\$702,020
SANITARY	30-WWTP EXPANSION PHASE 2	COMPLETE	\$	2,853,141	\$	11,127,075	100.0%	\$8,273,934	\$4,065,050
SANITARY	31-BVT RELIEF FORCEMAIN	COMPLETE	\$	-	\$	2,291,408	100.0%	\$2,291,408	\$1,013,408
SANITARY	32-PALLISER SANITARY TRUNK LINE	COMPLETE	\$	-	\$	580,707	100.0%	\$580,707	\$499,296
SANITARY	34-LIFT STATION # 10	COMPLETE	\$	-	\$	64,020	100.0%	\$64,020	\$21,583
SANITARY	47a-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	\$	-	\$	227,598	100.0%	\$227,598	\$51,970

Summary of Projects and Cost Recovery



2023						273,812,600		\$153,686,892	\$31,542,586
Area	Project	Status		Grants Received		al Project Cost (Incl Debt Financing)	Allocation to Future Development (Off-Site Levy)	Developer Cost	Total Levies Collected up to Dec 31, 2022
SANITARY	47b-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	\$	-	\$	458,800	100.0%	\$458,800	\$101,578
SANITARY	47c-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	\$	1,570,529	\$	6,350,013	100.0%	\$4,779,484	\$1,085,115
SANITARY	48-WWTP INFLUENT PUMP STATION Ph1	COMPLETE	\$	-	\$	428,304	50.0%	\$214,152	\$58,886
SANITARY	49-LIFT STATION #1 PUMP UPGRADE	COMPLETE	\$	-	\$	1,238,578	25.0%	\$309,644	\$116,022
SANITARY	50-WWTP INFLUENT PUMP STATION Ph2	COMPLETE	\$	-	\$	840,251	50.0%	\$420,126	\$104,569
SANITARY	52-WWTP-PROCESS & MECHANICAL UPGRADE	COMPLETE	\$	1	\$	545,740	50.0%	\$272,870	\$72,309
SANITARY	53-WWTP-DEWATERING SYSTEM UPGRADE	COMPLETE	\$	-	\$	5,709,618	50.0%	\$2,854,809	\$729,997
SANITARY	59-LIFT STATION #2 UPGRADE	COMPLETE	\$	-	\$	5,258,374	10.0%	\$525,837	\$150,156
SANITARY	Influent Screen Capacity Upgrade	FUTURE	\$	-	\$	900,000	100.0%	\$900,000	\$599,034
SANITARY	UV Disinfection Capacity Upgrade	FUTURE	\$	-	\$	500,000	98.0%	\$490,000	\$186,441
SANITARY	Intermediate Transfer Pump Capacity Upgrade	FUTURE	\$	-	\$	1,000,000	20.0%	\$200,000	\$171,084
SANITARY	Inlet Lift Station Upgrade (Wetwell)	FUTURE	\$	-	\$	2,900,000	98.0%	\$2,842,000	\$0
SANITARY	BVT Wastewater Upgrade (Ph. 2)	FUTURE	\$		\$	3,100,000	30.0%	\$930,000	\$130,746
SANITARY	BVT Wastewater Upgrade (Ph. 3)	FUTURE	\$		\$	1,800,000	57.0%	\$1,026,000	\$111,205
SANITARY	LS11 - Upgrade (Ph. 1)	FUTURE	\$		\$	2,290,000	100.0%	\$2,290,000	\$0
SANITARY	LS8 - Capacity Upgrade	FUTURE	\$		\$	600,000	39.0%	\$234,000	\$136,091
SANITARY	LS10 - Upgrade	FUTURE	\$	-	\$	2,290,000	26.0%	\$595,400	\$6,689
SANITARY	LS11 - Upgrade (Ph. 2)	FUTURE	\$	-	\$	570,000	100.0%	\$570,000	\$0
SANITARY	WWTP Third Clarifier Addition	FUTURE	\$	-	\$	10,200,000	98.0%	\$9,996,000	\$0
SANITARY	WWTP Discharge Limit Upgrade	FUTURE	\$	-	\$	71,000,000	50.0%	\$35,500,000	\$0
FIRE	Fire Hall Palliser	FUTURE	\$	-	\$	17,175,000	12.5%	\$2,146,875	\$60,737
FIRE	Fire Hall Three Sisters	FUTURE	\$	-	\$	7,500,000	100.0%	\$7,500,000	\$320,186
			\$	-	\$	-		\$0	\$0

Summary of Project Benefitting Areas



2023							A	AREAS	S IMP <i>A</i>	ACTED	BY P	ROJEC	T					
Area	Project	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
WATER	05-SECOND AVE. WATERMAIN	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
WATER	06-REC. CENTER WATERMAIN	1	1	1	1	1	1	1	1	1	1	1	1	1	1		Ī	1
WATER	09-WATER RESERVOIR #6	1	1	1	1	1	1	1	1	1	1	1	1	1	1		İ	1
WATER	10-WATER PH#1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		ı	1
WATER	11-WATERLINE UNDER BOW RIVER	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Agreements		1
WATER	12-WATERLINE ON BVT	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Jei		1
WATER	14-UTILITY MASTER PLAN	1	1	1	1	1	1	1	1	1	1	1	1	1	1	en		1
WATER	15-CROSSTOWN FEEDER	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ire .		1
WATER	16-PH#2 UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Ą	ı	1
WATER	17-RAILWAY AVE WATERMAIN	1	1	1	1	1	1	1	1	1	1	1	1	1	1		ı	1
WATER	24-7TH AVE WATERMAIN	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ĕ	ı	1
WATER	28-HARVIE HEIGHTS WATER SUPPLY	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Service	ı	1
WATER	39-SOUTH BOW RIVER LOOP (90% Water Dist #1-#10)	1	1	1	1	1	1	1	1	1	1						ľ	1
WATER	39-SOUTH BOW RIVER LOOP (10% Fire Flow Benefit #9)									1						ati	ľ	
WATER	46-PUMP HOUSE #2 - CLEAR WELL CAPACITY UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ar	ı	1
WATER	BVT Water Upgrade (Ph. 2)						1	1								je je	ı	1
WATER	Grassi Booster Station Capacity Upgrade (Ph. 1)													1	1	So	ľ	
WATER	Teepee Town Water Line Upgrade							1								t [		
WATER	Smith Creek Reservoir and Booster Station (Ph. 1)														1	Se	ľ	
WATER	Silvertip Trail Waterline Looping		1				1	1		1	1					MD Bighorn: Subject to Separate		1
WATER	Grassi Booster Station Waterline Twinning													1	1	SL		
WATER	Grassi Reservoir Capacity Upgrade (Ph. 3)	1	1				1	1		1	1			1	1	<u>-</u>		1
WATER	Grassi Booster Station Capacity Upgrade (Ph. 2)													1	1	و		
WATER	Smith Creek Reservoir and Booster Station (Ph. 2)														1	ig		
WATER	PH2 - Replacement and Upgrade	1	1	1	1	1	1	1	1	1	1	1	1	1	1	) B		1
TRANSPORTATION	40-TRAFFIC SIGNALS MAIN AND 7TH	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
TRANSPORTATION	41-BVT UPGRADE WILLIAMS TO MONTANE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	_		1
TRANSPORTATION	42-RLWY & MAIN INTERSECTION UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
TRANSPORTATION	44-BVT UPGRADE WILLIAMS WEST OF 17TH	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
TRANSPORTATION	45-RLWY AVENUE 10TH TO 12TH	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1

Summary of Project Benefitting Areas



2023							ļ	AREAS	S IMP	ACTED	BY P	ROJEC	T					
Area	Project	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
TRANSPORTATION	54-TRAFFIC SIGNALS MAIN AND 8TH	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
TRANSPORTATION	55-10TH STREET TRAFFIC SIGNALS	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
STORM	29-PALLISER STORMWATER STUDY WESTERN BASIN		1															
STORM	33-STONEWORKS CREEK DRAINAGE DIVERSION		1				1			1								1
STORM	37-TEEPEE TOWN STORMWATER MANAGEMENT UPGRADES							1								) ts		
SANITARY	01-WASTEWATER TREATMENT PLANT	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Jer		1
SANITARY	02-SANITARY UPGRADE #1					1	1	1	1	1	1	1	1	1	1	Agreements		1
SANITARY	03-SANITARY UPGRADE #2					1	1	1	1	1	1	1	1	1	1	ē		1
SANITARY	04-SANITARY UPGRADE #3					1	1	1	1	1	1	1	1	1	1	Ag		1
SANITARY	07-WWTP PH.1	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	08-WWTP PH.2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Service		1
SANITARY	13-LIFT STATION #1					1			1	1	1					e		
SANITARY	18-BVT TRUNK SANITARY SEWER						1	1								Se		1
SANITARY	19-WWTP INFLUENT PUMP	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ate		1
SANITARY	20-UMP - STORM WATER	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ar		1
SANITARY	21-CENTRAL CANMORE SW MGMT PLAN					1	1	1	1	1	1					Separate		1
SANITARY	22-CATCHMENT AREA 2 SANITARY UPG						1	1		1								1
SANITARY	23-WWTP EXP PROCESS EVALUATION	1	1	1	1	1	1	1	1	1	1	1	1	1	1	i t		1
SANITARY	25-BVT SEWER UPGRADE						1	1								Se		1
SANITARY	26-NEW LS CATCHMENT AREA 2						1	1		1						MD Bighorn: Subject to		1
SANITARY	27-FORCEMAIN FROM NEW LS TO WWTP						1	1		1						Sı		1
SANITARY	30-WWTP EXPANSION PHASE 2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Ξ.		1
SANITARY	31-BVT RELIEF FORCEMAIN						1	1		1						وَ		1
SANITARY	32-PALLISER SANITARY TRUNK LINE		1													ig		
SANITARY	34-LIFT STATION # 10														1	9 C		
SANITARY	47a-WWTP SOLIDS HANDLING UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	47b-WWTP SOLIDS HANDLING UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	_		1
SANITARY	47c-WWTP SOLIDS HANDLING UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	48-WWTP INFLUENT PUMP STATION Ph1	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	49-LIFT STATION #1 PUMP UPGRADE										1							

Summary of Project Benefitting Areas



2023							£	AREAS	IMPA	ACTED	ВҮ РІ	ROJEC	т					
Area	Project	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
SANITARY	50-WWTP INFLUENT PUMP STATION Ph2	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	52-WWTP-PROCESS & MECHANICAL UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Service		1
SANITARY	53-WWTP-DEWATERING SYSTEM UPGRADE	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2		1
SANITARY	59-LIFT STATION #2 UPGRADE						1									Se		1
SANITARY	Influent Screen Capacity Upgrade	1	1	1	1	1	1	1	1	1	1	1	1	1	1			1
SANITARY	UV Disinfection Capacity Upgrade	1	1	1	1	1	1	1	1	1	1	1	1	1	1	rat		1
SANITARY	Intermediate Transfer Pump Capacity Upgrade	1	1	1	1	1	1	1	1	1	1	1	1	1	1	oa		1
SANITARY	Inlet Lift Station Upgrade (Wetwell)	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Separate	Agreements	1
SANITARY	BVT Wastewater Upgrade (Ph. 2)						1	1								0	Jer	1
SANITARY	BVT Wastewater Upgrade (Ph. 3)						1									Subject to	en	
SANITARY	LS11 - Upgrade (Ph. 1)														1	je	ř	
SANITARY	LS8 - Capacity Upgrade														1	qn	Ag	
SANITARY	LS10 - Upgrade														1		,	
SANITARY	LS11 - Upgrade (Ph. 2)														1	MD Bighorn:		
SANITARY	WWTP Third Clarifier Addition	1	1	1	1	1	1	1	1	1	1	1	1	1	1	ho		1
SANITARY	WWTP Discharge Limit Upgrade	1	1	1	1	1	1	1	1	1	1	1	1	1	1	3ig		1
FIRE	Fire Hall Palliser	1	1	1	1	1	1	1	1	1	1	1	1	1	1	) E		1
FIRE	Fire Hall Three Sisters	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Ξ		1

Summary of Project Staging



2023			PROJECT STAGING PLAN																									
Area	Project	Status	Prior Years	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	203	2040	2041	2042	2 2043	2044	2045	2046	2047
WATER	05-SECOND AVE. WATERMAIN	COMPLETE	100.0%																									
WATER	06-REC. CENTER WATERMAIN	COMPLETE	100.0%																									
WATER	09-WATER RESERVOIR #6	COMPLETE	100.0%																									
WATER	10-WATER PH#1	COMPLETE	100.0%																									
WATER	11-WATERLINE UNDER BOW RIVER	COMPLETE	100.0%																									
WATER	12-WATERLINE ON BVT	COMPLETE	100.0%																									
WATER	14-UTILITY MASTER PLAN	COMPLETE	100.0%																									
WATER	15-CROSSTOWN FEEDER	COMPLETE	100.0%																									
WATER	16-PH#2 UPGRADE	COMPLETE	100.0%																									
WATER	17-RAILWAY AVE WATERMAIN	COMPLETE	100.0%																									
WATER	24-7TH AVE WATERMAIN	COMPLETE	100.0%																									
WATER	28-HARVIE HEIGHTS WATER SUPPLY	COMPLETE	100.0%																									
WATER	39-SOUTH BOW RIVER LOOP (90% Water Dist #1-#10)	COMPLETE	100.0%																									
WATER	39-SOUTH BOW RIVER LOOP (10% Fire Flow Benefit #9)	COMPLETE	100.0%																			1						
WATER	46-PUMP HOUSE #2 - CLEAR WELL CAPACITY UPGRADE	COMPLETE	100.0%																									
WATER	BVT Water Upgrade (Ph. 2)	FUTURE	21.3%		79%																							
WATER	Grassi Booster Station Capacity Upgrade (Ph. 1)	FUTURE	0.0%			10%	90%																				$\overline{}$	-
WATER	Teepee Town Water Line Upgrade	FUTURE	0.0%			2070	100%																				=	-
WATER	Smith Creek Reservoir and Booster Station (Ph. 1)	FUTURE	0.0%				10070		100%																			
WATER	Silvertip Trail Waterline Looping	FUTURE	0.0%						100%											+		+		+			$\rightarrow$	
WATER	Grassi Booster Station Waterline Twinning	FUTURE	0.0%						100/0		+								100%			+		1			$\rightarrow$	
WATER	Grassi Reservoir Capacity Upgrade (Ph. 3)	FUTURE	0.0%																1007	11%	89%			+			$\overline{}$	
WATER	Grassi Booster Station Capacity Upgrade (Ph. 2)	FUTURE	0.0%																10%	_	0370						$\rightarrow$	
WATER	Smith Creek Reservoir and Booster Station (Ph. 2)	FUTURE	0.0%															100%	1070	3070							$\rightarrow$	
WATER	PH2 - Replacement and Upgrade	FUTURE	3.8%		06%													100%	1					1			$\rightarrow$	
TRANSPORTATION	40-TRAFFIC SIGNALS MAIN AND 7TH	COMPLETE	100.0%		30%															+		+		+			$\rightarrow$	
TRANSPORTATION	41-BVT UPGRADE WILLIAMS TO MONTANE		100.0%																	+				+			$\rightarrow$	
		COMPLETE			100%																						$\rightarrow$	
TRANSPORTATION	42-RLWY & MAIN INTERSECTION UPGRADE	FUTURE	0.0%		100%						4000/																$\rightarrow$	
TRANSPORTATION TRANSPORTATION	44-BVT UPGRADE WILLIAMS WEST OF 17TH 45-RLWY AVENUE 10TH TO 12TH	FUTURE	0.0%		100%						100%																$\rightarrow$	
		FUTURE			100%			100%																			$\rightarrow$	
TRANSPORTATION	54-TRAFFIC SIGNALS MAIN AND 8TH	FUTURE	0.0%					100%																				
TRANSPORTATION STORM	55-10TH STREET TRAFFIC SIGNALS	FUTURE	0.0%					100%																				
STORM	29-PALLISER STORMWATER STUDY WESTERN BASIN	COMPLETE	100.0%																									
STORM	33-STONEWORKS CREEK DRAINAGE DIVERSION 37-TEEPEE TOWN STORMWATER MANAGEMENT UPGRADES		7.1%	400/	250/					200/																		
		FUTURE		40%	25%					28%																		
SANITARY	01-WASTEWATER TREATMENT PLANT	COMPLETE	100.0%																									
SANITARY	02-SANITARY UPGRADE #1	COMPLETE	100.0%																									
SANITARY	03-SANITARY UPGRADE #2	COMPLETE	100.0%																									
SANITARY	04-SANITARY UPGRADE #3	COMPLETE	100.0%																			-						
SANITARY	07-WWTP PH.1	COMPLETE	100.0%																									
SANITARY	08-WWTP PH.2	COMPLETE	100.0%																									
SANITARY	13-LIFT STATION #1	COMPLETE	100.0%																									

# Town of Canmore Off-Site Levy Bylaw Schedule 4

Summary of Project Staging



2023													PRO	OJEC.	T STA	GING	3 PLA	۸N										
Area	Project	Status	Prior Years	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	3 203	2040	2041	. 2042	2043	2044	2045	2046	2047
SANITARY	18-BVT TRUNK SANITARY SEWER	COMPLETE	100.0%																									
SANITARY	19-WWTP INFLUENT PUMP	COMPLETE	100.0%																									
SANITARY	20-UMP - STORM WATER	COMPLETE	100.0%																									
SANITARY	21-CENTRAL CANMORE SW MGMT PLAN	COMPLETE	100.0%																									
SANITARY	22-CATCHMENT AREA 2 SANITARY UPG	COMPLETE	100.0%																									
SANITARY	23-WWTP EXP PROCESS EVALUATION	COMPLETE	100.0%																									
SANITARY	25-BVT SEWER UPGRADE	COMPLETE	100.0%																									
SANITARY	26-NEW LS CATCHMENT AREA 2	COMPLETE	100.0%																									
SANITARY	27-FORCEMAIN FROM NEW LS TO WWTP	COMPLETE	100.0%																									
SANITARY	30-WWTP EXPANSION PHASE 2	COMPLETE	100.0%																									
SANITARY	31-BVT RELIEF FORCEMAIN	COMPLETE	100.0%																									
SANITARY	32-PALLISER SANITARY TRUNK LINE	COMPLETE	100.0%																									
SANITARY	34-LIFT STATION # 10	COMPLETE	100.0%																									
SANITARY	47a-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	100.0%																									
SANITARY	47b-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	100.0%																									
SANITARY	47c-WWTP SOLIDS HANDLING UPGRADE	COMPLETE	100.0%																									
SANITARY	48-WWTP INFLUENT PUMP STATION Ph1	COMPLETE	100.0%																									
SANITARY	49-LIFT STATION #1 PUMP UPGRADE	COMPLETE	100.0%																									
SANITARY	50-WWTP INFLUENT PUMP STATION Ph2	COMPLETE	100.0%																									
SANITARY	52-WWTP-PROCESS & MECHANICAL UPGRADE	COMPLETE	100.0%																									
SANITARY	53-WWTP-DEWATERING SYSTEM UPGRADE	COMPLETE	100.0%																									
SANITARY	59-LIFT STATION #2 UPGRADE	COMPLETE	100.0%																									
SANITARY	Influent Screen Capacity Upgrade	FUTURE	0.0%		100%																							
SANITARY	UV Disinfection Capacity Upgrade	FUTURE	0.0%	58%					42%																			
SANITARY	Intermediate Transfer Pump Capacity Upgrade	FUTURE	0.0%					100%																				
SANITARY	Inlet Lift Station Upgrade (Wetwell)	FUTURE	0.0%					100%																				
SANITARY	BVT Wastewater Upgrade (Ph. 2)	FUTURE	0.0%	100%																								
SANITARY	BVT Wastewater Upgrade (Ph. 3)	FUTURE	0.0%					100%																				
SANITARY	LS11 - Upgrade (Ph. 1)	FUTURE	0.0%					100%																				
SANITARY	LS8 - Capacity Upgrade	FUTURE	0.0%									100%																
SANITARY	LS10 - Upgrade	FUTURE	0.0%													100%												
SANITARY	LS11 - Upgrade (Ph. 2)	FUTURE	0.0%															1009										
SANITARY	WWTP Third Clarifier Addition	FUTURE	0.0%												100%													
SANITARY	WWTP Discharge Limit Upgrade	FUTURE	0.0%							31%	28%	23%	18%															
FIRE	Fire Hall Palliser	FUTURE	92.6%	7%																								
FIRE	Fire Hall Three Sisters	FUTURE	0.0%									10%	45%	45%														

# Town of Canmore Off-Site Levy Bylaw Schedule 5

## Rolling 25 Year Development Plan



Offsite Levy Area #	Land Use Type	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	Future Development Units
1.1	Commercial	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	71
1.2	Hotels	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	43.9	1097
1.3	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
1.4	Residential - Medium Density	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	300
1.5	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
2.1	Commercial	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	5.4	135
2.2	Hotels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
2.3	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Medium Density	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	76.4	1911
	Residential - High Density	_	_	_	-	_	_	-	_	_	_	_	_	_	-	-	_	-	_	_	_	_	_	_	_	_	0
	Commercial	_	_	_	-	_	_	-	_	_	-	_	-	_	-	-	_	-	_	_	_	-	_	-	-	_	0
	Hotels	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	6
	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Medium Density	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	15
	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Commercial	_	_	_	<del>                                     </del>	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	0
	Hotels	_	_	_	<u> </u>	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	0
	Residential - Low Density	_	_	_	<u> </u>	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	0
	Residential - Medium Density		_	_		_			_		_	_	_	_	_	_	_	_	_	_	_	_	_		_	_	0
	Residential - High Density		_	_		<del>-</del>	_		_		_	_	_	_	_	_	_		_	_	_	_	_		_	_	0
	Commercial	_	_	_	_	_	_	_	_		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	0
	Hotels		_	_	<del>                                     </del>	<del></del>												_			_	_	_	<del></del>	_		0
	Residential - Low Density		_	_		_	_		_		_	_	_	_	_	_	_		_	_	_	_	_		_	_	0
	Residential - Medium Density		_	_	_	_	_	_	_		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	0
	Residential - High Density	_	_	_	<del>-</del>	_	_	_			_	_	_	_	_	_	_	_	_	_	_	_	_	<del>-</del>	_	_	0
	Commercial	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.2	30
	Hotels	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2		19.2	479
	Residential - Low Density	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	19.2	0
	Residential - Medium Density	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	51
	Residential - High Density	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	0
		-	-	-	_	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	_	-	-	
	Commercial Hotels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Medium Density	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.8	96
	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Commercial	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	6
	Hotels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Medium Density	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	2
	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Commercial	9.7	9.7	9.7	9.7	9.7	9.7		9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7	9.7			9.7	242
	Hotels	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	24
	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Residential - Medium Density	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	9.4	234
9.5	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0

# Town of Canmore Off-Site Levy Bylaw Schedule 5

# Town of CANMORE

### Rolling 25 Year Development Plan

Offsite Levy Area #	Land Use Type	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	Future Development Units
10.1	Commercial	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	39
10.2	Hotels	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
10.3	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
10.4	Residential - Medium Density	20.1	20.1	20.1	20.1	20.1	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	201
10.5 11.1	Residential - High Density Commercial	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
11.1	Hotels	-	-	-		-	-	-	-	_	-	_	-	-	-	-	-	-	-	-	-	-	-	-	-	_	0
11.3	Residential - Low Density	_		<del>                                     </del>							_		<del>                                     </del>				_				<del>-</del>	<del>-</del>	<del>-</del>		_		0
11.4	Residential - Medium Density	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1	27
11.5	Residential - High Density	-	-		- '		- '	-	-	-	-	-	-	-		-	-		-	-	-		-	-	-	-	0
12.1	Commercial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
12.2	Hotels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
12.3	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	_	-	-	-	-	-	-	-	-	-	-	0
12.4	Residential - Medium Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
12.5	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
13.1	Commercial	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2		12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	12.2	304
13.2	Hotels	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	61.4	1535
13.3	Residential - Low Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
13.4 13.5	Residential - Medium Density Residential - High Density	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	60.0	1500 0
14.1	Commercial	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	5.3	133
14.1	Hotels	5.5	5.5	5.5	- 5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	0
14.3	Residential - Low Density	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	29.2	730
14.4	Residential - Medium Density	26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3		26.3	26.3	26.3		26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3	26.3	657
14.5	Residential - High Density	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
15.1	Commercial										•	•								•	•			•			
15.2	Hotels																										
15.3	Residential - Low Density																										
15.4	Residential - Medium Density								MD	Diaha	rn. C	uhia	s+ +o (	Sanar	-a+a S	orvio	~ ^ ~r	com	ontc								
	Residential - High Density								וטוטו	Digito	וווו. כ	ubje	ct to S	sepai	ate 3	eivic	e Agi	eem	ents								
	Commercial																										
	Hotels																										
	Residential - Low Density																										
	Residential - Medium Density																										
	Residential - High Density	0.2	0.2	02	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.2	7
	Commercial Hotels	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3		0.3 6.3	0.3 6.3	0.3 6.3		0.3 6.3	6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	0.3 6.3	158
	Residential - Low Density	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0
	Residential - Medium Density	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	1.8	45
	Residential - High Density	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	1.0	1.0	1.0	1.0	1.0	0
17.5	recordential riight Density	_	_	_		_		_		-	_	_	_	_		_				_	_		_	_		_	U

Office Consolidation current as of March 6, 2024



February 14, 2024

Andreas Comeau Manager of Public Works Town of Canmore

**Subject: Utility Master Plan Projects Summary** 

Mr. Comeau,

As per your request, the following is a summary of the recommended projects from the Utility Master Plan. Included in this is a review of how the "percent attributable to growth" was calculated. As discussed, deep utility projects were not included in this review. Also included is the summary table of all recommended projects and their estimated capital costs.

#### EX W1 - Grassi Booster Station Upgrade

The Grassi booster station upgrade was recommended due to both existing conditions and growth related conditions, as the booster station was found to be under capacity for existing max day flows. The upgrade considers both existing flows and a portion of flows from future growth. A replacement of the facility was required to support the upgrades.

As the upgrade is initially triggered through existing conditions, the Town should be responsible for the costs of a full replacement of the facility, and developers should be responsible for additional construction and engineering costs to bring the replacement facility from existing flows to future flows.

- + Base Replacement Cost = \$1,950,000
- + Upgraded Replacement Cost = \$2,310,000
- + \$2,310,000 \$1,950,000 = \$360,000 developer cost

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
EX W1	Grassi Booster Station Capacity Upgrade (Phase 1)	Existing /Growth	\$ 2,310,000.00	84.4%	12.3%	3.3%

OSL Zones 13, 14 and 15 contribute to this project.

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#### EX W2 - Pumphouse 2 Backwash Water Reuse

The Pumphouse 2 Backwash Water Reuse project was recommended in order to optimize the current raw water usage. This project was to be recommended regardless of growth, and as such was 100% to the Town of Canmore.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
EX W2	Pumphouse 2 Backwash Water Reuse	Existing	\$ 1,500,000.00	100%	0%	0%

No OSL Zones contribute to this project.

#### EX W3 - Pumphouse 1 Gas Chlorine to Liquid

The Pumphouse 1 Gas Chlorine to Liquid project was recommended to reduce the risk of handling and storing gas. As this was mitigating risks in the existing system, it would be recommended regardless of growth, and as such was 100% to the Town of Canmore.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
EX W3	Pumphouse 1 Gas Chlorine to Liquid	Existing	\$ 1,000,000.00	100%	0%	0%

No OSL Zones contribute to this project.

#### W2 - Smith Creek Reservoir and Booster Station

The Smith Creek Reservoir and Booster Station project was recommended to support development in the Smith Creek area. This project is new construction, and would not be recommended without any future growth, and is necessary solely to support the future development area. As such it is 100% to development.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
W2	Smith Creek Reservoir and Booster Station	Growth	\$ 12,780,000.00	0%	100%	0%

The Smith Creek portion of OSL Zone 14 contributes to this project.

#### W3 – Canyon Ridge Booster Station Decommissioning

The Canyon Ridge Booster Station Decommissioning project was recommended to simplify the distribution system in Canmore, by connecting the area currently supported by the booster station to a higher pressure zone. This is an existing improvement that would be recommended regardless of growth, and as such is 100% to the Town of Canmore.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
W3	Canyon Ridge Booster Station Decommissioning	Existing	\$ 1,200,000.00	100%	0%	0%

No OSL Zones contribute to this project.

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#### W6 - Grassi Storage Reservoir Capacity Upgrade

The Grassi Storage Reservoir Capacity Upgrade project was recommended in order to support future growth. There is no replacement of existing facilities included, it would be new construction in conjunction with the existing reservoir. Without future growth, this project would not be recommended, and as such is 100% to development. Allocation was further split between Canmore developers and Dead Man's Flats using projected flows for each.

- 3 -

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
W6	Grassi Storage Reservoir Capacity Upgrade	Growth	\$ 5,360,000.00	0%	75%	25%

OSL Zones 2, 6, 7, 10, 13, 14, 15, 16 and 17 contribute to this project.

#### W7 – Grassi Booster Station Capacity Upgrade (Phase 2)

The Grassi Booster Station Phase 2 upgrade was recommended in order to support future growth above and beyond the first phase upgrade. The upgrade primarily consists of installing an additional pump and is not replacing any existing facilities. Without future growth, this upgrade would not be recommended, and as such is 100% to development. Allocation was further split between Canmore developers and Dead Man's Flats using projected flows for each.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
W7	Grassi Booster Station Capacity Upgrade (Phase 2)	Growth	\$ 750,000.00	0%	85%	15%

OSL Zones 13, 14 and 15 contribute to this project.

#### W8 – Smith Creek Booster Station Upgrade (Phase 2)

The Smith Creek Reservoir and Booster Station project was recommended to support development in the Smith Creek area. This project would not be recommended without any future growth, and is necessary solely to support the future development area. As such it is 100% to development.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
W8	Smith Creek Booster Station Upgrade (Phase 2)	Growth	\$ 720,000.00	0%	100%	0%

The Smith Creek portion of OSL Zone 14 contributes to this project.

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#### EX S1 - Lift Station 3 Replacement

The Lift Station 3 Replacement project was recommended due to the deteriorating condition of the existing lift station. It services the existing system, and had no projected growth in its catchment area. This project would be recommended regardless of growth, and as such was 100% to the Town of Canmore.

- 4 -

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
EX S1	Lift Station 3 Replacement	Lifecycle	\$ 1,500,000.00	100%	0%	0%

No OSL Zones contribute to this project.

#### S2 - Lift Station 11 Upgrade (Phase 1)

The Lift Station 11 Upgrade Phase 1 project was recommended in order to support future growth. There is no replacement of existing facilities included, it would be new construction as part of a planned future phase for the lift station. This project would not be recommended without additional development. As such it is 100% to development.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
S2	Lift Station 11 Upgrade Phase 1	Growth	\$ 2,290,000.00	0%	100%	0%

OSL Zone 14 contributes to this project.

#### S3 - Lift Station 8 Upgrade

The Lift Station 8 Upgrade project was recommended in order to support future growth. There is no replacement of existing facilities included, it would be the installation on a new pump which was allowed for in the initial design and construction of the lift station. This project would not be recommended without additional development. As such it is 100% to development. Allocation was further split between Canmore developers and Dead Man's Flats using projected flows for each.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
S3	Lift Station 8 Upgrade	Growth	\$ 600,000.00	0%	39%	61%

OSL Zones 13, 14 and 15 contribute to this project.

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#### S4 - Lift Station 10 Upgrade

The Lift Station 10 Upgrade project was recommended in order to support future growth. The project consists of replacing existing pumps and electrical equipment in the lift station to accommodate the higher flows, along with some additional modifications. This project would not be recommended without future development. However, due to the replacement of existing infrastructure, the cost sharing calculation was implemented.

Facilities have an estimated life cycle of 50 years. The recorded installation date for the lift station is 2001, resulting in a remaining lifecycle of 30 years. As per the cost allocation methodology, the formula used is as follows:

$$\begin{aligned} &\textit{UpgradeCost} \ - \left(1 - \frac{\textit{ServiceLifeRemaining}}{\textit{LifeSpan}}\right) * \textit{Basecost} = \textit{DeveloperCost} \\ &\$2,290,000 - \left(1 - \frac{30}{50}\right) * \$1,950,000 = \$1,510,000 \end{aligned}$$

Allocation was further split between Canmore developers and Dead Man's Flats using projected flows for each.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
S4	Lift Station 10 Upgrade	Growth	\$ 2,290,000.00	34%	26%	40%

OSL Zones 13, 14 and 15 contribute to this project.

#### S5 – Lift Station 11 Upgrade (Phase 2)

The Lift Station 11 Upgrade Phase 2 project was recommended in order to support future growth. There is no replacement of existing facilities included, it would be the installation of additional pumps, which the lift station would be designed and constructed to allow. This project would not be recommended without additional development. As such it is 100% to development.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
S5	Lift Station 11 Upgrade Phase 2	Growth	\$ 570,000.00	0%	100%	0%

OSL Zone 14 contributes to this project.

Regards

Jamie Purdy, C.E.T

Lead Technologist

Jp/sd



PERMIT TO PRACTICE
CIMA CAMADA INC.

Signature
Date February 15 2024
PERMIT NUMBER: P 8204
The Association of Professional
Engineers and Geoscientists of Alberta

Steven Dawe, P. Eng.

Partner / Lead Engineer / Infrastructure

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# 5. Summary of Projects

Project	Name	Timeline	Trigger	Infrastructure	Cost	ToC Share	Dev Share	DMF Share
EX W1	Grassi Booster Station Capacity Upgrade (Phase 1)	2025	Existing /Growth	Facilities	\$2,310,000.00	84.4%	12.3%	3.3%
EX W2	Pumphouse 2 Backwash Water Reuse	2035	Existing	Facilities	\$1,500,000.00	100%	0%	-
EX W3	Pumphouse 1 Gas Chlorine to Liquid	TBD	Existing	Facilities	\$1,000,000.00	100%	0%	•
W1	TeePee Town Waterline Replacement	2024	Growth	Linear	\$900,000.00	72%	28%	1
W2	Smith Creek Reservoir and Booster Station	2027	Growth	Facilities	\$12,780,000.00	0%	100%	•
W3	Canyon Ridge Booster Station Decommissioning	2027	Existing	Facilities	\$1,200,000.00	100%	0%	-
W4	Silvertip Trail Looping	2028	Growth	Linear	\$1,290,000.00	0%	100%	-
W5	Grassi Booster Station Waterline Twinning	2038	Growth	Linear	\$2,980,000.00	73.1%	19.6%	7.3%
W6	Grassi Storage Reservoir Capacity Upgrade	2039	Growth	Facilities	\$5,360,000.00	0%	75%	25%
W7	Grassi Booster Station Capacity Upgrade (Phase 2)	2038	Growth	Facilities	\$750,000.00	0%	85%	15%
W8	Smith Creek Booster Station Upgrade (Phase 2)	2037	Growth	Facilities	\$720,000.00	0%	100%	1
W9	South Canmore Waterline Replacement	2037	Lifecycle	Linear	\$6,010,000.00	100%	0%	-
W10	Downtown Canmore Waterline Replacement	2038	Lifecycle	Linear	\$8,830,000.00	100%	0%	-
W11	7th Avenue Waterline Replacement	2039	Lifecycle	Linear	\$7,340,000.00	100%	0%	-
W12	Rundle Waterline Replacement	2040	Lifecycle	Linear	\$6,010,000.00	100%	0%	-
W13	TeePee Town / Railway Ave Waterline Replacement	2041	Lifecycle	Linear	\$4,560,000.00	100%	0%	-
W14	Water Treatment and Supply Study	2025	Growth	Facilities	\$200,000.00	100%	0%	-
	Citaly					\$41,420,000.00	\$20,570,000.00	\$1,750,000.00



Project	Name	Timeline	Trigger	Infrastructure	Cost	ToC Share	Dev Share	DMF Share
EX S1	Lift Station 3 Replacement	2027	Lifecycle	Facilities	\$1,500,000.00	100%	0%	-
S1	Bow Valley Trail Sewer Upgrade	2024	Growth	Linear	\$1,800,000.00	43%	57%	-
S2	Lift Station 11 Upgrade Phase 1	2027	Growth	Facilities	\$2,290,000.00	0%	100%	-
S3	Lift Station 8 Upgrade	2032	Growth	Facilities	\$600,000.00	0%	39%	61%
S4	Lift Station 10 Upgrade	2035	Growth	Facilities	\$2,290,000.00	34%	26%	40%
S5	Lift Station 11 Upgrade Phase 2	2037	Growth	Facilities	\$570,000.00	0%	100%	-
S6	South Canmore Sewer Line Replacement	2037	Lifecycle	Linear	\$2,730,000.00	100%	0%	-
S7	Downtown Canmore Sewer Line Replacement	2038	Lifecycle	Linear	\$5,310,000.00	100%	0%	-
S8	7th Avenue Sewer Line Replacement	2039	Lifecycle	Linear	\$4,700,000.00	100%	0%	-
S9	Rundle Sewer Line Replacement	2040	Lifecycle	Linear	\$1,250,000.00	100%	0%	-
S10	Railway Ave / Bow Valley Trail Sewer Line Replacement	2041	Lifecycle	Linear	\$6,290,000.00	100%	0%	-
						\$23,332,600.00	\$4,715,400.00	\$1,282,000.00

#### Schedule 7 – 2022 UMP WWTP Project Cost Share Summary

December 13, 2023

Andreas Comeau Manager of Public Works Town of Canmore

**Subject: Utility Master Plan Wastewater Plant Projects Summary** 

Mr. Comeau.

As per your request, the following is an updated summary of the recommended projects for the Town's Wastewater Treatment Plant from the "Wastewater Treatment Plant Technology Assessment" issued on April 10<sup>th</sup>, 2023. This summary will replace Table 7-1 "High Level Project Schedule and Capital Needs (Full Build Out, c.2047)" from the noted report.

The projects are broken down into the following categories

- Lifecycle Replacement (no developer contribution)
- Process Improvements (no developer contribution)
- Growth (developer contribution is required)
- Growth/Regulatory (shared contribution by the Town and the developers)

The share of the developer contribution for "Growth" related projects is determined based on the assumptions ascertained in the Memorandum "Town of Canmore Wastewater Treatment Plant Effluent Discharge Limits" issued on January 20<sup>th</sup>, 2023. This memorandum discusses a theoretical scenario of providing only regulatory required upgrade (without any population growth), and compares this cost with the full WWTP build out (regulatory upgrade + growth). The established ratio contributes 51% of the allocation to the growth (developers share) and 49% to the regulatory requirements (Town's share).

The projects are shown in two categories.

- Upgrades required prior to the implementation of the new discharge limits
  - The upgrades are presented by year, a short description is provided. The summary table is at the end of this document
- Upgrades required to achieve the new discharge limits
  - The upgrades (by year) are provided in a separate summary table. Since it is a multiyear project, only one description is provided

#### **Upgrades Required Prior to the New Discharge Limits**

#### 2024

#### **Inlet Screen Upgrade**

Replacement of the existing inlet screen is required to replace existing equipment that is aging and obsolete. New screen will have finer mesh and will provide better solids removal (i.e. will improve downstream processes).

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Inlet Screen	Inlet Screen Replacement	Lifecycle	\$ 900,000.00	100%	0%	0%

#### **Odor Control**

Project to make improvements to the existing process. Will involve either chemical addition upstream of the treatment process or scrubber of the exhaust air from the Headworks and Sludge Treatment building

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Odor Control	Odor Control	Improvements	\$ 2,000,000.00	100%	0%	0%

Note that a study has been recently completed for this project. As part of this study an additional facility recommended to be built for Sludge Treatment building odor removal. This is shown as a separate 2032 project (the timeline can be moved as needed).

#### 2025

#### **Heating/ Make Up Air Units Upgrade**

The existing water heating system and make up air units are original. The replacement would be required as a lifecycle upgrade as well as to improve efficiency, reduce GHG emissions.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Heating/MUA	Heating System. Make Up Air Unit Upgrade	Lifecycle	\$ 2,200,000.00	100%	0%	0%

#### 2026

#### Miscellaneous Headworks Upgrades

Process improvements and lifecycle replacement that is not directly connected to each other but combined together to ensure the efficiency of contracting work. The projects included are

- Grit separator replacement. The existing unit is at the end of life.
- Grit separator fan replacement. The existing fan requires different model as it accumulates excessive amount of grease and requires continuous maintenance.
- Headworks isolation valves. Add sluice gate valve at the Clarifier Distribution Channel. Add actuation on Clarifier sluice gates and screen inlet gates
- Scum piping. Replace/modify headworks sludge collection pumps and piping to improve the process (rearrange the piping to the digester instead of the headworks) and replace obsolete equipment

Project Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Misc. Miscellaneous Upgrades Headworks Upgrade	Lifecycle	\$ 2,300,000.00	100%	0%	0%

#### 2027

#### **Influent Piping Replacement**

The existing piping between the inlet lift station and the headworks is original and will require lifecycle replacement.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Influent Piping	Influent Piping Replacement	Lifecycle	\$ 1,200,000.00	100%	0%	0%

#### **Influent Lift Station Pumps Upgrade**

Replacement of existing lower flow pumps and discharge piping

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Influent LS Pumps	Influent Piping Replacement	Lifecycle	\$ 1,200,000.00	100%	0%	0%

Note that both Influent Piping Replacement and Influent Lift Station Pumps upgrade projects can be combined in a single project

#### **Influent Lift Station Wetwell Upgrade**

The existing influent wetwell is very small, triggers frequent pumps starts and stops and does not have an automated interconnection with the existing equalization (EQ) tank. The project includes to increase the size of the Inlet lift station wetwell and to provide actuated valving between the inlet lift station and the EQ tank.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share*
Influent LS Wetwell	Influent LS Wetwell	Growth	\$ 2,900,000.00	0%	98%	2%

<sup>\*</sup>Here and below. For the growth driven projects, it is assumed that Dead Man Flats contributes 2% of flows. E.g. existing PWWF for Canmore is 193 L/s and PWWF for DMF is 3.5 L/s. 3.5/193 x100 = 2%.

#### Stopgap Process Improvements. Intermediate Transfer Pumps Upgrade

The Intermediate transfer pumps (as part of the existing BAF system) will be decommissioned c. 2031. However, the existing pumps may need to be replaced prior to that.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Influent LS Pumps	Influent Piping Replacement	Lifecycle	\$ 1,000,000.00	100%	0%	0%

#### 2028

#### **Stopgap Process Improvements. New Primary Clarifier**

The existing primary clarifier has been identified as a critical part of the existing treatment process that approaches its capacity. Stress testing of the primary clarifier was recommended to be completed in 2024.

Depending on the results of the stress testing the decision will be made to either construct the additional primary clarifier or rely on the capacity of the existing primary clarifiers until the WWTP regulatory upgrade is completed in 2031.

It should be noted that the additional primary clarifier is not required in order to achieve the new discharge limits. Technically the additional clarifier would be only a stop gap measure to provide sufficient capacity for the existing system until the new treatment system (Membrane Biological Reactors or Activated Granular Sludge) is commissioned. However, the additional clarifier (if built) would slightly reduce the solids loading of the new treatment system.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
New Primary Clarifier	New Primary Clarifier	Growth	\$ 10,200,000.00	0%	98%	2%

#### 2029

#### **Ultraviolet Disinfection UV3**

The existing UV system consisting of two UV channels will reach its capacity and will require the addition of the third UV system in the existing spare channel

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
UV3 Addition	UV3 Addition	Growth	\$ 500,000.00	0%	98%	2%

#### 2032

#### **Odor Control**

Project to make improvements to the existing process. Will involve a scrubber of the exhaust air from the Sludge Treatment building

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Odor Control	Odor Control	Improvements	\$ 2,000,000.00	100%	0%	0%

Note that a study has been recently completed for this project. As part of this study a chemical injection at the headworks facility is contemplated. This is shown as a separate 2024 project.

#### **Septage Receiving Station**

Septage Receiving Station will provide means to control volume, monitor the water quality of the received septage and reduce the potential for spills and excessive odors.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share
Septage Receiving Station	Septage Receiving	Improvements	\$ 1,200,000.00	100%	0%	0%

Project Existing WWTP Upgrades**	2024	2025	2026	2027	2028	2029	2030	2031	2032	Total
Annual Budget	2,900,000	2,000,000	2,300,000	6,300,000	10,200,000	500,000			3,200,000	27,400,000
Odor Control	2,000,000									
Inlet Screen	000'006									
Heating/Make Up Air Units		2,000,000								
Misc. Sludge Trtm										
Upgrades:										
Scum piping, Grit Separator,			2,300,000							
Grit separator Fan,										
Headworks Isolation Valves										
Influent Piping				1 200 000						
Replacement				.,200,000						
Inlet Lift Station				1 200 000						
Pumps Upgrade				1,400,000						
Inlet Lift Station				000 000 6						
Expansion				2,900,000						
Intermediate Transfer				4 000 000						
Pumps Upgrade				1,000,000						
3d Primary Clarifier					10,200,000					
UV 3						500,000				
Odor Control									2,000,000	
Septage Receiving Station									1,200,000	
Grand Total										27,400,000

\*\*Existing WWTP Upgrades budget includes both construction and engineering costs. Engineering should be completed in the year prior to the year of construction.

#### **Upgrades Required to Achieve the New Discharge Limits**

#### **MBR or AGS Treatment Addition**

The new discharge limits that will likely be implemented in 2031/2032 will require to replace the existing biological process (BAF) with the process that will remove ammonia, nitrites and nitrates as well as phosphorous. The lump sum number with the suggested payment share is shown in the table below. The distribution of the expenses by year is provided in the detailed table at the end of this document.

Project	Name	Trigger	Cost	ToC Share	Dev Share	DMF Share*
WWTP	WWTP Upgrade	Growth/Regulatory	\$ 71,000,000.00	49%	50%	1%

<sup>\*</sup>For the growth/regulatory driven projects, it is assumed that Dead Man Flats contributes 2% of flows. E.g. existing PWWF for Canmore is 193 L/s and PWWF for DMF is 3.5 L/s. 3.5/193 x100 = 2%. Since the Town share of such upgrade is 49%, the DMF share of the overall costs would be 1%.

Table Error! No text of specified style in document.-1 (Rev.1): High Level Project Schedule and Capital Needs (Full Build Out, c.2047)

AGS or MBR Upgrade	2024	2025	2026	2027	2028	2029	2030	2031	2032	Total
Annual Construction Budget Secondary & Tertiary Treatment Upgrade				500,000		21,500,000	19,800,000	17,500,000	5,000,000	64,300,000
Pilot Test				500,000						
Civil, Concrete, Buildings						14,500,000				
Equipment Ordering						7,000,000				
Architectural, HVAC							5,000,000	5,000,000		
Process, Electrical, Control							7,000,000	7,500,000		
Equipment Installation							7,800,000	5,000,000		
Commissioning									3,000,000	
BAF Repurposing									1,000,000	
Close Outs										
(O&M, As-builts, site clean									1,000,000	
Out, etc.)										
Annual Engineering Budget	000,009	600,000	850,000	850,000	800,000	850,000	750,000	900,006	500,000	6,700,000
Conceptual Design Options Review Report	300,000									
Environmental and Admin Crown Land, EPA, FN Consult, Landowners Consent	100,000	200,000	150,000	150,000	150,000	150,000	150,000	100,000	50,000	
As Built Drawings (Digitalization)	200,000								50,000	
Preliminary Design Upgrade report, Costs		400,000	400,000							
Pilot Administration			100,000	50,000						
Detailed Design			100,000	650,000	650,000					

AGS or MBR Upgrade	2024	2025	2026	2027	2028	2029	2030	2031	2032	Total
Tender						100,000				
Construction Admin						200,000	200,000	250,000		
Geotech. Env. Consult						100,000	100,000	50,000		
SCADA Programming								350,000		
Commissioning								150,000	250,000	
Close Outs									150 000	
BAF Decommissioning									20,00	
C+CT GGM 20 30 A										71,000,000
AGS OF INDIA TOTAL										



Regards,



Pavel Manchinskiy, P.Eng.

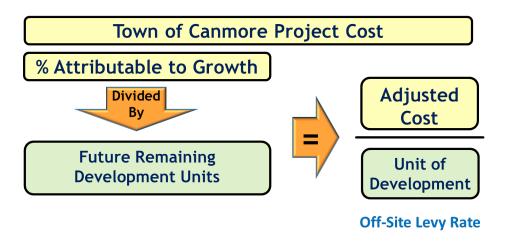
Project Engineer

## Schedule 8: Service Demand Factors

#### Overview

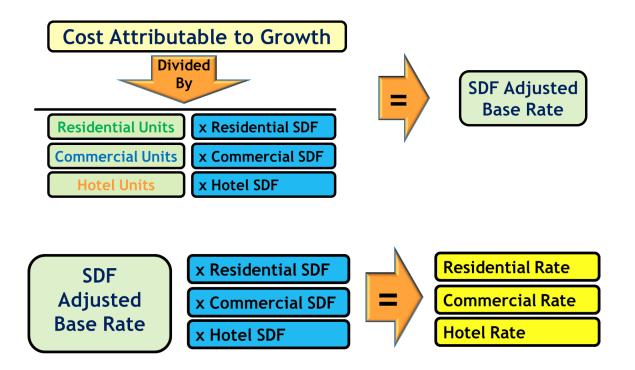
Not all development types (Residential, Hotel, Commercial) place demand on Town infrastructure and facilities to the same extent. Consequently, specific adjustment factors were developed to more fairly recognize and attribute true utility needs for each development type. These adjustments are called Service Demand Factors (SDF's) and form a critical part of setting the offsite levy rates.

A basic representation of how a basic off-site levy rate is calculated is shown below:



However, this basic off-site levy rate does not differentiate across various development types (Commercial, Hotel, Residential) and requires additional detail to fairly allocate project costs attributable to growth for these developments.

When future development projections for the different types of development are combined with weighting factors or Service Demand Factors (SDF), this allows for a more accurate reflection of the intensity that future development places on the Town's infrastructure and facilities:



#### **Utility Service Demand Factors**

Utility Service Demand Factors for the impact that Commercial, Hotel and Residential development has on Water and Sanitary infrastructure have been extracted from the 2022 Utility Master Plan (UMP).

The following UMP Table 3-18 identifies the water system unit demands for Residential, Hotel and Commercial (ICI / Industrial Commercial and Institutional) development types:

Table 3-18 Water System Unit Demands

Demand Type	Rate	Units
Water Treatment Plant Production (composite rate)	360	L/c/d
Residential	250	L/c/d
Hotels	700	L/unit/d
ICI	30	m³/ha/d
IOI	810	L/unit/day

To evaluate the relative impacts, the units of measurement such as L/c/d (Liters/capita/day) must be first converted to a consistent basis such as L/Unit/d (Liters/Unit/Day). Using a standard consistent with the UMP and previous planning directives, Residential development is assumed to have 2.5 people per unit, as follows:

Residential development: 250 x 2.5 people per unit = 625 L/unit/day
 Hotel development: = 700 L/unit/day
 Commercial development = 810 L/unit/day

The following Service Demand Factors (SDF) can now be determined Water and Sanitary infrastructure, relative to the Residential development rate of 625 L/unit/day.

Residential SDF = 625 / 625 = 1.0
 Hotel SDF = 700 / 625 = 1.1
 Commercial SDF = 810 / 625 = 1.3

The Service Demand Factors can be found in Table 2 of the Off-Site Levy Bylaw. For other infrastructure such as Transportation, Storm or Fire facilities, Service Demand Factors have been determined through consultation and agreements with the development community.